

 **TRUE FITNESS**



## **VAPOR RO ROWER**

OWNER'S MANUAL AND ASSEMBLY GUIDE

## IMPORTANT—PLEASE READ

All products shown are prototype. Actual product delivered may vary. Product specifications, features, and software are subject to change without notice.

For the most up-to-date version of this manual, please see our website: <https://truefitness.com/services-support/user-manuals/>

## CONTACTING OUR SUPPORT TEAM

To contact TRUE for any of your pre or post installation questions, please call our toll-free numbers Monday - Friday during normal business hours:

- Commercial Direct Customers and Corporate Accounts | 800.868.8783
- Retail Customers and Distributors | 800.883.8783

Or email us:

- Commercial Direct Customers and Corporate Accounts | [service.direct@truefitness.com](mailto:service.direct@truefitness.com)
- Retail Customers and Distributors | [service@truefitness.com](mailto:service@truefitness.com)
- Service International | [int.service@truefitness.com](mailto:int.service@truefitness.com)

When contacting TRUE, please have the following information ready:

- Serial Number of Unit
- Contact Information—Full Name, Email, and Phone Number
- Address of Facility or Residence
- Detailed Description Regarding Symptom of the Unit (along with pictures or video if applicable)

**NOTE:** Authorized service providers, dealers, and distributors may also use TRUE's online resource | [portal.truefitness.com](http://portal.truefitness.com).

## CONTACTING OUR SALES TEAM

Interested in owning more TRUE products? Please contact us with any product inquires so that we may direct you to the appropriate sales representative to help answer your questions.

- Phone | 800.426.6570
- Email | [sales@truefitness.com](mailto:sales@truefitness.com)

## REPORTING FREIGHT CLAIMS OR PARTS DAMAGE

Unfortunately, sometimes materials can be damaged during shipment. If materials are damaged during shipment, please follow the guidelines below to determine the appropriate process for you to follow.

### **Severe Damage—Obvious damage to external packaging and internal product.**

Please refuse the shipment and it will be returned to TRUE by the carrier. Contact TRUE product support by calling 800.883.8783 or sales support by calling 800.426.6570 Monday–Friday during normal business hours to notify us that the shipment has been refused. Once we have received the damaged shipment, a replacement shipment will be sent to you. If the shipment comes in multiple boxes, only refuse boxes with damage.

### **Slight Damage—Minimal damage to external packaging with unknown internal damage to product.**

If the shipment has minimal damages and you are not sure if the actual product is damaged, you must sign the bill of lading as damaged when accepting the shipment. Once you have opened the box and you have determined something is indeed damaged, please gather the serial number, model number, description of damage, and photos of damage. Please make sure the photos include the damaged product as well as the damaged box the product arrived in. Contact TRUE product support ([service@truefitness.com](mailto:service@truefitness.com) | 800.883.8783) or TRUE sales support ([sales@truefitness.com](mailto:sales@truefitness.com) | 800.426.6570) Monday–Friday during normal business hours.

### **Concealed Damage—No damage to external packaging but internal damage to product.**

You may receive a shipment that looks intact and discover once the box has been opened that there are hidden damages. Please notify the carrier immediately. TRUE will not be able to file a claim if the carrier is not notified in a timely manner. Once you have called the carrier you will need to gather the serial number, model number, description of damage, and photos of damage. Contact TRUE product support ([service@truefitness.com](mailto:service@truefitness.com) | 800.883.8783) or TRUE sales support ([sales@truefitness.com](mailto:sales@truefitness.com) | 800.426.6570) Monday–Friday during normal business hours.

# TABLE OF CONTENTS

## SAFETY INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS—SAVE THESE INSTRUCTIONS.....	5
SPACE REQUIREMENTS.....	7
SPECIFICATIONS.....	7
WARNING DECALS.....	8
COMPLIANCES.....	8
PROPER USE.....	9

## ASSEMBLY INSTRUCTIONS

PREASSEMBLY CHECKLIST.....	10
ASSEMBLY STEPS.....	13

## PRODUCT FEATURES

BASE OVERVIEW.....	22
CONSOLE FEATURES.....	23
KEYPAD BUTTONS.....	26
SOFTWARE MANAGEMENT.....	27

## CARE AND MAINTENANCE

INSPECTION.....	29
CLEANING THE EQUIPMENT.....	29
LEVELING THE MACHINE.....	29
PREVENTATIVE MAINTENANCE.....	30
LONG TERM STORAGE.....	31

## WARRANTY INFORMATION

COMMERCIAL WARRANTY .....	32
LIMITED-USE COMMERCIAL WARRANTY.....	33
IN-HOME USE WARRANTY.....	34
WARRANTY DETAILS.....	35
WARRANTY REGISTRATION.....	36

# SAFETY INSTRUCTIONS

## IMPORTANT SAFETY INSTRUCTIONS—SAVE THESE INSTRUCTIONS

This equipment is intended for a commercial or institutional setting. This owner's manual should be accessible to all personal trainers, faculty, and members.

- Read and understand all instructions and warnings prior to use.
- Obtain a medical exam before beginning any exercise program. If at any time during exercise you feel faint, dizzy, or experience pain, stop and consult your physician.
- Obtain proper instruction prior to use.
- This unit is intended for commercial use only. Usage class: SC.
- This unit is intended for indoor use only.
- Inspect the unit for incorrect, worn, or loose components and do not use until corrected, replaced, or tightened prior to use.
- Do not wear loose or dangling clothing while using the unit.
- Care should be used when mounting or dismounting the unit.
- Read, understand, and test the emergency stop procedures before use.
- Disconnect all power before servicing the unit.
- Do not exceed maximum user weight of 350 lbs / 160 kg.
- Keep the top side of the moving surface clean and dry.
- Keep children and animals away.
- Use caution when moving and assembling unit.
- All exercise equipment is potentially hazardous. If attention is not paid to the conditions of equipment usage, death, or serious injury could occur.

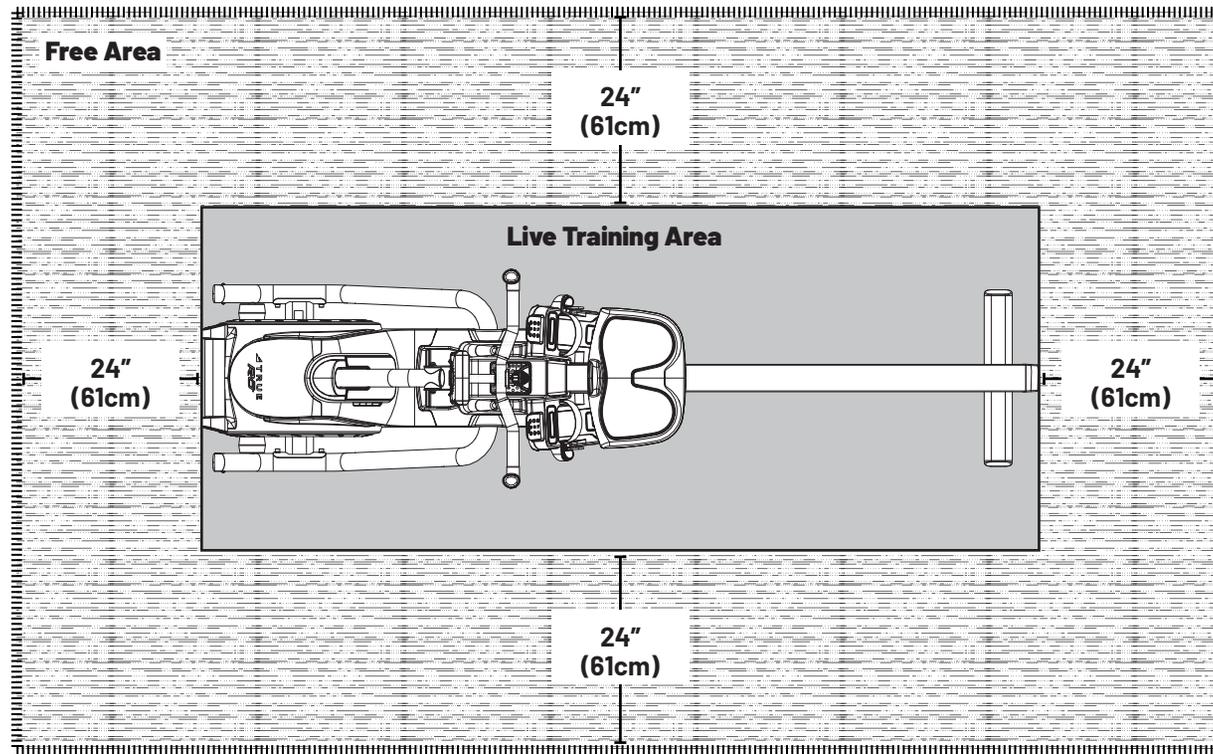
**⚠ WARNING:** To reduce the risk of burns, fire, and electric shock or injury to persons, follow these instructions:

- Heart rate monitoring systems may be inaccurate. Over-exercising may result in serious injury or death. If you feel faint, dizzy, or experience pain, stop exercising immediately.
- Health related injuries may result from incorrect or excessive use of exercise equipment.
- TRUE STRONGLY recommends seeing a physician for a complete medical exam before undertaking an exercise program, particularly if the user has a family history of high blood pressure or heart disease, is over the age of 45, smokes, has high cholesterol, is obese or has not exercised regularly in the past year. Additionally, TRUE recommends consulting a fitness professional on the correct use of this product.
- Equipment should be immediately taken out of use if it fails to work properly or when a warning is presented electronically.
- When using this exercise machine, basic precautions should always be followed.
- Use this equipment only for its intended use as described in this manual.
- This stationary training equipment is not suitable for high accuracy purposes.
- Do not move the equipment by lifting the console. Do not use the console as a handlebar during a workout.
- This product can expose you to chemicals including Toluene and Acrylamide which are known to the State of California to cause Cancer and birth defects or other reproductive harm. For more information, go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).
- Keep equipment stable on flat ground.
- Risk of personal injury—crushing hazard when equipment is in operation. Keep feet, hands, and fingers away from moving parts.
- Replace warning labels that may be worn, damaged, or missing.
- Replace any non-working or damaged components, remove the unit from service until repair is performed.
- Do not operate the equipment while being covered with a blanket, pillow, plastic, or anything that insulates or stops airflow. Keep air openings free of lint, hair or any obstructing material.
- Any changes or modifications to this equipment could void the product warranty.
- Do not use this product in areas where aerosol spray products are being used or where oxygen is being administered. Such substances create the danger of combustion and explosion.
- Do not use this product outdoors, near water, while wet, or in areas of high humidity including extreme temperature changes.

- Wear shoes with rubber or high traction soles. Do not use shoes with heels, or leather soles. Make sure no stones are embedded in the soles. Do not use this product in bare feet. Keep all loose clothing, shoelaces, and towels away from moving parts.
- When rowing the equipment, foot straps must be used to help prevent serious injury or death.
- Avoid the possibility of bystanders being struck or caught between moving parts by making sure that they are out of reach of the equipment while it is in motion.
- Always ensure that all adjustment devices are fully retracted or secured in their proper position before starting to use the equipment.
- If any of the adjustment devices are left projecting, they could interfere with the user's movement.
- Do not use typing or web surfing features at excessive speeds. Always stabilize yourself when using typing or web surfing features. (Varies by console option.)
- Never place liquids of any type directly on the unit except in the accessory tray or bottle holders. Containers with lids are recommended.
- Always follow the console instructions for proper operation.
- Use correct ergonomic positioning while operating this equipment.
- Allow only one person at a time on the equipment while it's operating.
- Do not allow animals on or near the equipment while in operation.
- Do not reach into or underneath the unit, or tip it on its side during operation.
- Do not use if you have a cold or fever.
- This equipment is not intended for use by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they are supervised or have been given instruction concerning use of the equipment by a person responsible for their safety.
- Children shall not play with the appliance.
- Close supervision is necessary when used near children under the age of 15, or disabled persons.
- Cleaning and user maintenance shall not be made by children without supervision.
- Do not use attachments not recommended by the manufacturer.
- Allow only trained personnel to service this equipment.
- It is the sole responsibility of the owner/operator to ensure regular and scheduled maintenance is performed.
- This rower is self-generated and does not require the use of an electrical outlet with the LCD console.
- The batteries within self-generated equipment contain materials that are considered hazardous to the environment. Federal law requires proper disposal of these batteries.
- An optional power supply is available for this machine. Contact product support to order.
  - External Power Supply: Input Rating: 100 - 240V AC, 50/60Hz  
Output Ratings: 15V DC, 0.4A Maximum
  - Input Power Requirements: 15V DC, 0.26A Maximum
- Speed and power specifications determined during testing for this product exist within a range of plus or minus ten percent of the stated values.

## SPACE REQUIREMENTS

TRUE recommends leaving a minimum of 24" (61cm) on each side of the equipment. The free area also includes the area for emergency dismount. Where equipment is positioned adjacent to each other, the value of the free area may be shared.



## SPECIFICATIONS

- **DIMENSIONS (L X W X H)**  
94" x 24" x 47" (239cm x 61cm x 119cm)
- **MACHINE WEIGHT**  
129 lbs / 58 kg
- **MAXIMUM USER WEIGHT**  
350 lbs / 160 kg
- **STORAGE HEIGHT**  
93" / (236cm)

# WARNING DECALS

**⚠ WARNING:** Replace warning labels that may be worn, damaged, or missing.

To replace any worn or missing decals contact TRUE product support ([service@truefitness.com](mailto:service@truefitness.com) | 800.883.8783).



**NOTE:** The two numbers before the “-” refers to the year of manufacturing.

<b>⚠ WARNING</b>	<b>⚠ ¡ADVERTENCIA!</b>	<b>⚠ ADVERTÊNCIA!</b>
REVIEW & FOLLOW ALL WARNINGS & INSTRUCTIONS IN PRODUCT MANUALS & INSPECT MACHINE PRIOR TO USE. DO NOT USE IF DAMAGED OR INOPERABLE. MACHINE CONTAINS MOVING PARTS. KEEP BODY, CLOTHING & FITNESS ACCESSORIES CLEAR. HEART RATE DISPLAYED MAY BE INACCURATE AND SHOULD BE USED FOR REFERENCE ONLY. CEASE EXERCISE IF FAINT OR DIZZY. KEEP CHILDREN AND ANIMALS AWAY AT ALL TIMES.	REVISE Y SIGA TODAS LAS ADVERTENCIAS E INSTRUCCIONES EN LOS MANUALES DEL PRODUCTO. E INSPECCIONE LA MAQUINA ANTES DE USARLA. NO LA USE SI SE ENCUENTRA DAÑADA O INOPERABLE. LA MAQUINA CONTIENE PIEZAS MÓVILES. MANTENGA EL CUERPO, ROPA Y ACCESORIOS DE EJERCICIO LIBRES. LA FRECUENCIA CARDIACA INDICADA PUEDE SER INEXACTA Y DEBE SER USADA SOLO COMO REFERENCIA. PARE DE EJERCITARSE SI SIENTE QUE SE MAREA O DESMAYA. MANTÉNGA A LOS NIÑOS Y ANIMALES ALEJADOS EN TODO MOMENTO.	SIGA TODOS OS AVISOS E INSTRUÇÕES MARCADAS NO MANUAIS DE PRODUTO E INSPECIONE O APARELHO ANTES DE USAR LO. NÃO USE SE DANIFICADO OU INOPERÁVEL. O APARELHO CONTÉM PECAS MÓVEIS. MANTENHA O CORPO, RÓMPAS E ACESSÓRIOS DE FITNESS LIVRES. A FREQUÊNCIA CARDIACA INDICADA PODE SER IMPRECISA E DEVE SER USADA APENAS COMO REFERÊNCIA. PARE IMEDIATAMENTE O EXERCÍCIO A CASO DE TONTURAS OU DESMAIOS. MANTENHA CRIANÇAS E ANIMAIS AFASTADOS A TODO O TEMPO.
<b>⚠ WARNUNG</b>	<b>⚠ AVERTISSEMENT</b>	<b>⚠ تحذير</b>
ÜBERPRÜFEN UND BEACHTEN SIE ALLE WARNUNGEN UND ANWEISUNGEN IN DEN PRODUKTHANDBÜCHERN UND PRÜFEN SIE DAS GERÄT VOR DEM GEBRAUCH. NICHT VERWENDEN, WENN ES BESCHÄDIGT IST ODER NICHT FUNKTIONIERT. DIESES GERÄT ENTHÄLT BEWEGLICHE TEILE. HALTEN SIE KÖRPER, KLEIDUNG UND FITNESS-ZUBEHÖR FERN. DIE ANGEZEIGTE HERZFREQUENZ KANN UNGENAU SEIN UND SOLLTE NUR ZUR REFERENZ VERWENDET WERDEN. BEENDEN SIE JEDE ÜBUNG, WENN SIE SICH SCHWINDLIG ODER SCHWACH FÜHLEN. HALTEN SIE KINDER UND TIERE JEDERZEIT FERN.	CONSULTEZ ET RESPECTEZ TOUS LES AVERTISSEMENTS ET INSTRUCTIONS FIGURANT DANS LES GUIDES DU PRODUIT ET INSPECTER L'APPAREIL AVANT DE L'UTILISER. NE PAS UTILISER S'IL EST ENDOMMAGÉ OU INUTILISABLE. L'APPAREIL POSSEDE DES PARTIES MOBILES. TENIR VOTRE CORPS, VOS VÊTEMENTS ET VOS ACCESSOIRES D'ENTRAÎNEMENT À L'ÉCART. LA FRÉQUENCE CARDIAQUE AFFICHÉE PEUT ÊTRE INEXACTE ET DOIT ÊTRE UTILISÉE À TITRE DE RÉFÉRENCE UNIQUEMENT. ARRÊTEZ TOUT EXERCICE EN CAS DE FAIBLESSE OU D'ÉTOURDISSEMENT. TENIR LES ENFANTS ET LES ANIMAUX À L'ÉCART À TOUT MOMENT.	يجب مراجعة واتباع كل التحذيرات والتعليمات الواردة في دليل المنتج وفحص الجهاز قبل استخدامه. لا تستخدم الجهاز إذا كان تالفًا أو غير قابل للتشغيل. يحتوي الجهاز على أجزاء متحركة. يجب الحفاظ على الجسم والملابس وملحقات اللياقة خالية مما قد يعلق بالأجزاء المتحركة. قد تكون قياس معدل ضربات القلب المعلن غير دقيق. وبذلك ينبغي الابتعاد عن الجهاز في حالة الشعور بالتعب أو الدوار. يجب إبعاد الأطفال والحيوانات عن الجهاز في كل الأوقات.

P/N 112683-001

# COMPLIANCES

This equipment complies with all applicable codes and regulations. For a complete list of compliances, please visit [www.truefitness.com](http://www.truefitness.com).

## PROPER USE

### PROPER TRAINING POSITION

- Once seated (A), users should place their feet on the foot plates and adjust the straps to secure in place (B).  
**NOTE:** For the most powerful stroke, set your feet so that the strap goes over the ball of your foot.
- With your back straight, core engaged, and balls of your feet firmly in the straps, push back first with the lower body, then use your upper back to pull the handlebar (C) toward your chest. Release your arms toward the base and bend your knees to glide back to starting position.
- Use the power lever (D) to adjust the resistance and increase or decrease intensity to your workout.

### ENTRY AND EXIT SAFETY

#### To Enter:

- Enter the machine from either side and sit on the seat.
- Place both feet on the foot plates and strap into place.
- Grip the handlebar.

#### To Exit:

- Stop rowing by slowing leg and arm motion.
- Confirm the workout has ended and the console has returned to the home screen.
- Place the handlebar back on the handlebar catch (E).
- Release the foot straps to free your feet from the foot plates.
- Exit the machine from either side.



# ASSEMBLY INSTRUCTIONS

 **NOTE:** Supplemental video available [@TRUEFitnessservicevids](https://www.youtube.com/@TRUEFitnessservicevids).

## PREASSEMBLY CHECKLIST

### BASIC GUIDELINES FOR SETTING UP THE EQUIPMENT

After removing the equipment from the packaging, place the equipment on a clean, level surface.

### CAUTION:



Use caution when assembling this product.  
Unpacking and assembling this product is a two person task.



Use caution when unpacking this product. Avoid damage to the product.  
**DO NOT** slice into the packaging.



Avoid damage to the product.  
**NEVER** use an electric screwdriver to fasten the plastic shroud pieces.

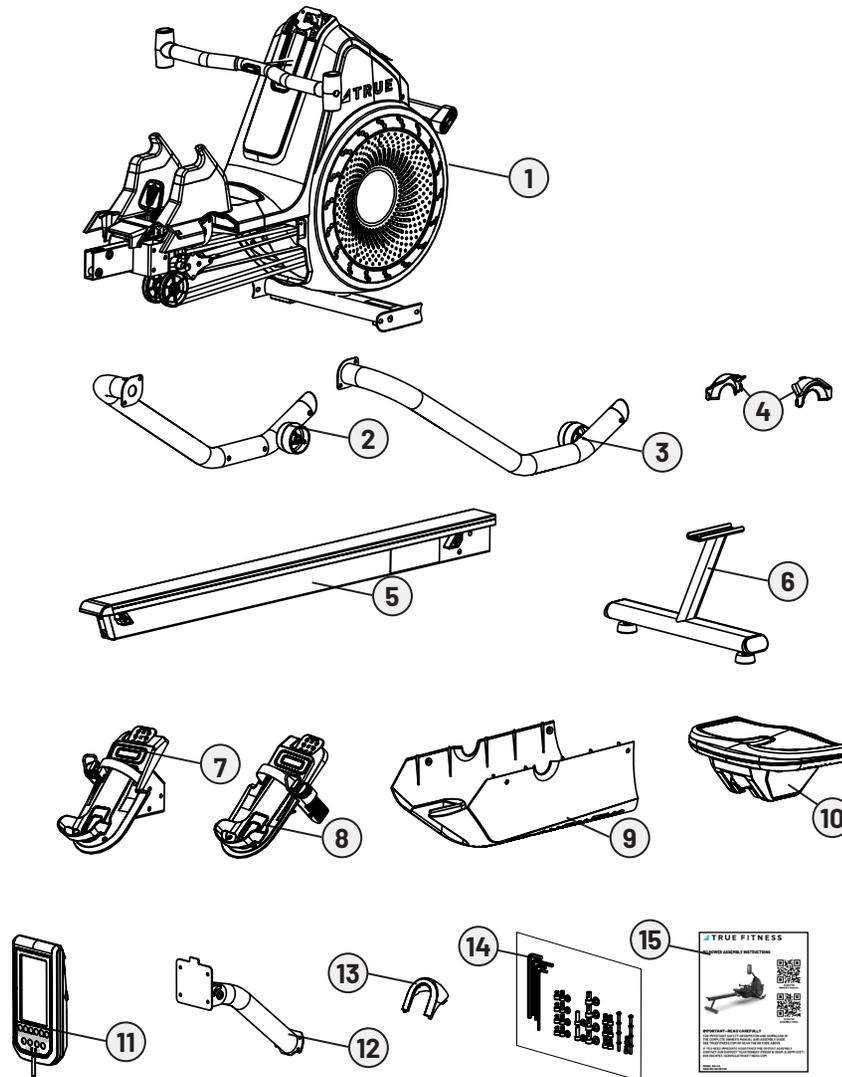
### VERIFY BOX CONTENTS

**IMPORTANT!** Carefully cut around the predefined edges on the box and carefully unpack the machine. Please verify box contents. If you have questions, or if there are any missing parts, contact product support ([service@truefitness.com](mailto:service@truefitness.com) | 800.883.8783).

TOOLS NEEDED FOR ASSEMBLY		INCLUDED IN BOX
4mm, 5mm, 6mm, and 8mm Allen Wrench		YES
Ratchet Wrench with 4mm, 5mm, 6mm, and 8mm Hex Bits (optional but recommended)		NO
17mm Wrench		NO
Cutting Tool		NO
#2 Phillips Screwdriver		NO

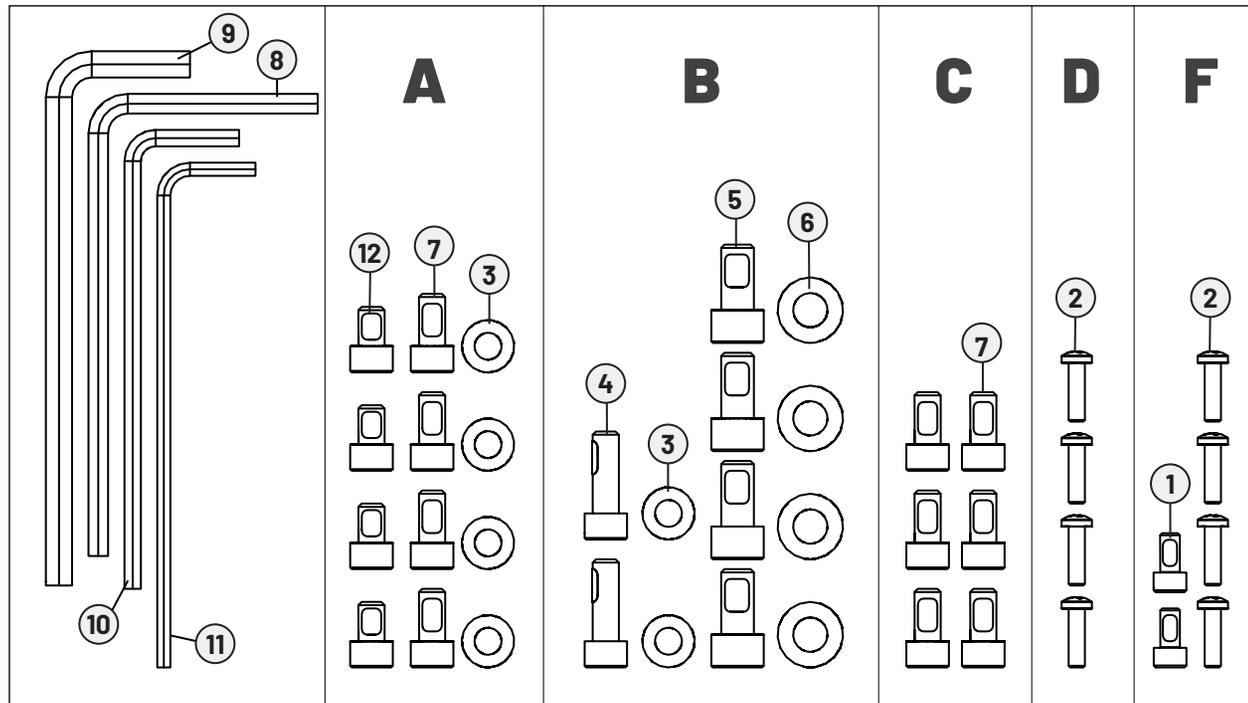
## BOX CONTENTS

ITEM	DESCRIPTION	QTY
1	BASE ASSEMBLY	1
2	LEFT STABILIZER ASSEMBLY	1
3	RIGHT STABILIZER ASSEMBLY	1
4	STABILIZER SHROUDS	2
5	RAIL ASSEMBLY	1
6	REAR STABILIZER ASSEMBLY	1
7	LEFT FOOT PLATE ASSEMBLY	1
8	RIGHT FOOT PLATE ASSEMBLY	1
9	BOTTOM SHROUD	1
10	SEAT CARRIAGE ASSEMBLY	1
11	CONSOLE ASSEMBLY	1
12	CONSOLE MAST ASSEMBLY	1
13	MAST BOOT	1
14	HARDWARE BAG	1
15	ASSEMBLY INSTRUCTIONS	1



## HARDWARE BAG CONTENTS

8021902 ROWER HARDWARE BAG			
Item	Part	Description	Qty
1	8022589	SCREW, M6 X 1.0 X 12, SHCS, CZ	2
2	102134-001	SCREW, M5 X 0.8 X 18, PAN HEAD, TYPE 1 CROSS RECESSED, SS	8
3	103212-001	WASHER, M8 X 8.3 X 16.0 X 1.6, STAINLESS STEEL	6
4	103211-001	SCREW M8 X 1.25 X 25L SHCS, STAINLESS STEEL	2
5	8021874	SCREW, M10 X 1.5 X 20L SHCS, 12.9 STL, BLACK	4
6	8021875	WASHER, M10, STAINLESS STEEL, BLACK	4
7	101862-001	SCREW, M8 X 1.25 X 16.0L SHCS, BLACK ZINC, 12.9 STL	10
8	100924-001	WRENCH, HEX, M6	1
9	100925-001	WRENCH, HEX, M8	1
10	103083-001	WRENCH, M5 HEX KEY	1
11	100293-001	WRENCH, HEX, M4	1
12	103209-001	SCREW, M8 X 1.25 X 12.0L SHCS, STAINLESS STEEL	4



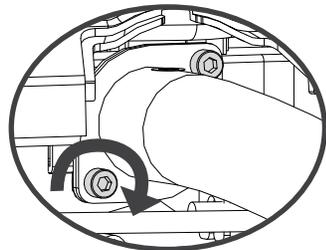
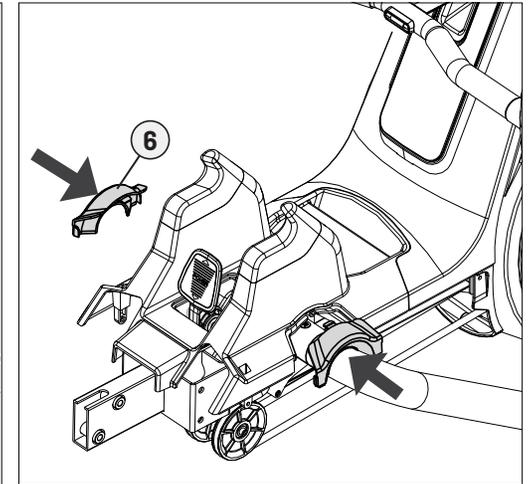
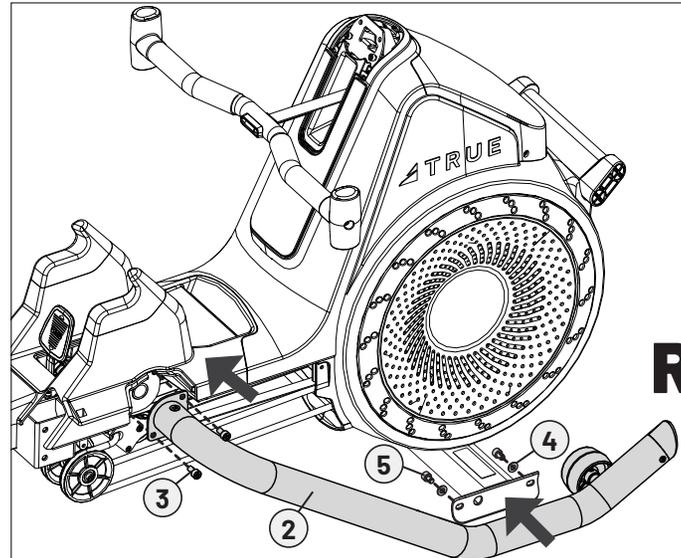
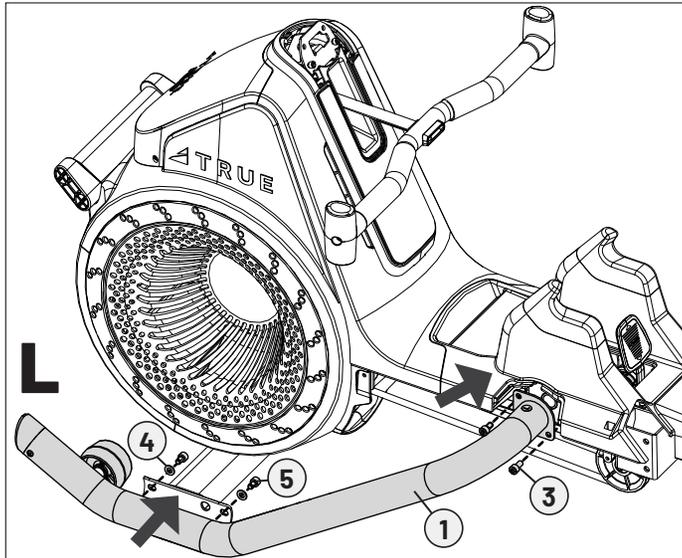
# ASSEMBLY STEPS

## Step 1—Attach Left and Right Stabilizers

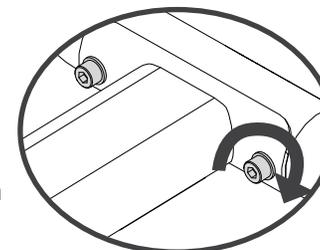
- A. Doing one side at a time, line up the left and right stabilizer assemblies with the base assembly.  
**NOTE:** Stabilizers are labeled left (L) and right (R).
- B. Insert and finger tight the fasteners from the A pocket of the hardware bag.
- C. Once all hardware is finger tight, use a 6mm allen wrench to fully tighten. When using a torque wrench, tighten to 23 n-m (17 ft-lb).
- D. On each side, align the upper tab on the stabilizer shroud with the slot in the base and snap into place.

Tools Used in this Step	
6mm Allen Wrench	

Parts Used in this Step			
Item	Part	Description	Qty
1	8021841	LEFT STABILIZER ASSEMBLY	1
2	8021840	RIGHT STABILIZER ASSEMBLY	1
3	101862-001	SCREW, M8 X 1.25 X 16.0L SHCS, BLACK ZINC, 12.9 STL	4
4	103212-001	WASHER, M8 X 8.3 X 16.0 X 1.6, STAINLESS STEEL	4
5	103209-001	SCREW, M8 X 1.25 X 12.0L SHCS, STAINLESS STEEL	4
6	8021918	STABILIZER SHROUDS	2



when using a torque wrench  
 $\tau = 23 \text{ N-M (17 FT-LB)}$



## Step 2—Attach Rear Stabilizer and Rail Assemblies

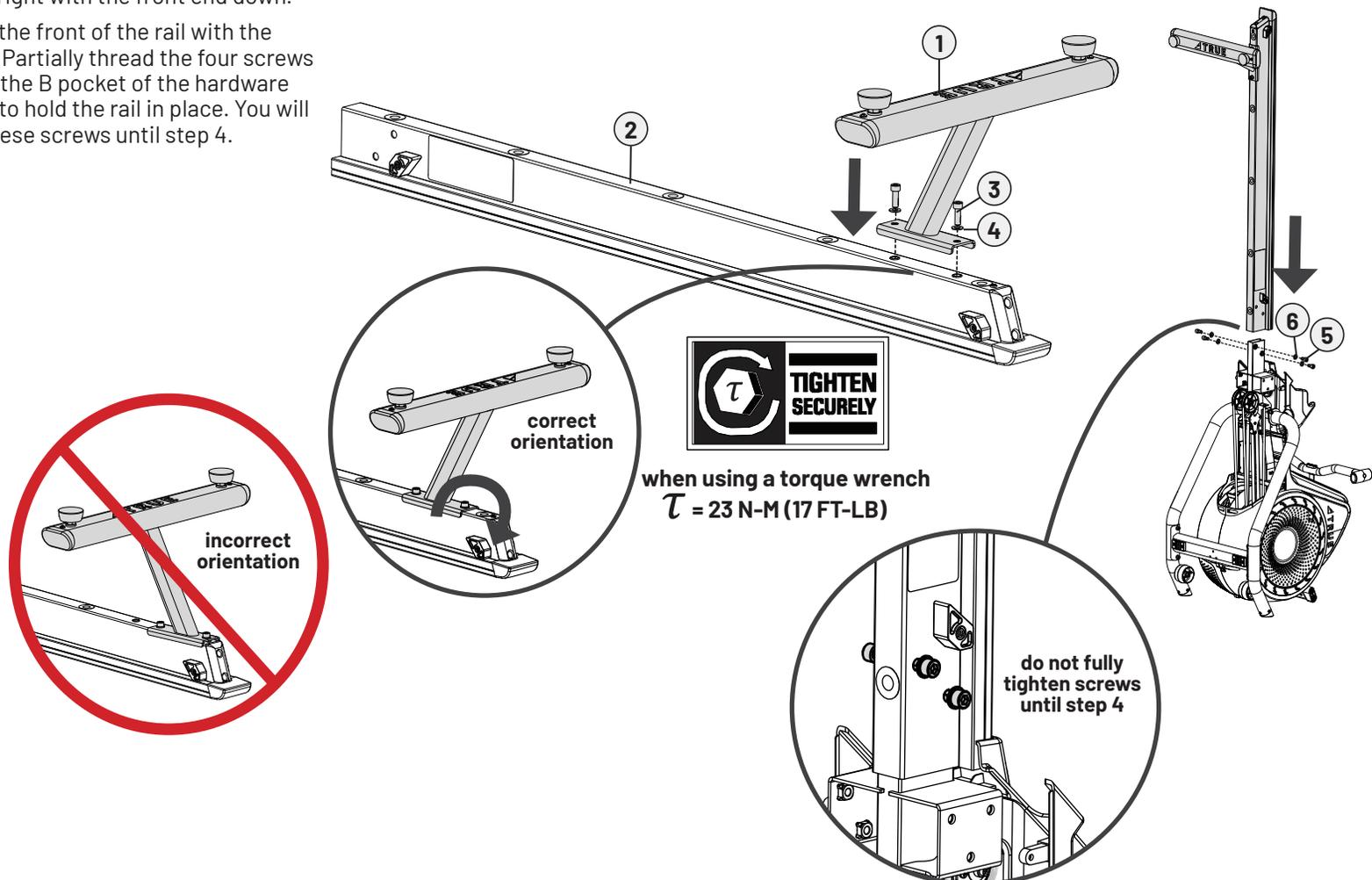
- A. Position the rail assembly upside down on the floor.
- B. Align the rear stabilizer bracket with the holes on the rail, and secure in place using two screws and washers from the B pocket of the hardware bag. Use a 6mm allen wrench to fully tighten. When using a torque wrench, tighten to 23 n-m (17 ft-lb).

**NOTE:** Be sure to install the rear stabilizer bracket in the correct orientation on the rail assembly. Do not install backward.

- C. Stand the base upright with the front end down.
- D. Align the holes on the front of the rail with the holes on the base. Partially thread the four screws and washers from the B pocket of the hardware bag into the holes to hold the rail in place. You will not fully tighten these screws until step 4.

Tools Used in this Step	
6mm Allen Wrench	

Parts Used in this Step			
Item	Part	Description	Qty
1	8100705	REAR STABILIZER ASSEMBLY	1
2	8022587	RAIL ASSEMBLY	1
3	103211-001	SCREW M8 X 1.25 X 25L SHCS, STAINLESS STEEL	2
4	103212-001	WASHER, M8 X 8.3 X 16.0 X 1.6, STAINLESS STEEL	2
5	8021874	SCREW, M10 X 1.5 X 20L SHCS, 12.9 STL, BLACK	4
6	8021875	WASHER, M10, STAINLESS STEEL, BLACK	4



### Step 3—Attach Left and Right Foot Plate Assemblies

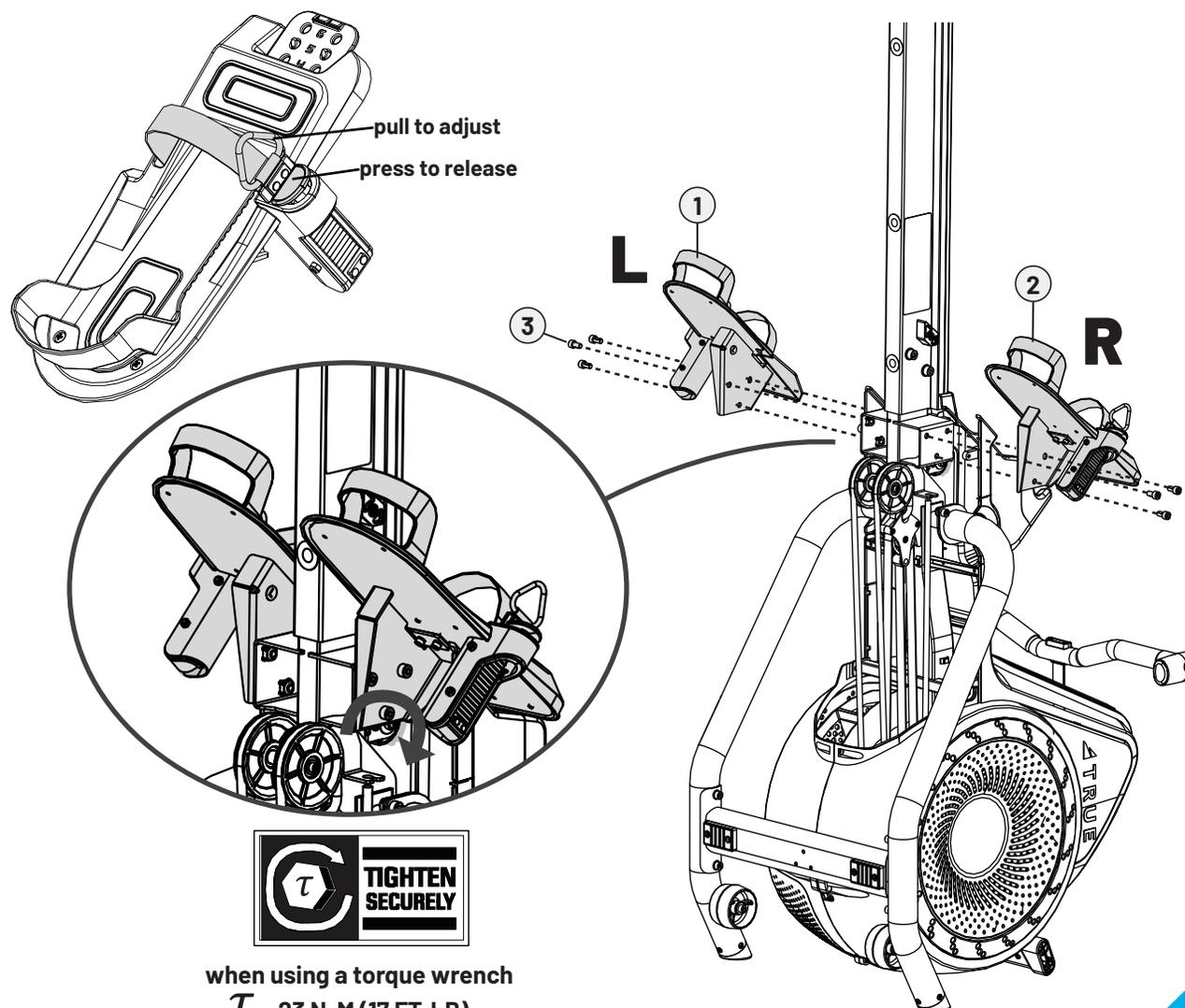
A. Before you attach the foot plates to the frame, test the foot strap functionality. Pull up on the strap to tighten, push down on the release button to loosen. If the adjustment straps are not working properly, contact product support (service@truefitness.com | 800.883.8783).

B. On each side of the machine, align the foot plate bracket with the bracket on the frame and secure in place using the screws from the C pocket of the hardware bag. Use a 6mm allen wrench to fully tighten. When using a torque wrench, tighten to 23 n-m (17 ft-lb).

**NOTE:** Be sure to install the foot plates in the correct orientation. The release button must be positioned toward the outside of the machine and the heel cup must be positioned toward the back end of the rail. The foot plates are labeled left (L) and right (R).

Tools Used in this Step	
6mm Allen Wrench	

Parts Used in this Step			
Item	Part	Description	Qty
1	8100712	LEFT FOOT PLATE ASSEMBLY	1
2	8100713	RIGHT FOOT PLATE ASSEMBLY	1
3	101862-001	SCREW, M8 X 1.25 X 16.0L SHCS, BLACK ZINC, 12.9 STL	6

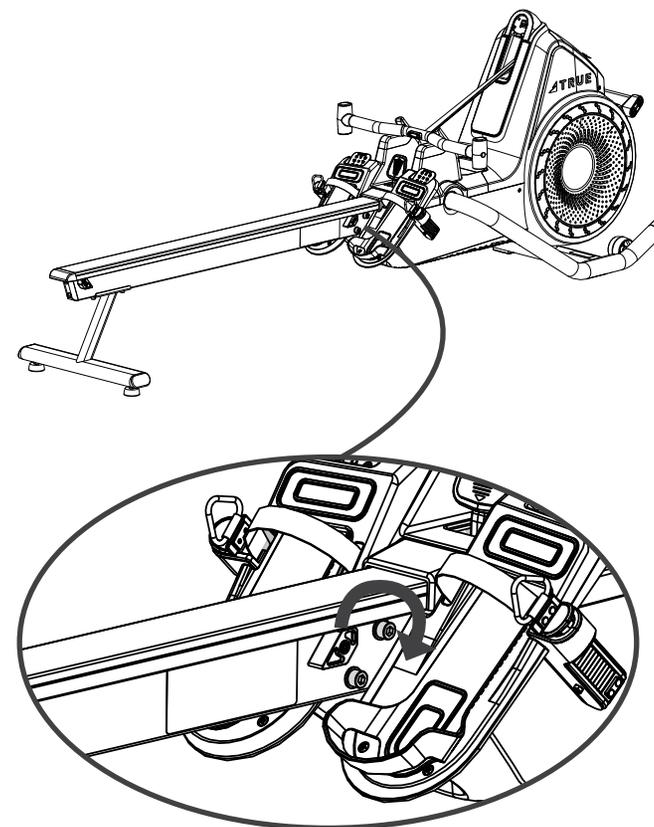
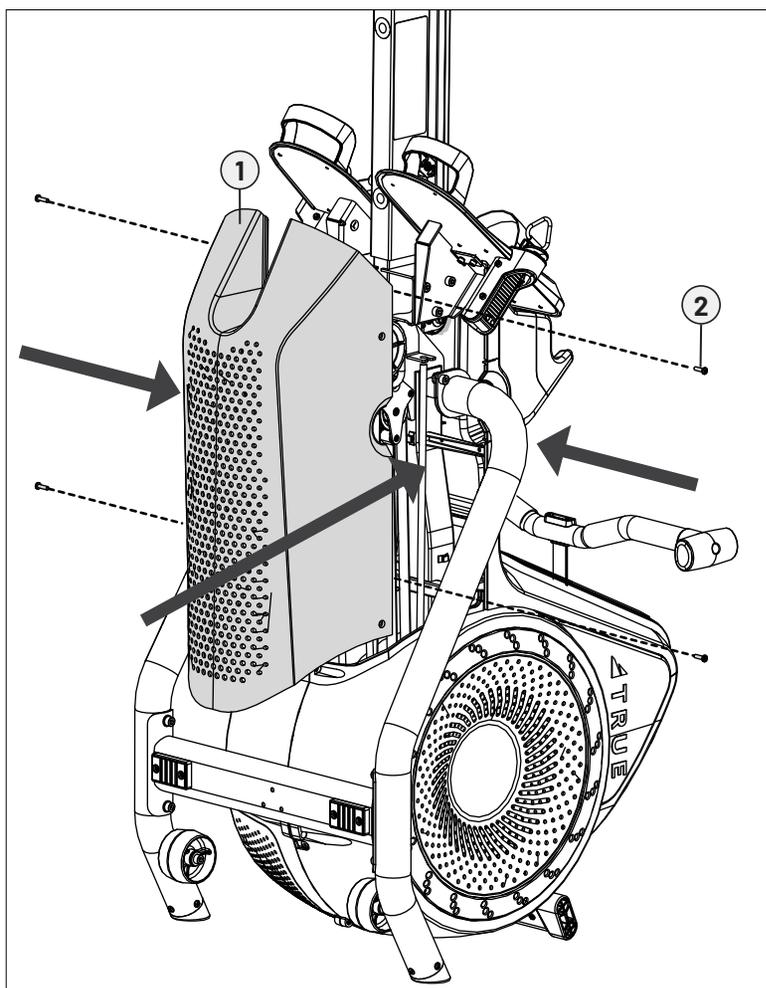


## Step 4—Attach Bottom Shroud and Tighten Rail Assembly

- Position the bottom shroud under the rail. Secure in place using a #2 Phillips screwdriver and the screws from the D pocket of the hardware bag.
- Carefully tip the machine down to rest on the floor.
- Use an 8mm allen wrench to fully tighten the rail hardware. When using a torque wrench, tighten to 45 n-m (33 ft-lb).

Tools Used in this Step	
#2 Phillips Screwdriver	
8mm Allen Wrench	

Parts Used in this Step			
Item	Part	Description	Qty
1	8021968	BOTTOM SHROUD	1
2	102134-001	SCREW, M5 X 0.8 X 18, PAN HEAD, TYPE 1 CROSS RECESSED, SS	4



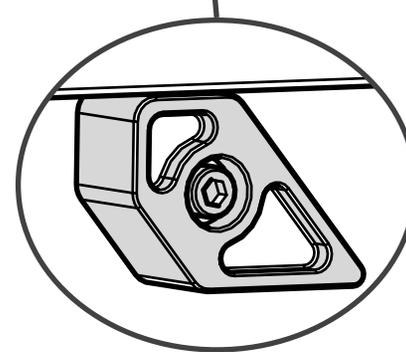
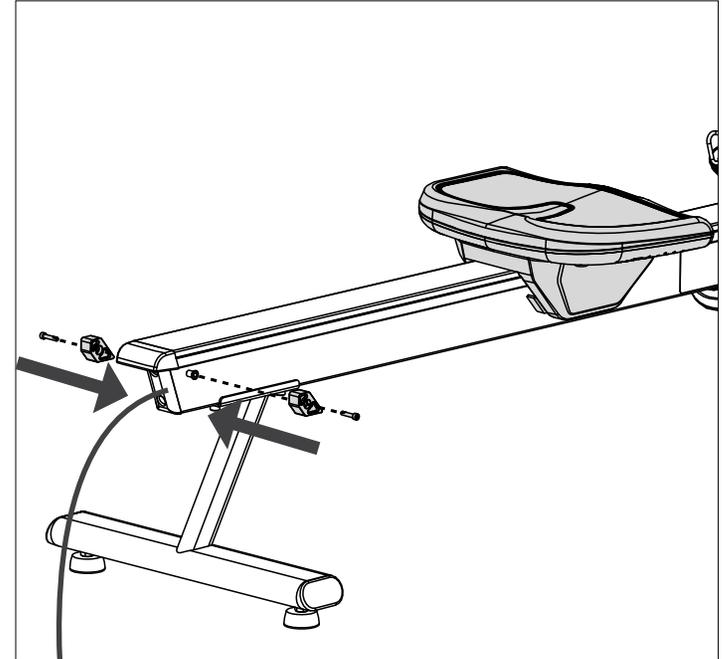
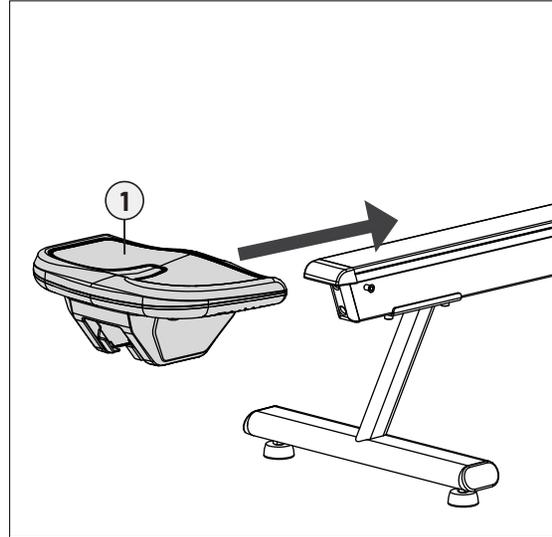
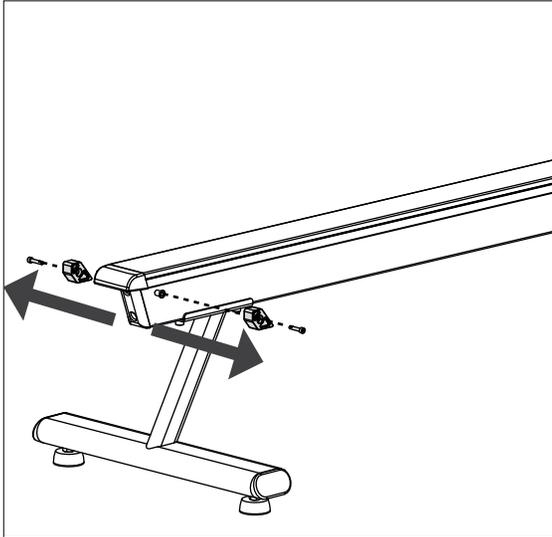
when using a torque wrench  
 $\tau = 45 \text{ N-M (33 FT-LB)}$

## Step 5—Attach Seat Carriage

- A. On each side of the machine, use a 4mm hex wrench to remove and set aside the hex screws and rubber seat bumpers.
- B. Slide the seat onto the rail with the small notch in the seat pad facing the front.
- C. Using a 4mm allen wrench, reattach the previously removed bumpers. Note the orientation of the bumpers. Do not install upside down.

Tools Used in this Step	
4mm Allen Wrench	

Parts Used in this Step			
Item	Part	Description	Qty
1	8021879	SEAT CARRIAGE ASSEMBLY	1

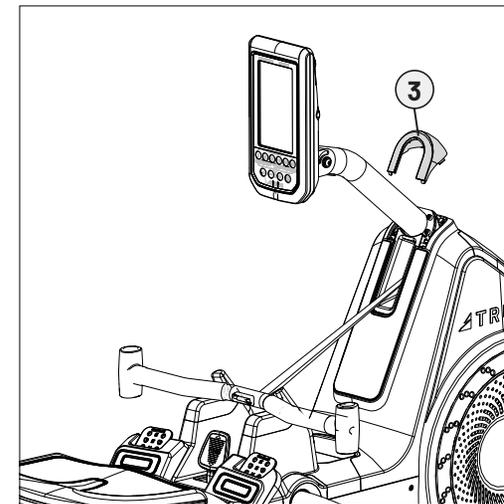
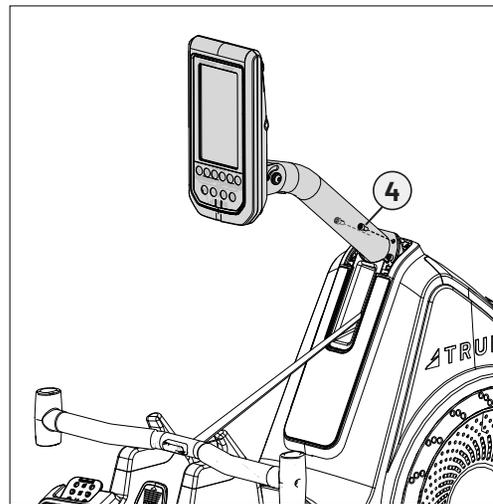
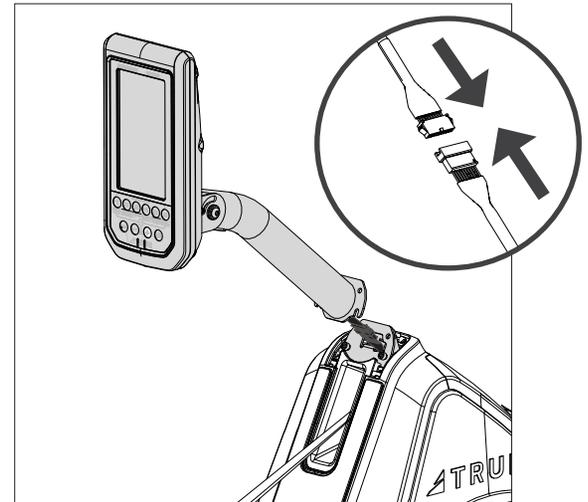
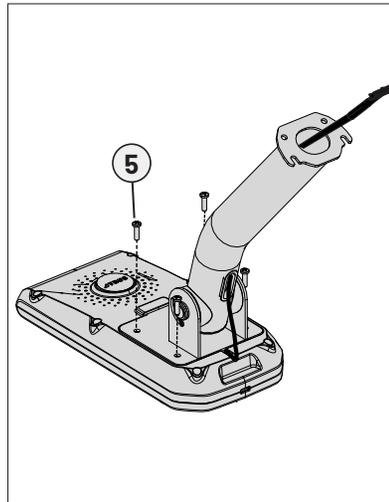
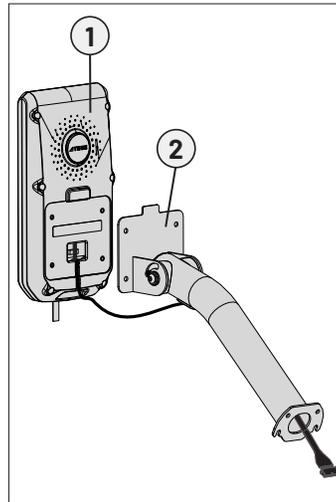


## Step 6—Attach Console and Console Mast, Connect Cables, and Attach Mast Boot

- A. Route the console cable through the top of the console mast and out through the bottom.
- B. Press the console mast onto the back of the console and carefully lay it face down so you can fasten the two together using a #2 Phillips screwdriver and the four Phillips screws from the F pocket of the hardware bag.
- C. Connect the cable from the mast to the cable in the base and tuck the excess cable into the mast.
- D. Carefully position the mast onto the frame taking care not to pinch the cable or connector. Secure in place using a 5mm hex wrench and the two screws from the F pocket of the hardware bag. Fully tighten all four mast screws.
- E. Wrap the mast boot around the bottom of the mast and hook into place.

Tools Used in this Step	
5mm Allen Wrench	
#2 Phillips Screwdriver	

Parts Used in this Step			
Item	Part	Description	Qty
1	8100727	CONSOLE ASSEMBLY	1
2	8021811	CONSOLE MAST ASSEMBLY	1
3	8021972	MAST BOOT	1
4	8022589	SCREW, M6 X 1.0 X 12, SHCS, CZ	2
5	102134-001	SCREW, M5 X 0.8 X 18, PAN HEAD, TYPE 1 CROSS RECESSED, SS	4



## Step 7—Level the Rower

Tools Used in this Step	
17mm Wrench	

### ⚠ CAUTION:

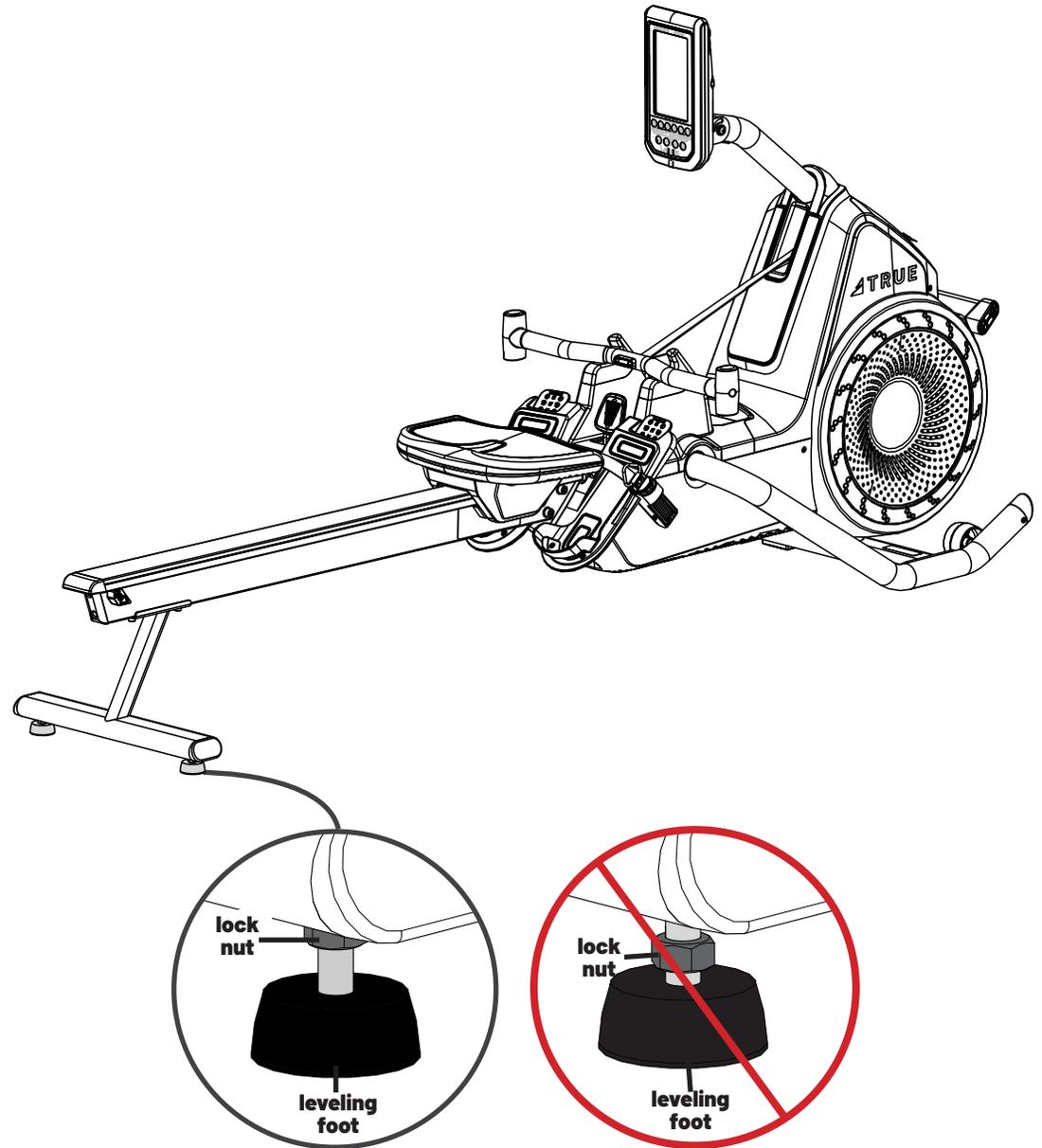
Prevent potential damage to the machine and injury to the user. This unit is equipped with two leveling feet. Make sure that the rower is level at all times. If the rower is placed on an uneven surface, adjusting the leveling feet can help, but may not completely compensate for extremely uneven surfaces. Rowers that are not level can cause damage to the machine and possible injuries for the user.

Once the machine has been moved to its designated location:

- A. Adjust both leveling feet until they contact the floor.

**IMPORTANT! Do not adjust the leveling feet to such a height that they detach or unscrew from the machine.**

- B. Verify both lock nuts are securely tightened and flush against the bottom of the frame.



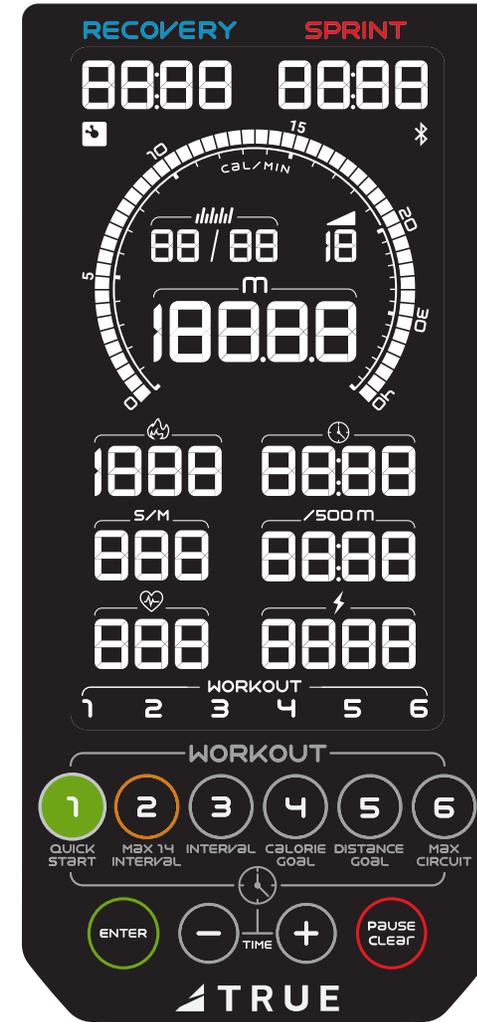
## Step 8—Configure Console Settings

If desired, you can enter into the console software management functions to adjust the Club (user) settings so they best suit your environment.

To access and navigate the console software management functions:

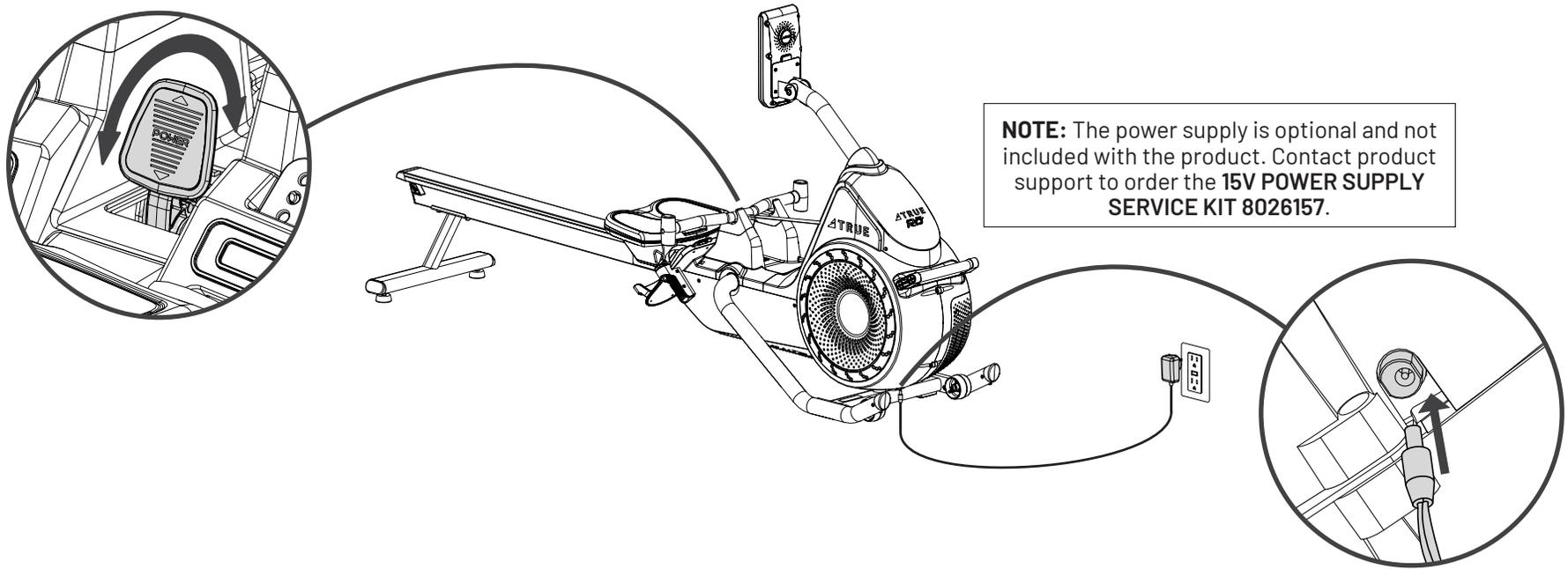
- Press and hold both the TIME ( + ) and TIME ( - ) keys for three seconds, or until you hear a bell.
- Use the ( + ) key to scroll through the club setting described below.
- Press ENTER to show the details of a function or make a change to a user setting.
- To exit, press PAUSE CLEAR until the console resets.

Club Setting	Description
CLUB BELL	<b>Bell Volume</b> —Sets the decibel level of the bell that provides signals during workouts. The options are Off, 1 (softest), 2 or 3 (loudest), and the default value is 3. Press ENTER, then TIME ( + ) or TIME ( - ) keys to scroll through the options. Press PAUSE CLEAR once to save your selection and step back to scrolling mode.
CLUB Brit	<b>Brightness</b> —Sets the brightness of the display. The default value is 100. Press ENTER, then use the TIME ( + ) or TIME ( - ) keys to increase or decrease the brightness, in 5% increments. Press PAUSE CLEAR once to save your selection and step back to scrolling mode.



## Before you Finish—Test the Machine and If Applicable, Connect Optional Power Supply

Row the machine to test. Move the power lever forward and backward to verify that you feel the resistance change and that the console displays registers the resistance change. If the machine is not functioning correctly, contact product support ([service@truefitness.com](mailto:service@truefitness.com) | 800.883.8783).



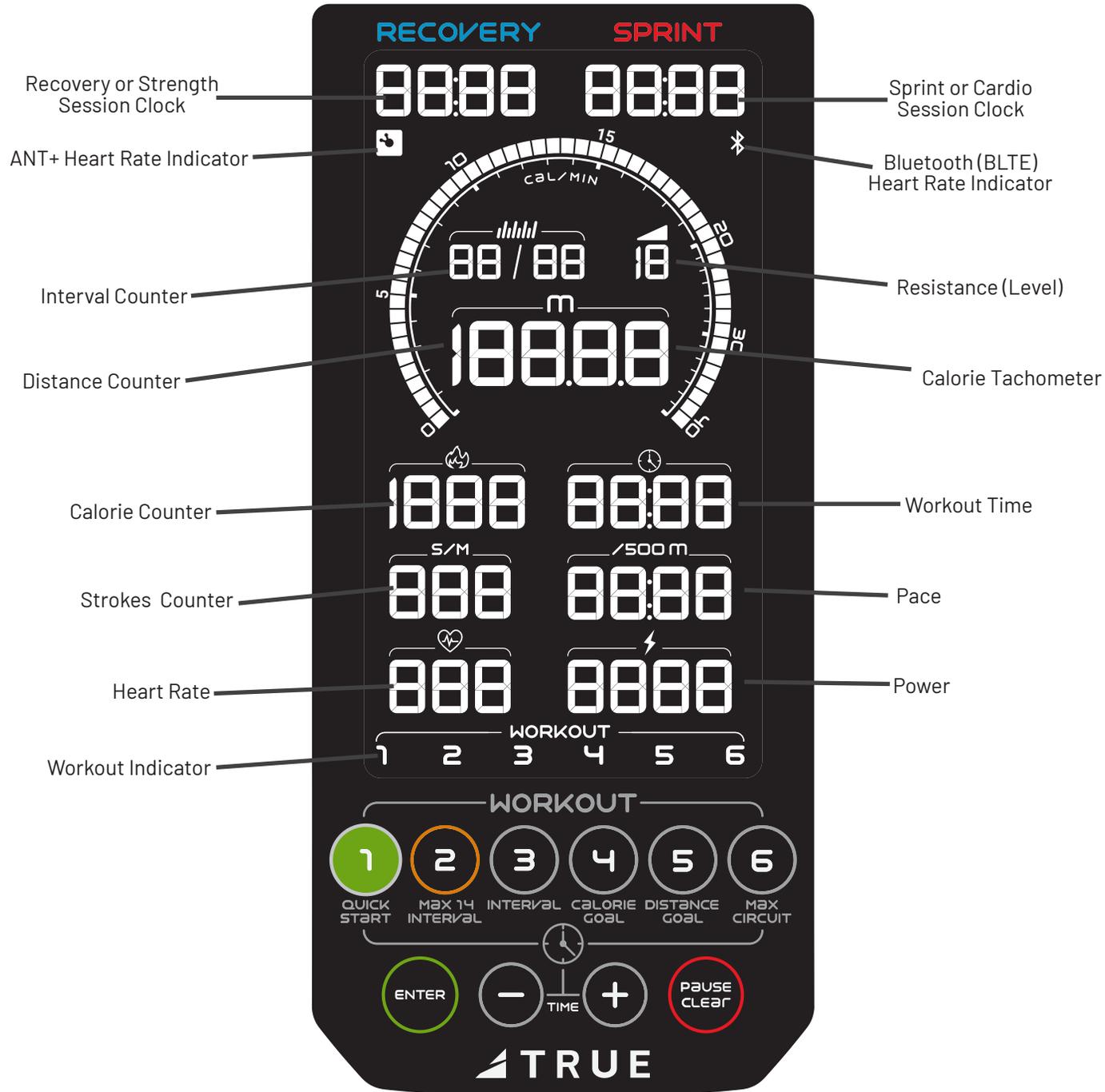
# PRODUCT FEATURES

## BASE OVERVIEW

- A. Seat**  
A place for users to sit during a workout.
- B. Multigrip handlebar**  
Multiple hand positions facilitate greater comfort, variety and more activation of chest, back and arm muscles.
- C. Console**  
This 7" backlit LCD monitor features a dynamic calorie meter, plus real-time performance metrics, to motivate exercisers to work hard.
- D. Foot Plates with Quick Release Straps**  
This patented design enables exercisers to quickly insert their feet and pull up on the handle for a secure fit. A simple push of a button releases the strap for an easy exit.
- E. Power Lever**  
Allows the user to adjust the resistance level during the workout.
- F. High Velocity Fan**  
Combined fan and magnetic brake resistance provides a broader range of intensity levels to accommodate everything from easy rows to grueling HIIT sessions.
- G. Leveling Feet**  
An adjustable system used to aid in the leveling of the bike.
- H. Transport Rollers**  
Aids in moving the machine.
- I. Optional Power Input**  
The rower is self-generated. However, an optional power supply is available to power on the console.



# CONSOLE FEATURES



### **Recovery or Strength Session Clock**

Counts down the time, in minutes and seconds, for the current recovery interval in the MAX 14 INTERVAL or Interval program. For MAX 14 INTERVAL, recovery intervals are 80 seconds (0:80). For the Interval program, the default value is 30 seconds (0:30) and may be adjusted using the TIME (+ / -) keypad buttons to any value between 0:05 and 9:55, in 5-second increments. Press ENTER to save selections.

### **ANT+**

When lit, this icon indicates that ANT+™ wireless communications is active and detecting signal from the optional wireless heart rate chest strap.

### **Interval Counter**

Displays your progress in an interval program by indicating the current interval number and the total number of intervals in the program. For example, 04/08 indicates that you are currently in the 4th interval of a total of 8 intervals.

When setting up the Interval program, use the TIME (+ / -) keypad buttons when the second set of digits is flashing to set your desired number of intervals, then press ENTER to save the default or adjusted value. The default value for intervals is 00/08 (8 interval rounds); you may program up to 99 rounds.

### **Distance Counter**

This counter displays an estimate of the total distance (in meters) “traveled” during the workout, counting up.

When setting up the Distance Goal program, the default distance goal is 500 meters. Use the TIME (-) and (+) keypad button to set a goal between 600 and 10,000 (in increments of 500). Press ENTER to save the default or adjusted value.

### **Calorie Counter**

This counter dynamically displays an estimate of total calories burned during the workout. Average (avg) calories/per minute is displayed during cool down following a programmed workout.

When setting up the Calorie Goal program, the default calorie goal is 50. Use the TIME (-) keypad button to set a goal between 5 and 45 (in increments of 5), or use the Time (+) keypad button to set a goal between 55 and 1999 (in increments of 50). Press ENTER to save the default or adjusted value.

### **Strokes Counter( S/M)**

This counter alternate the display of total strokes (S) and strokes per minute (S/M). Average (avg) strokes/per minute is displayed during cool-down following a programmed workout.

### **Heart Rate**

This section displays your approximate current heart rate in beats per minute (BPM). Average (avg) heart rate and peak heart rate, in beats per minute, are displayed during cool down following a programmed workout.

**NOTE:** For heart rate data to be displayed here, you must be wearing a compatible wireless heart rate transmitter, and either the ANT+ or Bluetooth connectivity indicator must be illuminated.

**⚠ WARNING:** Consult a physician before you start an exercise program. Stop exercising if you feel pain or tightness in your chest, become short of breath, or feel faint. Contact your doctor before you use the machine again. The heart rate displayed is an approximation and should be used for reference only.

### **Workout Indicator**

The illuminated number corresponds to the workout selected by pressing a button on the keypad.

The available workouts are the following:

- Quick Start (simple program without programming options; also initiates if you begin pedaling without pressing a button)
- MAX 14 INTERVAL (pre-set interval program)
- Interval (custom interval program)
- Calorie Goal
- Distance Goal
- MAX CIRCUIT (instructor-led group training)

### **Sprint Session Clock**

Counts down the time, in minutes and seconds, for the current sprint interval in the MAX 14 INTERVAL, Interval, or MAX CIRCUIT program. For MAX 14 INTERVAL, sprint intervals are 25 seconds (0:25). For the Interval program, the default value is 30 seconds (0:30) and may be adjusted using the TIME (+ / -) keypad buttons to any value between 0:05 and 9:55, in five second increments. Press ENTER to save selections.

### **Bluetooth (BLTE) Indicator**

When lit, this icon indicates that Bluetooth® wireless communications is active and detecting a signal from a heart rate monitor, tablet, or other device or app.

### **Resistance (Level)**

Displays the Resistance Level (1-10), where 1 is the lowest resistance level and 10 is the highest. Use the resistance adjustment lever below the console to increase or decrease your resistance level.

### **Calorie Tachometer**

The calorie tachometer is the centerpiece of the LCD, giving you real-time feedback regarding your calories/minute burn rate, the peak calories/minute point of your workout, and a “peak range” at +/- 20% of your peak point. During interval programs, this peak range of illuminated segments on the tachometer indicates your target range surrounding your peak point.

### **Workout Time**

Displays total workout time, counting up from 0:00. The timer goes up to 99 minutes:59 seconds, then the display rolls over to hours:minutes. In the MAX 14 INTERVAL program, the default workout time is 14 minutes. Use the TIME (+ / -) keypad to select 3.5, 7, 21, or 28 minutes. Press ENTER to save the selected value.

### **Pace**

Displays your pace in minutes per 500 meters. This value is calculated and the display updates with each 500 meters of distance on the distance counter. Average pace (avg) and best pace are displayed during cool-down following a programmed workout.

**NOTE:** The numeric value displayed for Pace is an approximation based on the real-time workout data of the user.

### **Power**

Displays the current estimate of power you are producing, in watts. Average estimated watts per minute (avg) and total estimated watts are displayed during cool down following a programmed workout.

**NOTE:** The numeric value displayed for Power is an approximation based on the real-time workout data of the user.

### **Workout Summary**

During a cool down phase after the completion of a programmed workout (MAX 14 INTERVAL, Interval, Calorie Goal, or Distance Goal), the following fields are displayed on the LCD. (Where two values are listed, the values alternate on the display in two second intervals.)

- Peak calorie/minute achieved
- Total distance
- Average calories/minute and total calories
- Average strokes/minute and total strokes
- Average pace/500 meters and best pace
- Average heart rate and peak heart rate (if using a wireless heart rate monitor)
- Average estimated watts/minute and total estimated watts

## KEYPAD BUTTONS



### QUICK START

The easiest way for you to start your workout is to begin pedaling, or press the QUICK START button, initiating a simple workout without intervals or a defined duration. The workout timer counts up from 00:00. You may change the level of resistance using the resistance lever.

If you do not press any keypad button within six seconds after the console first becomes active (such as when you first step on the machine and move the pedals), then you will automatically enter the QUICK START program.

### MAX 14 INTERVAL

Press MAX 14 INTERVAL then press ENTER to begin a High Intensity Interval Training (HIIT) program with a pre-programmed duration and pre-set sprint and recovery intervals of 25 and 80 seconds, respectively. The default program lasts 14 minutes; press enter when the Time flashes "14" to select this option.

You may choose a longer or shorter workout by pressing the TIME (+) or (-) button when the time value is flashing during setup. Options are 3.5 minutes, 7 minutes, 14 minutes (default), 21 minutes, or 28 minutes. Press ENTER to save your selection. The interval durations remain the same but the total number of intervals increases or decreases according to the total time selected for the workout.

### INTERVAL

1. Press Interval then press ENTER to program a custom interval program.
2. Program the sprint session time by pressing ENTER to accept the default value of 0:30, or press the TIME (+) or (-) buttons to select a time between 0:05 to 9:55 and then press ENTER.
3. Program the recovery session time by pressing ENTER to accept the default value of 0:30, or press the TIME (+) or (-) buttons to select a time between 0:05 to 9:55 and then press ENTER.
4. Program the number of interval rounds by pressing ENTER to accept the default value of 00/08, or press the TIME (+) or (-) buttons to select a number of rounds between 01 and 99, then press ENTER.
5. Enter weight by pressing ENTER to accept the default value of 150 lbs. (68 kg) and press ENTER to continue, or use the TIME (+) or (-) buttons to change the value to any weight between 70 and 350 pounds (30 and 160 kilograms) and press ENTER to save the adjusted value.

### CALORIE GOAL

1. Press CALORIE GOAL, and then press ENTER to quickly enter a program with a duration that you choose.
2. Program the workout duration by pressing Enter to accept the default value of 30:00, or press the TIME (+) or (-) buttons to select a time between 1:00 to 99:00 and then press ENTER. The default value is 30:00.
3. Enter your weight by pressing ENTER twice to accept the default value of 150 lbs. (68 kg), or use the TIME (+ / -) buttons to change the value to any weight between 70 and 350 pounds (30 and 160 kilograms).

## DISTANCE GOAL

Press DISTANCE GOAL, and then program the distance goal by pressing ENTER to accept the default value of 500 meters, or press the TIME (+) or (-) buttons to select a distance between 500 and 10,000 in 500 meter increments and then press ENTER.

## MAX CIRCUIT

Quickly begin an instructor-led program with other users and without defined interval times or a set duration. Simply press MAX CIRCUIT and get started. You (and your instructor) fully control the intervals as you work together on and off the machine.

## ENTER

Press ENTER after pressing a keypad program button and after changing values when programming a workout or changing workout time.

## TIME

Press the (+) or (-) to increase or decrease the time of your workout, in 1 minute increments. The standard workout time is 30:00. Press the TIME button during the workout to add time to the workout (QUICK START and MAX CIRCUIT excluded). The maximum time is 99:00.

## PAUSE CLEAR

Press once to pause your workout. Pause time is displayed in the Workout Time field, counting down. Or, if you stop pedaling for 2 seconds or more during a workout, the unit will automatically begin a pause phase. In either case, simply press a key (other than QUICK START or MAX CIRCUIT) or start pedaling to resume your workout.

When in PAUSE mode, if you wish to begin a QUICK START or MAX CIRCUIT program, press the appropriate program key to begin.

When programming a workout, press PAUSE CLEAR if you make a mistake and wish to start over. The console returns to the beginning of the workout set-up process.

Press the PAUSE CLEAR button twice within two seconds at any time during set-up or a workout to reset the console.

## SOFTWARE MANAGEMENT

The console software includes management functions to help you make the most of your experience, including simple diagnostics to help with troubleshooting and club (user) settings that may be customized to suit your environment.

To access and navigate these functions:

- A. Press and hold both the TIME (+) and TIME (-) keys for three seconds, or until you hear a bell.



- B. Use the (+) key to scroll through the diagnostics and club setting described below.
- C. Press ENTER to show the details of a function, to make a change to a user setting, or to run a diagnostic test.
- D. To exit diagnostics, press PAUSE CLEAR until the console resets.

Should you encounter errors or have questions regarding diagnostics, please contact product support ([service@truefitness.com](mailto:service@truefitness.com) | 800.883.8783) for assistance.

Available options may vary depending upon your software version.

Code	Type	Description
diaG nost 1	Diagnostic	<b>Firmware</b> —The firmware version, model and console serial number information. Firmware version number is displayed in the middle of the screen. Model number is displayed in the lower right. The console serial number is displayed across the lower part of the screen (across several fields). Boot code version is displayed in the lower left. Press PAUSE CLEAR twice to step back to scrolling mode.
diaG nost 2	Diagnostic	<b>LCD Display Test</b> —Initiates a sequential illumination of all individual segments of the LCD. Press PAUSE CLEAR twice to step back to scrolling mode.
diaG nost 3	Diagnostic	<b>Keypad Test</b> —Press ENTER, then press each of the 10 keypad buttons. The name or number of the pressed button shows on the display and the key counter increments by 1. When all 10 keys have been successfully tested, "PASS" appears in the display. Press PAUSE CLEAR twice to step back to scrolling mode.
diaG nost 4	Diagnostic	<b>Radio Board Communications</b> —The console sends test data to the lower board; "PASS" appears in the display if return data is received. Radio firmware version and heart rate are displayed in the lower right and lower left part of the screen. Press PAUSE CLEAR twice to step back to scrolling mode.
diaG nost 5	Diagnostic	<b>Resistance Level</b> —Move the resistance level all the way forward and back. Level number is displayed in the Level field, strokes in the middle, and ADC value and RPM in the lower half of the screen. If ADC is too high or too low, an error displays in the lower half of the screen.
diaG nost 6	Diagnostic	<b>Battery</b> —Installed battery and generator volts values are displayed in the lower part of the screen. Battery state shows near the bottom of the screen; if it is blank or reads "chrg" (charging), the battery is good.
Code	Type	Description
CLUB BELL	Club Setting	<b>Bell Volume</b> —Sets the decibel level of the bell that provides signals during workouts. The options are Off, 1 (softest), 2 or 3 (loudest), and the default value is 3. Press ENTER, then TIME ( + ) or TIME ( - ) keys to scroll through the options. Press PAUSE CLEAR once to save your selection and step back to scrolling mode.
CLUB Brit	Club Setting	<b>Brightness</b> —Sets the brightness of the display. The default value is 100. Press ENTER, then use the TIME ( + ) or TIME ( - ) keys to increase or decrease the brightness, in 5% increments. Press PAUSE CLEAR once to save your selection and step back to scrolling mode.
Code	Type	Description
USAG U1 R	Usage	<b>Revolutions</b> —Displays the total number of revolutions for the unit. The data is displayed in thousands, shown vertically in two groups of three at the lower left of the screen. The display dynamically changes if you are pedaling vs. rowing. If desired, press and hold QUICK START and PAUSE CLEAR simultaneously for three seconds to reset the counter to zero. Press PAUSE CLEAR twice to step back to scrolling mode.
USAG U2 St	Usage	<b>Total strokes</b> —Displays the total number of strokes for the unit. The data is displayed in thousands, shown vertically in two groups of three at the lower left of the screen. The display dynamically changes if you are rowing. If desired, press and hold QUICK START and PAUSE CLEAR simultaneously for three seconds to reset the counter to zero. Press PAUSE CLEAR twice to step back to scrolling mode.
USAG U3 HR	Usage	<b>Total hours</b> —Displays the total number of hours and minutes of operation for the unit. The data is shown vertically in two groups at the lower left of the screen; hours on top, minutes underneath. If desired, press and hold QUICK START and PAUSE CLEAR simultaneously for three seconds to reset the counter to zero. Press PAUSE CLEAR twice to step back to scrolling mode.

# CARE AND MAINTENANCE

It is important to perform the minor maintenance tasks described in this section. Failure to maintain the equipment as described here could void the TRUE Fitness Warranty. To reduce the risk of electrical shock, always unplug the unit from its power source before cleaning or performing any maintenance tasks.

## INSPECTION

TRUE is not responsible for performing or scheduling regular maintenance or inspections. Users should inspect the rower daily. Look and listen for loose belts, loose fasteners, unusual noises, and any other indications that the equipment may be in need of service. If any of these are noticed, obtain service. Do not attempt to use the rower until proper service has been performed or damaged parts have been replaced.

### IMPORTANT!

If you determine that the rower needs service, make sure that the rower cannot be used inadvertently. Make sure other users know that the rower needs service. To order parts or to contact a TRUE authorized service representative, please visit [www.truefitness.com](http://www.truefitness.com).

## CLEANING THE EQUIPMENT

### AFTER EACH USE

- Use GymWipes™ Antibacterial wipes or spray a solution of 30 parts water to 1 part mild detergent to dampen a soft cloth and wipe all exposed surfaces.
- Use a LCD/screen cleaner or spray a solution of 1 part 91% isopropyl alcohol and 1 part water to dampen a soft cloth and wipe the surface of the console. This helps remove fingerprints, dust, and dirt.

### WEEKLY

- Clean the machine using a damp cloth to remove excess sweat, oil, and dirt from the surfaces.
  - Verify the seat rail and seat rollers are thoroughly wiped.
  - Verify the console is free of moisture.
- Vacuum any dust or dirt that might have accumulated under or around the rower.

### ⚠ CAUTION:

Do not use any acidic cleaners. Doing so will weaken the paint or powder coatings and may void the TRUE Fitness Warranty. Never pour water or spray liquids on any parts of the machine. Allow the machine to dry completely before using. Frequently vacuum the floor underneath the unit to prevent the accumulation of dust and dirt, which can affect the smooth operation.

## LEVELING THE MACHINE

### ⚠ CAUTION:

Prevent potential damage to the machine and injury to the user. This unit is equipped with two leveling feet. Make sure that the rower is level at all times. If the rower is placed on a uneven surface, adjusting the leveling feet can help, but may not completely compensate for extremely uneven surfaces. Rower that are not level can cause damage to the machine and possible injuries for the user.

Once the machine has been moved to it's designated location:

- A. Adjust both leveling feet until they contact the floor.

**IMPORTANT! Do not adjust the leveling feet to such a height that they detach or unscrew from the machine.**

- B. Verify both lock nuts are securely tightened and flush against the bottom of the frame.

## PREVENTATIVE MAINTENANCE

TRUE recommends that quarterly scheduled maintenance be performed by a qualified service technician. Please contact your dealer or visit [www.truefitness.com](http://www.truefitness.com) to contact a local TRUE authorized service technician.

**IMPORTANT! Use only TRUE Fitness certified service providers. Using non-authorized service providers could void the TRUE Warranty.**

Frequency	Tasks
Daily	<ul style="list-style-type: none"> <li>• Look and listen for loose belts, loose fasteners, unusual noises, worn or frayed cables, and any other indications that the equipment may be in need of service.</li> <li>• Use GymWipes™ Antibacterial wipes or spray a solution of 30 parts water to 1 part mild detergent to dampen a soft cloth and wipe all exposed surfaces.</li> <li>• Use a LCD/screen cleaner or spray a solution of 1 part 91% isopropyl alcohol and 1 part water to dampen a soft cloth and wipe the surface of the console. This helps remove fingerprints, dust, and dirt.</li> </ul>
Weekly	<ul style="list-style-type: none"> <li>• Clean the machine using a damp cloth to remove excess sweat, oil, and dirt from the surfaces.               <ul style="list-style-type: none"> <li>▪ Verify the seat rail and seat rollers are thoroughly wiped.</li> <li>▪ Verify the console is free of moisture.</li> </ul> </li> <li>• Inspect the foot plate assembly and straps on each side of the machine. Verify all parts are damage free and function as intended.</li> <li>• Inspect the handle strap for fraying or other signs of wear. Verify parts are damage free.</li> <li>• Row the machine and verify the power level adjusts from 1 to 10.</li> <li>• Verify the machine is level and lock nuts are securely fastened.</li> <li>• Vacuum any dust or dirt that might have accumulated under or around the rower..</li> </ul>
Quarterly	<ul style="list-style-type: none"> <li>• Record time, distance, and hours from the console.</li> <li>• Check error log in console.</li> <li>• Remove shroud covers and vacuum any debris out of the speed sensor, control electronics and moving parts.</li> <li>• Move and vacuum underneath the machine.</li> <li>• Inspect all fasteners.</li> <li>• Inspect all electrical connections.</li> <li>• Inspect components for abnormal or premature wear.</li> <li>• Inspect the recoil strap, shock cord, and drive belts for proper tension and signs of wear. Verify parts are damage free and function as intended.</li> <li>• Verify all parts are securely fastened.</li> </ul>

## LONG TERM STORAGE

When the rower is not in use for any length of time, disconnect power (if optional power supply is being used), and ensure it is positioned so that it will not become damaged or interfere with people or other equipment.

**NOTE:** The rower can be tilted and stored vertically to save space.



# WARRANTY INFORMATION

**ATTENTION OWNER'S:** To ensure you get the most out of your purchase and receive the full benefits of our warranty, you must register your product within 45 days of purchaser's receipt of this product.

## COMMERCIAL WARRANTY

<b>CARDIO</b>				
WARRANTY ITEM	VAPOR, APEX	GRAVITY PLUS	GRAVITY	ADX, RO, SURGE
Frame*	10 Years (with registration)	10 Years (with registration)	10 Years (with registration)	5 Years (with registration)
Parts	3 Years	3 Years	3 Years	3 Years
Consoles	3 Years	3 Years	3 Years	2 Years
Labor**	2 Years (with registration)	2 Years (with registration)	1 Year (with registration)	1 Year (with registration)
Wear Items***	180 Days	180 Days	180 Days	90 Days

<b>STRENGTH</b>	
WARRANTY ITEM	PALLADIUM, FUSE XL, FORCE, FITNESS LINE, ATLAS, XFT, XFW, MP, SM, FT, FS
Frame*	10 Years (with registration)
Parts	5 Years
Cables and Linear Bearings	1 Year
Labor**	1 Year (with registration)
Wear Items***	90 Days (6 Months for FORCE only)

<b>FLEXIBILITY</b>	
WARRANTY ITEM	STRETCH
Parts	1 Year
Wear Items***	90 Days

Warranty does not cover damage or equipment failure resulting from or caused by improper assembly/installation, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance.

\*Frame is the serialized base of the unit and does not include paint or coatings. Frame warranty will equal that of parts warranty unless, within 45 days of purchaser's receipt of this Product (A) the warranty is registered on-line or (B) if the form provided with equipment is filled in, signed by the original purchaser, and mailed to TRUE.

\*\*Labor warranty is available for equipment located within United States. TRUE Fitness equipment is automatically covered under a 6-month Limited Labor Warranty. This 6-month Limited Labor Warranty begins from the date of purchase shown by a valid receipt. If a valid receipt is not available, the 6-month Limited Labor Warranty period begins from the date of manufacture on the originally purchased equipment.

\*\*\*Wear Items include: batteries, covers, caps, badges, paint, pedal straps, toe clips, elliptical pedal inserts, foot pads, Coax/TV, HDMI, USB, mirroring or Ethernet connections, and safety key.

See Warranty Details for product registration requirements, terms, conditions, and complete coverage details.

**ATTENTION OWNER'S:** To ensure you get the most out of your purchase and receive the full benefits of our warranty, you must register your product within 45 days of purchaser's receipt of this product.

## LIMITED-USE COMMERCIAL WARRANTY\*

<b>CARDIO</b>				
<b>WARRANTY ITEM</b>	<b>VAPOR, APEX</b>	<b>GRAVITY PLUS</b>	<b>GRAVITY</b>	<b>LAUNCH</b>
Frame**	10 Years (with registration)			
Parts	5 Years	5 Years	5 Years	5 Years
Consoles	3 Years	3 Years	3 Years	3 Years
Tread Belt and Deck	5 Years	5 Years	5 Years	2 Years
Labor***	3 Years (with registration)	3 Years (with registration)	2 Years (with registration)	1 Year (with registration)
Wear Items****	180 Days	180 Days	180 Days	90 Days

TRUE Fitness may offer alternative warranties to purchasers of commercial equipment for limited-use commercial.\* This policy ensures that customers who use commercial equipment for limited-use commercial use may receive alternative warranty coverage, provided they meet the specified requirements. It's important to note that the specific terms and conditions of the alternative warranty, as well as the eligibility criteria, may vary depending on the product and TRUE's policies at the time of purchase. Customers should review the warranty terms and contact TRUE for precise details.

\*To be eligible for the alternative limited-use commercial warranty, equipment use cannot exceed 6-hours use a day or be for use in a membership, dues paying, or institutional facility.

Customers must provide TRUE with the following within 45 days of installation of the qualifying commercial-rated equipment:

- Purchase agreement.
- Proof of professional delivery and installation.
- TRUE will recognize the alternative warranty for the purchaser and implement it within 45 days of receiving the required documentation if such an alternative warranty is available for the specific product.

**Warranty does not cover damage or equipment failure resulting from or caused by improper assembly/installation, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance.**

\*\*Frame is the serialized base of the unit and does not include paint or coatings. Frame warranty will equal that of parts warranty unless, within 45 days of purchaser's receipt of this Product (A) the warranty is registered on-line or (B) if the form provided with equipment is filled in, signed by the original purchaser, and mailed to TRUE.

\*\*\*Labor warranty is available for equipment located within United States. TRUE Fitness equipment is automatically covered under a 6-month Limited Labor Warranty. This 6-month Limited Labor Warranty begins from the date of purchase shown by a valid receipt. If a valid receipt is not available, the 6-month Limited Labor Warranty period begins from the date of manufacture on the originally purchased equipment.

\*\*\*\*Wear Items include: batteries, covers, caps, badges, paint, pedal straps, toe clips, elliptical pedal inserts, foot pads, Coax/TV, HDMI, USB, mirroring or Ethernet connections, and safety key.

**See Warranty Details for product registration requirements, terms, conditions, and complete coverage details.**

**ATTENTION OWNER'S:** To ensure you get the most out of your purchase and receive the full benefits of our warranty, you must register your product within 45 days of purchaser's receipt of this product.

## IN-HOME USE WARRANTY\*

<b>CARDIO</b>				
<b>WARRANTY ITEM</b>	<b>VAPOR, APEX</b>	<b>GRAVITY PLUS</b>	<b>GRAVITY</b>	<b>LAUNCH</b>
Frame**	25 Years (with registration)			
Drive Motor***	25 Years (with registration)			
Parts	10 Years	12 Years	10 Years	7 Years
Consoles	3 Years	3 Years	3 Years	3 Years
Tread Belt and Deck	10 Years	10 Years	7 Years	5 Years
Labor****	2 Years (with registration)	2 Years (with registration)	2 Years (with registration)	1 Year (with registration)
Wear Items*****	180 Days	180 Days	180 Days	180 Days

TRUE Fitness may offer alternative warranties to purchasers of commercial equipment for in-home use.\* This policy ensures that customers who use commercial equipment for in-home use may receive alternative warranty coverage, provided they meet the specified requirements. It's important to note that the specific terms and conditions of the alternative warranty, as well as the eligibility criteria, may vary depending on the product and TRUE's policies at the time of purchase. Customers should review the warranty terms and contact TRUE for precise details.

\*To be eligible for the alternative in-home use warranty, equipment must be used at a home address and cannot be used outside of the purchaser of the equipment and their immediate family.

Customers must provide TRUE with the following within 45 days of installation of the qualifying commercial-rated equipment:

- Purchase agreement.
- Proof of professional delivery and installation.
- TRUE will recognize the alternative warranty for the purchaser and implement it within 45 days of receiving the required documentation if such an alternative warranty is available for the specific product.

**Warranty does not cover damage or equipment failure resulting from or caused by improper assembly/installation, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance.**

\*\*Frame is the serialized base of the unit and does not include paint or coatings. Frame warranty will equal that of parts warranty unless, within 45 days of purchaser's receipt of this Product (A) the warranty is registered on-line or (B) if the form provided with equipment is filled in, signed by the original purchaser, and mailed to TRUE.

\*\*\*Drive Motor warranty will equal that of parts warranty unless, within 45 days of purchaser's receipt of this Product (A) the warranty is registered on-line or (B) if the form provided with equipment is filled in, signed by the original purchaser, and mailed to TRUE.

\*\*\*\*Labor warranty is available for equipment located within United States. TRUE Fitness equipment is automatically covered under a 6-month Limited Labor Warranty. This 6-month Limited Labor Warranty begins from the date of purchase shown by a valid receipt. If a valid receipt is not available, the 6-month Limited Labor Warranty period begins from the date of manufacture on the originally purchased equipment.

\*\*\*\*\*Wear Items include: batteries, covers, caps, badges, paint, pedal straps, toe clips, elliptical pedal inserts, foot pads, Coax/TV, HDMI, USB, mirroring or Ethernet connections, and safety key.

**See Warranty Details for product registration requirements, terms, conditions, and complete coverage details.**

**ATTENTION OWNER'S:** To ensure you get the most out of your purchase and receive the full benefits of our warranty, you must register your product within 45 days of purchaser's receipt of this product.

## WARRANTY DETAILS

All TRUE Fitness products are distributed by TRUE and are warranted to the original product purchaser and the parts of the TRUE product (the "Product") listed below. During the applicable Warranty Period, the Product, under normal use and service, shall be free of manufacturing defects in workmanship and materials.

### NOTE:

- Standard shipping is included with warranty part replacement.
- Shipping for warranty frame or replacement is included for the period of three years from the original date of purchase.

### All Warranty Items are "LIMITED"

- This limited warranty does not cover damage or equipment failure resulting from or caused by improper assembly/installation, failure to follow instructions and warnings in owner's manual, accident, misuse, abuse, unauthorized modification, failure to provide reasonable and necessary maintenance, software version upgrades, compatibility with third party/aftermarket hardware, software, applications, or websites.
- TRUE's liability shall under no circumstances exceed the actual amount paid by you for the product, nor shall TRUE under any circumstances be liable for any consequential, incidental, special or punitive damages or losses, whether direct or indirect.
- Some states or countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
- TRUE will neither assume nor authorize any person to assure for us any other obligation or liability concerning the sale of this Product. Under no circumstances shall TRUE be liable under this warranty, or otherwise, of any damage to any person or property, including any lost profits or lost savings, for any special, indirect, secondary, incidental, or consequential damages arising out of the use of or inability to use this Product.
- This limited warranty, which is given expressly and in lieu of all other express warranties, constitutes the only warranty made by TRUE.
- The remedies described herein are your sole and exclusive remedies and TRUE's entire liability for any breach of this limited warranty.
- No one is authorized to change, modify, or extend the terms of this limited warranty.
- This limited warranty is in lieu of all other warranties of any kind either expressed or including but not limited to implied warranties of merchant.
- This limited warranty applies to the product only while the product remains in the possession of the original purchaser and is not transferable.
- This limited warranty becomes VALID ONLY if the Product is initially assembled/installed by a TRUE authorized dealer/technician (if anyone other than a TRUE authorized dealer/technician initially assembles and installs the Product, this limited warranty will be void unless the written authorization of TRUE is first obtained).
- The "Warranty Period" for this limited warranty shall be for the duration forth in the applicable charts, beginning from the date of original purchase; provided, however, except to the extent prohibited by applicable law, the "Warranty Period" shall only be six months for labor (from the date of original purchase) unless, within 45 days of purchaser's receipt of this Product (A) the warranty is registered on-line or (B) if the form provided with equipment is filled in, signed by the original purchaser, and mailed to TRUE.
- All serial numbers must be intact on the Product for this limited warranty to be valid.
- Installation or download of any 3rd party or after-market products will result in voided warranty. This includes, but is not limited to, electrical and mechanical parts, software, or applications.
- TRUE will ship to an authorized service provider any new or rebuilt replacement part or component, or at our option, replace or refund the Product.
- Replacement parts are warranted for the remaining portion of the original warranty period.
- Proof/receipts of necessary maintenance may be required within 30 days of requested warranty part or service.
- This limited warranty does not apply to the performance of the heart rate accuracy will not be warranted as performance varies, based on user's physiology, age, method of use, and other external factors.

**ATTENTION OWNER'S:** To ensure you get the most out of your purchase and receive the full benefits of our warranty, you must register your product within 45 days of purchaser's receipt of this product.

## WARRANTY REGISTRATION

Thank you for purchasing a TRUE product!

To ensure you get the most out of your purchase and receive the full benefits of our warranty, **you must register your product within 45 days of purchaser's receipt of this product.**

How to register your product:

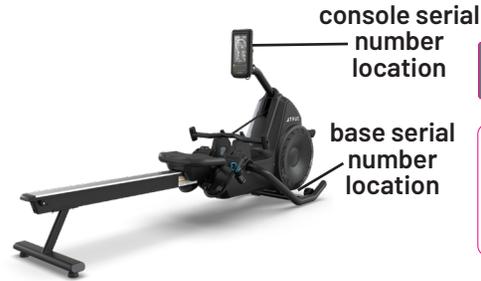
- **Online:**  
Simply visit our website at [truefitness.com](http://truefitness.com) and register your product warranty in one simple step.
- **QR Code:**  
Scan the QR code below with your smartphone to be taken directly to the registration page.  

- **By Mail:**  
Complete the information below and mail to:  
TRUE Product Support  
865 Hoff Road  
St. Louis, MO 63366

**PLEASE RETAIN THIS PORTION FOR YOUR RECORDS**

**BASE SERIAL NUMBER:**

**CONSOLE SERIAL NUMBER:**



## WARRANTY REGISTRATION

**Base Serial Number**

**Console Serial Number**

**Purchase Date**

**Company (if applicable)**

**Customer Name (First and Last)**

**Email Address**

**Phone Number**

**Street Address**

**City**

**State**

**Postal Code**

**Country**





CONTACT US  
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800.883.8783

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[TRUEFITNESS.COM](https://www.truefitness.com)



MAN-RO-0A Owner's Manual and Assembly Guide REV02

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