

## TRAVERSE LATERAL TRAINER OWNERS MANUAL

#### **IMPORTANT:**

All Products shown are prototype. Actual product delivered may vary. Product specifications, features & software are subject to change without notice. For the most up to date owner's manual please visit www.truefitness.com. For documents in additional languages please visit www.truefitness.com/resources/document-library/ <u>IMPORTANTE:</u> Todos los productos mostrados son prototipos. La realidad el producto suministrado puede diferir. Especificaciones de productos, características y software están sujetas a cambios sin previo aviso. Para la más actualizada de este manual del propietario, por favor visite www.truefitness.com

Para los documentos en otros idiomas, por favor visite www.truefitness.com/resources/document-library/

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#### <u>重要提示:</u>

显示所有产品的原型。实际交付的产品可能有所不同 产品规格,功能和软件如有更改,恕不另行通知 **迄今**为止对于大多数的使用说明书,请访问www.truefitness.com 对于其他语言的文档,请访问www.truefitness.com/resources/document-library/

#### <u>هام:</u>

جميع المنتجات المعروضة هي النموذج. قد تختلف المنتج الفعلي تسليمها. مواصفات المنتج، والميزات والبرامج قابلة للتغيير دون إشعار. لمعظم ما يصل حتى الأن دليل المالك يرجى زيارة للمستندات في لغات إضافية، يرجى زيارة

#### WICHTIG:

Alle hier gezeigten Produkte sind Prototypen. Das tatsächliche Produkt ausgeliefert wird, kann variieren. Produkt-Spezifikationen, Funktionen und Software können sich ohne vorherige Ankündigung ändern. In den meisten Fällen bis zu Bedienungsanleitung Bisher besuchen Sie bitte www.truefitness.com. Für Dokumente in weiteren Sprachen finden Sie unter www.truefitness.com/resources/document-library/

#### **BELANGRIJK:**

Alle getoonde producten zijn prototype. Daadwerkelijke product geleverd kan verschillen. Product specificaties, eigenschappen & software zijn onderhevig aan verandering zonder kennisgeving. Voor de meest actuele handleiding van de eigenaar kunt u terecht www.truefitness.com. Voor documenten in andere talen kunt u terecht op www.truefitness.com/resources/document-library/

#### ВАЖНО:

Все товары указаны прототипа. Фактический продукт, поставляемый могут отличаться. Технические характеристики, особенности и программного обеспечения могут быть изменены без предварительного уведомления.

Для получения самой последней на сегодняшний день руководство по эксплуатации пожалуйста, посетите www.truefitness.com

.Для документов на другие языки, пожалуйста, посетите www.truefitness.com/resources/document-library/

## TRAVERSE LATERAL TRAINER OWNERS MANUAL

Frank Trulaske, founder and CEO of TRUE, has had the same simple philosophy of delivering superior products, service and support for over 30 years. Today, TRUE is the global leader in premium cardio equipment for the commercial and residential markets. Our goal is to be the leader in technology, innovation, performance, safety and style. TRUE has received many awards for its commercial and retail product over the years and remains the benchmark for the industry. Fitness facilities and consumers invest in TRUE products for their durable commercial platforms used in all its cardio products, both commercial and residential alike.

The proud manufacturing tradition of quality and the culture of innovation at TRUE have given rise to a full line of truly extraordinary treadmills, indoor cycles and elliptical cross-trainers. As a result, people all over the world are benefiting from the TRUE experience. Innovation across the full product line has made TRUE successful and is a trademark of the TRUE heritage. TRUE's patented Heart Rate Control<sup>®</sup> technology is just one of the remarkable ways we deliver simple and superior performance every user can enjoy, and most importantly, use to achieve personal health and fitness goals.

TRUE strives to perfect biomechanically correct and orthopedically comfortable, functional products. Whether it be the mesh seat in the recumbent bike, the Soft Step<sup>\*</sup> in the elliptical cross-trainers or the Soft System<sup>\*</sup> in our treadmills, we deliver the best.

At the heart of our success is the relentless and systematic life testing of both our products and their components. We have dedicated employees who understand our philosophy is to deliver the best products in the world.

Our goal is not to sell the most cardio products in the world, but to deliver the world's best premium equipment for our customers' health and fitness solutions.

To own a TRUE machine is to be part of an exclusive fitness community that delivers results - your results.

Thank you for becoming a part of the TRUE experience.

### **TRANSCEND ALL OTHERS!**

## TRAVERSE LATERAL TRAINER OWNERS MANUAL

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### <u>IMPORTANT SAFETY INSTRUCTIONS</u> <u>SAVE THESE SAFETY INSTRUCTIONS</u>

This lateral trainer is intended for a commercial or institutional setting. This owner's manual should be accessible to all personal trainers, staff members, and members.



WARNING: All EXERCISERS MUST READ ALL INSTRUCTIONS BEFORE USING THE LATERAL TRAINER.

WARNING: Heart rate monitoring systems may be inaccurate. Over exercise may result in serious injury or death. If you feel faint stop exercising immediately.



WARNING: Equipment should be immediately taken out of use if it fails to work properly or when a warning is presented electronically.

TRUE STRONGLY recommends seeing a physician for a complete medical exam before undertaking an exercise program, particularly if the user has a family history of high blood pressure or heart disease, is over the age of 45, smokes, has high cholesterol, is obese or has not exercised regularly in the past year. Additionally, TRUE recommends consulting a fitness professional on the correct use of this product. If at any time while exercising the user experiences faintness, dizziness, pain or shortness of breath, he or she must stop immediately.



WARNING: To reduce the risk of electrical shock, always unplug this TRUE product before cleaning or attempting any maintenance activity. Do not handle the plug with wet hands.

WARNING: To reduce the risk of burns, fire, electric shock or injury, it is imperative to connect each product to a properly grounded 110V electrical outlet. A risk of electrical shock may result from improper connection of the equipment's grounding conductor. Check with a qualified electrician if you are unsure about proper grounding techniques. Do not modify the plug provided with this product. If it will not fit an electrical outlet, have a proper outlet installed by a qualified electrician. Your TRUE Fitness product must be properly grounded to reduce risk of shock if the lateral trainer malfunctions. Your lateral trainer may be equipped with an electrical cord, which includes an equipment grounding conductor and a grounding plug. The plug must be inserted into an outlet that has been properly installed and grounded in accordance with all local codes and ordinances. A temporary adapter cannot be used to connect this plug to a two-pole receptacle in North America. If a properly grounded 15 amp outlet is not available, a qualified electrician must install one.

WARNING: Do not move the equipment by lifting the console. Do not use the console as a handlebar during a workout.

- WARNING: This product contains chemicals known to the state of California to cause cancer and birth defects or other reproductive harm.
- WARNING: Keep equipment stable on flat ground.
  - WARNING: Replace warning labels that may be worn, damaged or missing.
  - WARNING: Replace any non-working or damaged components; remove the unit from service until repair is performed.
  - WARNING: To reduce the risk of burns, fire and electric shock or injury to persons, follow these instructions:
  - This appliance should never be left unattended when plugged in.
  - Do not use any type of extension cord with this product.
  - Unplug it from the outlet when not in use and before any servicing.
  - Do not operate the equipment while being covered with a blanket, plastic, or anything that insulates or stops airflow.

WARNING: Risk of personal injury-crushing hazard when lateral trainer is in operation - Keep feet, hands, and fingers away from moving parts.

## A CAUTION:

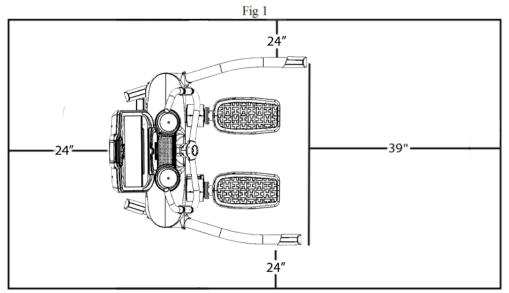
- Health related injuries may result from incorrect or excessive use of exercise equipment.
- Do not use typing or web surfing features at excessive speeds. Always stabilize yourself by holding a stationary handle when using typing or web surfing features. (Varies by console option)
- Do not use the contact heart rate grips as a handlebar during a workout.
- Any changes or modifications to this equipment could void the product warranty.
- To avoid injury stand on the side rails before starting the lateral trainer.
- To disconnect, turn power OFF at the ON/OFF switch if applicable, then remove plug from electrical outlet.
- Never operate a TRUE product if it has a damaged power cord or electrical plug, or if it has been dropped, damaged, or even partially immersed in water. Contact TRUE Customer Service.
- Your commercial lateral trainer is self-generated and does not require the use of an electrical outlet with the LED console. Optional TFT or touch screen consoles require 110V AC input and 9V DC 1.5Amp output for console operation only.
- The batteries within self-generated equipment contain materials that are considered hazardous to the environment. Federal law requires proper disposal of these batteries.
- Use a TRUE AC power cord or AC/DC adapter only
- Note the plug configuration for the power adapter may vary by country.
- Position this product so the power cord plug is accessible to the user.
- Keep the power cord away from heated surfaces. Do not pull the equipment by the power cord or use the cord as a handle. Do not run the power cord along the side or under the lateral trainer.
- If the electrical supply cord is damaged it must be replaced by the manufacturer, an authorized service agent, or a similarly qualified person to avoid a hazard.
- Do not use this product in areas where aerosol spray products are being used or where oxygen is being administered. Such substances create the danger of combustion and explosion.
- Always follow the console instructions for proper operation. Close supervision is necessary when used near children under the age of 15, or disabled persons.
- Do not use this product outdoors, near water, while wet, or in areas of high humidity including extreme temperature changes.
- Never operate a TRUE product with the air openings blocked. Keep air openings free of lint, hair or any obstructing material.
- Never insert objects into any openings in this product. If an object should drop inside, turn off the power, unplug the power cord from the outlet and carefully retrieve it. If the item cannot be reached, contact TRUE Customer Service.
- Never place liquids of any type directly on the unit except in the accessory tray or bottle holders. Containers with lids are recommended.
- Wear shoes with rubber or high traction soles. Do not use shoes with heels, leather soles, cleats or spikes. Make sure no stones are embedded in the soles. Do not use this product in bare feet. Keep all loose clothing, shoelaces and towels away from moving parts.
- Do not reach into or underneath the unit, or tip it on its side during operation.
- Use correct ergonomic positioning while operating the lateral trainer.
- Do not allow animals on or near the equipment while in operation.

### **A**CAUTION (CONTINUED):

- Use the side rails or upper exercise arms whenever additional stability is required. In case of emergency, the side rails should be grabbed and the user should place his/her feet on the side platforms. The side rails should be used to grasp the heart rate sensors or to rest the hand on while operating the activity zone keys.
- Do not exceed maximum user weight of 350 lbs. (159 kg).
- Avoid exiting lateral trainer while the foot skate is still in motion
- Do not use if you have a cold or fever.
- When using this exercise machine, basic precautions should always be followed.
- Use this t lateral trainer only for its intended use as described in this manual.
- Do not use attachments not recommended by the manufacturer.
- Allow only trained personnel to service this equipment.
- Avoid the possibility of bystanders being struck or caught between moving parts by making sure that they are out of reach of the lateral trainer while it is in motion.
- Allow only one person at a time on the lateral trainer while it's operating.
- It is the sole responsibility of the owner/operator to ensure regular and scheduled maintenance is performed.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.

### SPACE REQUIREMENTS:

• TRUE's recommendation is to leave a 39" (0.9m) safety zone at rear of lateral trainer. The sides of the unit should be at least 24" (0.6m) away from the wall or obstructions. (See Fig 1)

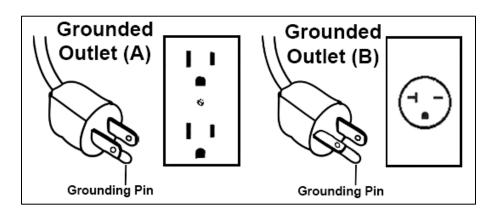


### **GROUNDING INSTRUCTIONS:**

This product must be grounded, if it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

## 🛕 DANGER:

- Improper connection of the equipment-grounding conductor can result in a risk of electric shock.
- Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.
- Do not remove the motor cover or you may risk injury due to electric shock.
- The 120-V model is for use on a nominal 120-V circuit and has a grounding plug that looks like the plug illustrated in figure A. Make sure the product is connected to an outlet having the same configuration as the plug. No adaptor should be used with this product.
- The 230-V model is for use on a circuit having a nominal rating more than 120-V and is factory-equipped with a specific electric cord and has a grounding plug that looks like the plug illustrated in figure B. Make sure that the product is connected to an outlet having the same configuration as the plug in Figure B. No adapter should be used with this product. If the product must be reconnected for use on a different type of electric circuit, the reconnection should be made by qualified service personnel



### POWER REQUIREMENTS FOR **T R U E** PRODUCTS

- **NOTE:** Read and understand all instructions on this sheet and in the Owner's manual before plugging any TRUE power cord into an electrical outlet. This information sheet will help you identify the voltage and cords you need where you live and will outline requirements for:
  - · Grounded, dedicated lines
  - Voltage
  - · Power cords
  - · Power adapters
  - Extension cords
- IDANGER: Improper connection of the equipmentgrounding conductor can result in risk of electric shock. Check with a qualified electrician or service provider if you are in doubt as to whether the equipment is properly grounded or installed on a dedicated line. Seek a qualified electrician to perform any modifications to the cord or plug. TRUE is not responsible for injuries or damages as a result of cord or plug modification.
- **!CAUTION:** Place cords away from heat (such as baseboards). Use care to arrange any cord so it doesn't become an obstacle.

#### **Extension Cords**

Do not use an extension cord to supply power to any TRUE product.

#### Grounded, Dedicated Line

TRUE equipment must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. TRUE cords (except for cycle adapters) have an equipmentgrounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances where you live. Do not use a ground plug adapter to adapt the power cord to a non-grounded outlet. Do not use a GFCI outlet or GFCI circuit breaker. A dedicated line will assure that adequate power is available for safe operation over the life of your TRUE Product.

#### Voltage

Voltage required for your unit is located on the serial number decal (usually on the front of the unit). Depending on where you live voltage requirements differ.

For example, in the United States some TRUE treadmills require a circuit rated 115 VAC, 60 Hz and 20 amps. See Figure 1. However, a home typically has 15 amp outlets. In this case, contact an electrician to install a 20 amp dedicated line prior to use. See Figure 2.

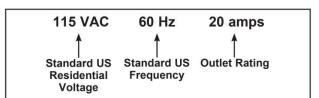
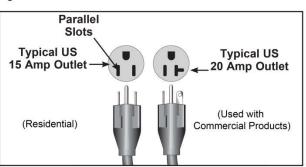


Figure 1





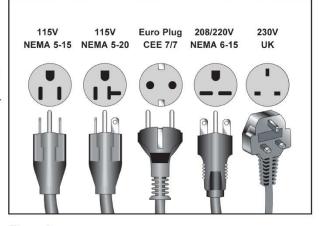
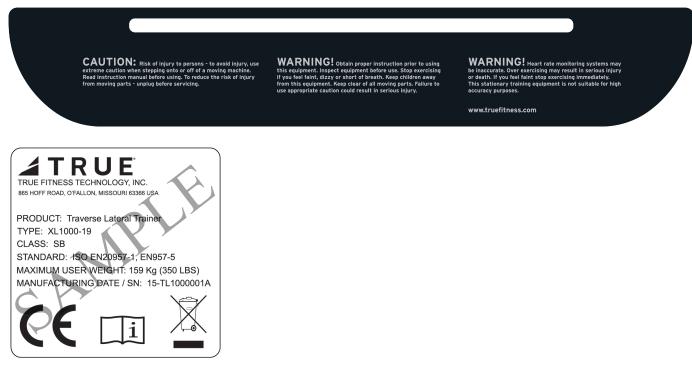


Figure 3

### WARNING DECALS:

WARNING: Replace warning labels that may be worn, damaged or missing.

\*To replace any worn or missing warning decals contact TRUE FITNESS by one of the following: www.truefitness.com or contact customer service at 800-883-8783.



### **COMPLIANCES**:

This equipment complies with all applicable codes and regulations. For a complete list of compliances, please visit www.truefitness.com.

### PROPER TRAINING POSITION:

- Users should keep both feet on the pedals (**A**) at all times during the workout.
- During a workout the user's hand should grasp the handlebars (**B**).
- Users should remain standing throughout their workout.

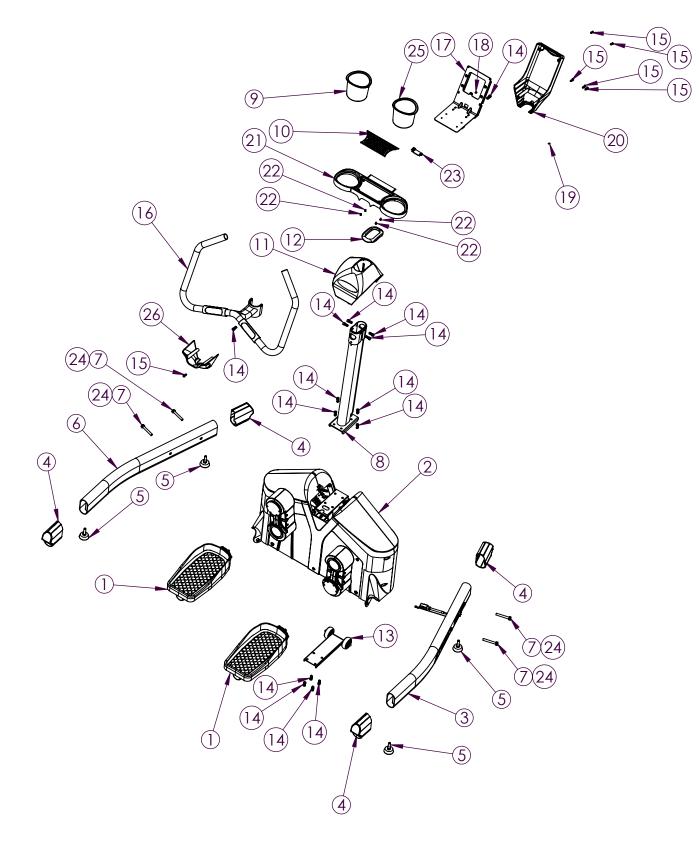


Truefitness.com / 800.426.6570 / 636.272.7100

### IMPORTANT SAFETY INSTRUCTIONS

- Read and understand all instructions and warnings prior to use.
- Obtain a medical exam before beginning any exercise program. If at any time during exercise you feel faint, dizzy, or experience pain, stop and consult your physician.
- Obtain proper instruction prior to use.
- Inspect the lateral trainer for incorrect, worn, or loose components and do not use until corrected, replaced, or tightened prior to use.
- Do not wear loose or dangling clothing while using the lateral trainer.
- Care should be used when mounting or dismounting the lateral trainer.
- Do not exceed maximum user weight of 350 lbs.
- Keep the top side of the moving surfaces clean and dry.
- Keep children and animals away.
- Use caution when moving and assembling the machine.
- All exercise equipment is potentially hazardous. If attention is not paid to the conditions of equipment usage, death, or serious injury could occur.
- Save these instructions.

### **PRE-ASSEMBLY CHECKLIST:**

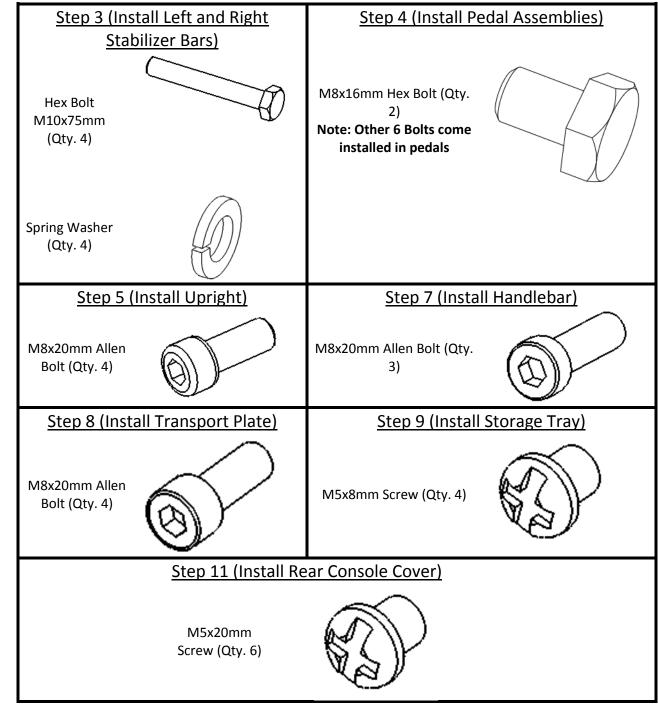


ITEM NO.	PART
1	TL120
2	XL00
3	TL001
4	TL104
5	CX00
6	TL00
7	TL003
8	TLOOO
9	CS90
10	UCSC
11	TL101
12	TL101
13	TL10/
14	TL105
15	TL004
16	TL102
17	TL001
18	TL008
19	TL007
20	TL10
21	TLOO
22	TLOO
23	0061
24	FE00
25	CS90
26	TL003

NUMBER	BER DESCRIPTION	
)OXBK	FOOT PEDAL ASSEMBLY	2
02XBK	BASE FRAME ASSEMBLY	
1BK	RIGHT STABILIZER LEG ASSEMBLY	
45BK	STABILIZER END CAP	4
)71	LEVELING FOOT	4
3BK	LEFT STABILIZER LEG ASSEMBLY	1
39	HH M10-1.5x75 Black	4
D1X	UPRIGHT POST WELDMENT	1
CP000BK	CUP HOLDER L	1
)024BK	IPOD TRAY PAD - BLACK	1
4BK	DOME COVER WITH DECAL	1
5BK	DOME COVER GASKET	1
VF020X	TRANSPORT WHEEL BRACKET ASSEMBLY	1
57	SHCS M8-1.25 x 20 Black	14
45	PPHMS M5 - 0.80 x 20 Black	6
25BK	handlebar assembly w/hr wires	1
6	CONSOLE MAST	1
35	PRHMS M5-0.8x6 Silver	1
72	PRHMS M3-0.5x10	1
6XBK	REAR CONSOLE COVER ASSEMBLY	1
65BK	IPOD TRAY W/CUP HOLDER	1
64	PRHMS M5-0.8x8 Black	4
9300	Salutron board (tru88653-1)	1
90	WASHER, SPRING DIA M10	4
CP001BK	CUP HOLDER R	1
34BK	CONSOLE FRONT COVER	1

### PRE-ASSEMBLY CHECK LIST:

#### Provided Hardware:



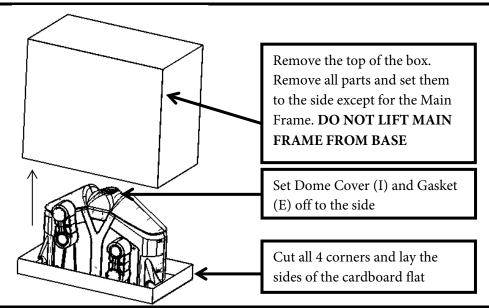
#### Tool Requirements:

- Allen Wrenches 3mm, 4mm, 5mm, 6mm (included with Hardware Packet)
- T spanner wrench (included with hardware packet)
- Phillips screwdriver (not included)
- 13mm wrench (not included)

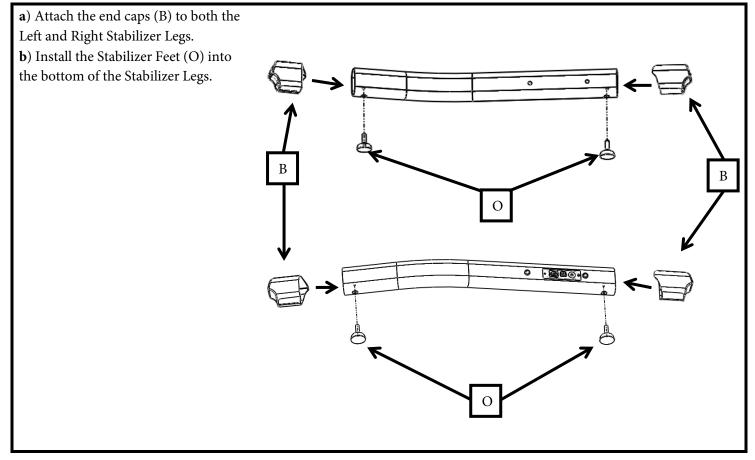
### LATERAL TRAINER ASSEMBLY STEPS: <u>STEP 1: REMOVE TOP OF LATERAL TRAINER PACKAGING:</u>

a) Remove the top cardboard cover.
b) Remove all parts from the inside of the box and place them to the side.
DO NOT REMOVE THE MAIN
FRAME (D) FROM THE BOX
BOTTOM UNTIL INSTRUCTED
TO IN STEP 7

**b**) Cut the 4 corners of the base cardboard and lay the sides flat



### STEP 2: ASSEMBLE THE LEFT AND RIGHT STABILIZER BARS:



### LATERAL TRAINER ASSEMBLY STEPS (CONTINUED): STEP 3: ASSEMBLE STABILIZER LEGS TO THE MACHINE BASE:

a) While the Main Frame is still sitting in the packaging, insert the Stabilizer Leg bolts and washers into the Stabilizer Legs and firmly tighten to the Main Frame.

### STEP 4: ASSEMBLE THE PEDALS TO THE MACHINE BASE:

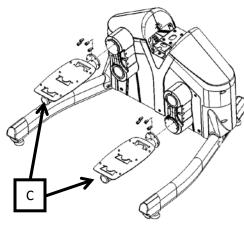
**a**) Remove the 6 screws from the bottom of each Pedal Assembly and remove the pedal from the pedal mount.

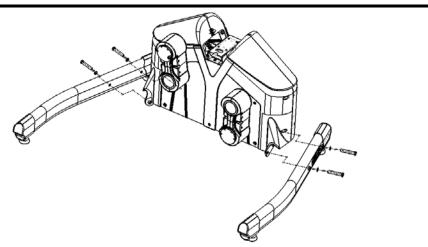
**NOTE:** 3 bolts are in the pedal assembly and the 4<sup>th</sup> bolt is in the hardware pack for each pedal.

b) Align the bolt holes on the pedal mount (C) with the bolt holes on the yoke of the crank arm and install 4 bolts. Firmly tighten all bolts so that there is no space between the parts.
VISUALLY INSPECT BOTH
PEDALS TO MAKE SURE THAT
THERE IS NO GAP BETWEEN
PEDAL AND CRANK. FAILURE
TO DO THIS CAN RESULT IN
BOLT FAILURE
c) Re-assemble pedals onto the pedal mounts using the screws from step

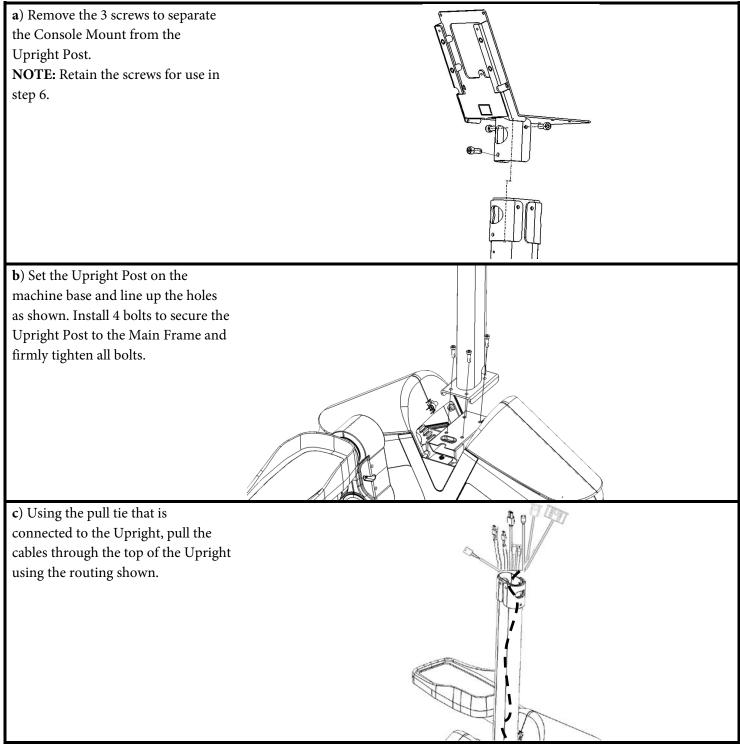
"a".

\*3 of the 4 mounting screws are in this plate already. The 4<sup>th</sup> screw is in the hardware pack

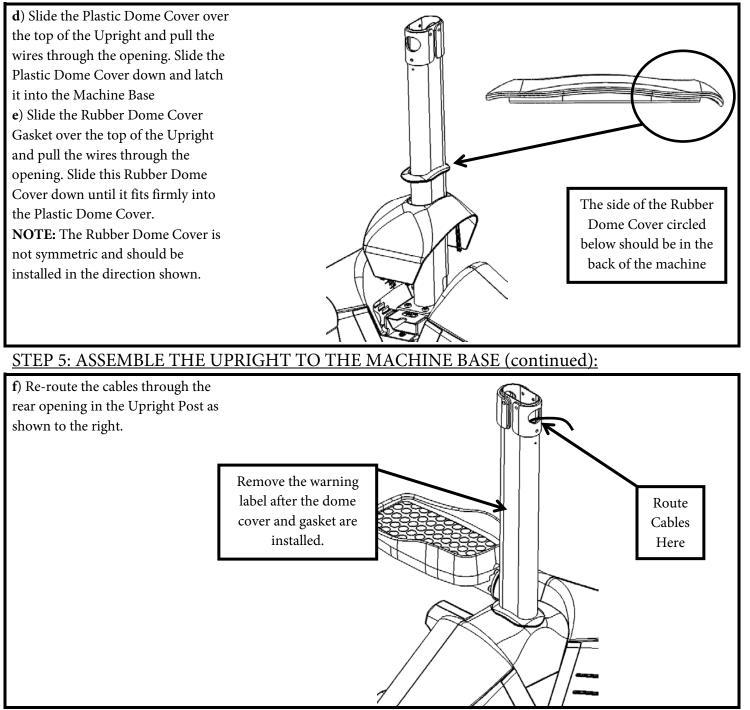




### LATERAL TRAINER ASSEMBLY STEPS (CONTINUED): STEP 5: ASSEMBLE THE UPRIGHT TO THE MACHINE BASE:



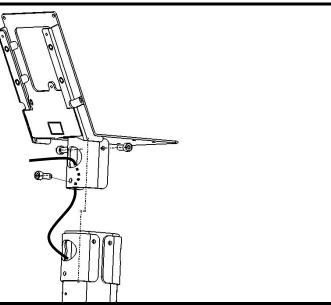
### LATERAL TRAINER ASSEMBLY STEPS (CONTINUED): STEP 5: ASSEMBLE THE UPRIGHT TO THE MACHINE BASE (continued):



### LATERAL TRAINER ASSEMBLY STEPS (CONTINUED): STEP 6: ASSEMBLE CONSOLE MOUNT AND CONNECT WIRES:

a) Route the cables through the hole in the Console Mount as shown and place the console mount on top of the Upright. Use caution to not pinch the wires.

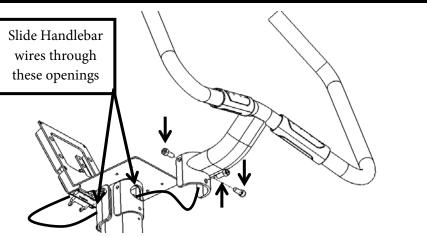
**b**) Re-install the 3 bolts from step 5 to secure the Console Mount to the Upright and firmly tighten all bolts.



### LATERAL TRAINER ASSEMBLY STEPS (CONTINUED): STEP 7: ASSEMBLE THE HANDLEBARS TO THE UPRIGHT, CONNECT CABLES:

**a**) Hold the Handlebar Grip Assembly next to the top of the upright and route cables through both openings in the upright.

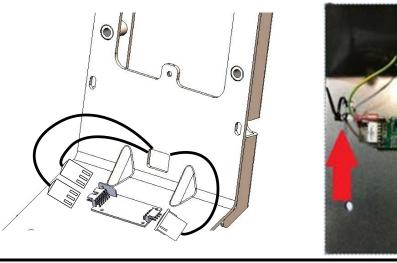
b) Being careful not to pinch the wires, slide the Handlebar Grip Assembly onto the Upright.
c) Once the Handlebar Grip Assembly is in place, install 3 bolts and firmly tighten each one.



**d)** Connect the Contact Heart Rate cable to the Combo Heart Rate Board as shown.

e) Connect the contact heart rate cables as shown.

**f**) f) Secure the contact heart rate cables to the upright assembly using the two zip ties.



### STEP 8: CONSOLE ASSEMBLY:

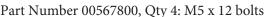
**a**) Place the two bottom console mounting screws inside the bottom keyholes on the console mast assembly. Partially thread the two top console mounting screws into the console. Fully tighten all four console mounting screws.

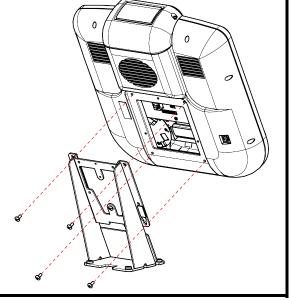
Note: Ensure all cable connections are routed inside the console mast assembly to prevent cable pinching.

Note: Refer to the respective console manual included with your console for wiring connections.

#### Hardware Required:

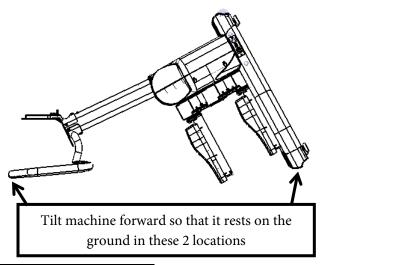




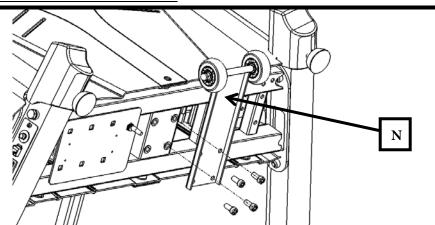


### LATERAL TRAINER ASSEMBLY STEPS (CONTINUED): STEP 9: ASSEMBLE THE TRANSPORT PLATE ASSEMBLY TO THE MACHINE BASE:

a) Using 2 people, tilt the entire machine forward so that it rests on the handlebars and the stabilizer plastics
NOTE: Place foam packaging material under the pedal to prevent unit/floor damage.

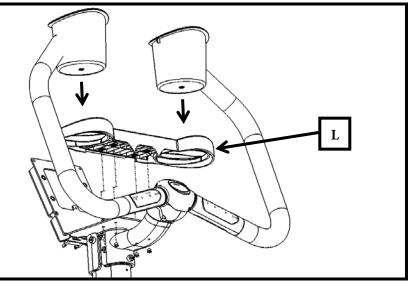


b) Install the Transport Plate (N) with the 4 bolts as shown and firmly tighten
c) Using 2 people, stand the machine back up

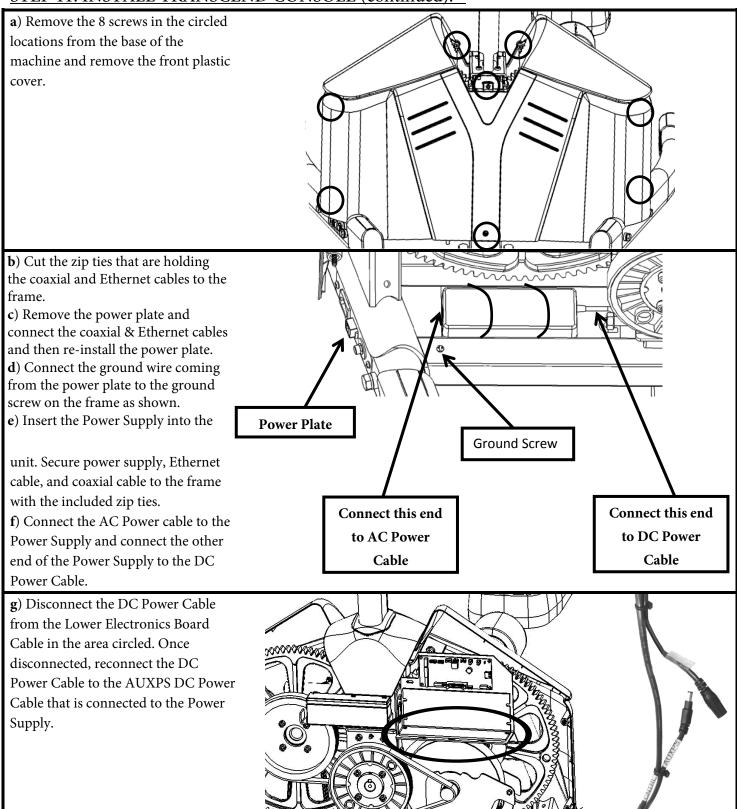


### STEP 10: ASSEMBLE THE STORAGE TRAY AND CUP HOLDERS:

a) Place the Storage Tray (L) on the Console Mount and line up all 4 holes on the bottom of the Storage Tray.
b) Use the 4 M5x8mm screws to tighten down the Storage Tray to the Console Mount
c) Place the Left and Right Cup Holders into the openings in the Storage Tray (L).
NOTE: The Left and Right Cup Holders are labeled on the bottom



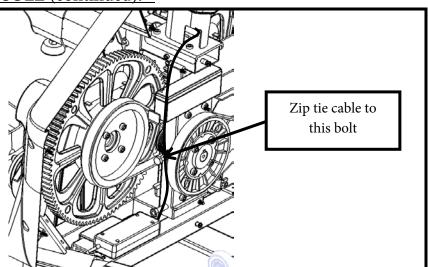
### LATERAL TRAINER ASSEMBLY STEPS (CONTINUED): STEP 11: INSTALL TRANSCEND CONSOLE (continued):



### LATERAL TRAINER ASSEMBLY STEPS (CONTINUED): <u>STEP 11: INSTALL TRANSCEND CONSOLE (continued):</u>

**h**) Route the AUXPS DC power cable as shown and secure with a zip tie.

i) Re-assemble the plastic cover to the front of the machine using the 8 screws that were removed.



### STEP 12: INSTALL THE CONSOLE AND HANDLEBAR PLASTICS:

a) Slide the Front Handlebar Plastic(J) into position below the Handlebar Grips Assembly. Install the 1 screw to hold the Front Handlebar Plastic in place.

**b**) Slide the Rear Console Cover (**K**) into place behind the console.

**NOTE:** Use caution so you do not pinch any wires

**c**) Use 5 screws to tighten the Rear Console Cover to the back of the console

### STEP 13: MOVE MACHINE TO FINAL LOCATION AND SET LEVELING FEET:

a) Tilt the machine forward by holding onto the Hand Grips in the locations shown to the right and move the machine on the Transport Wheels.

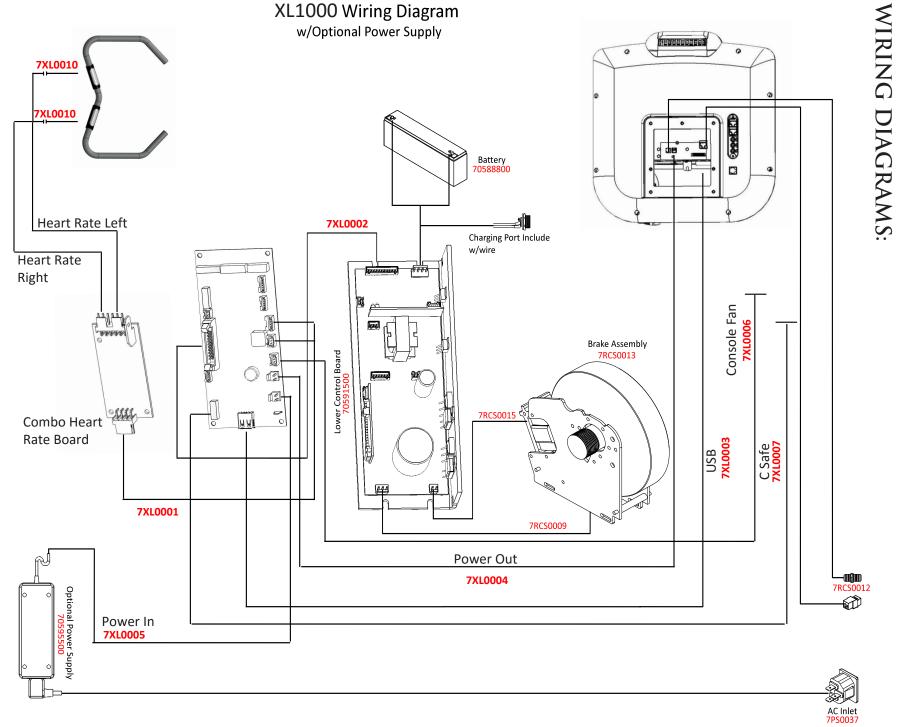
**b**) Once the machine is in the final desination, adjust the leveling feet until the unit is stable.

Grab the unit in these

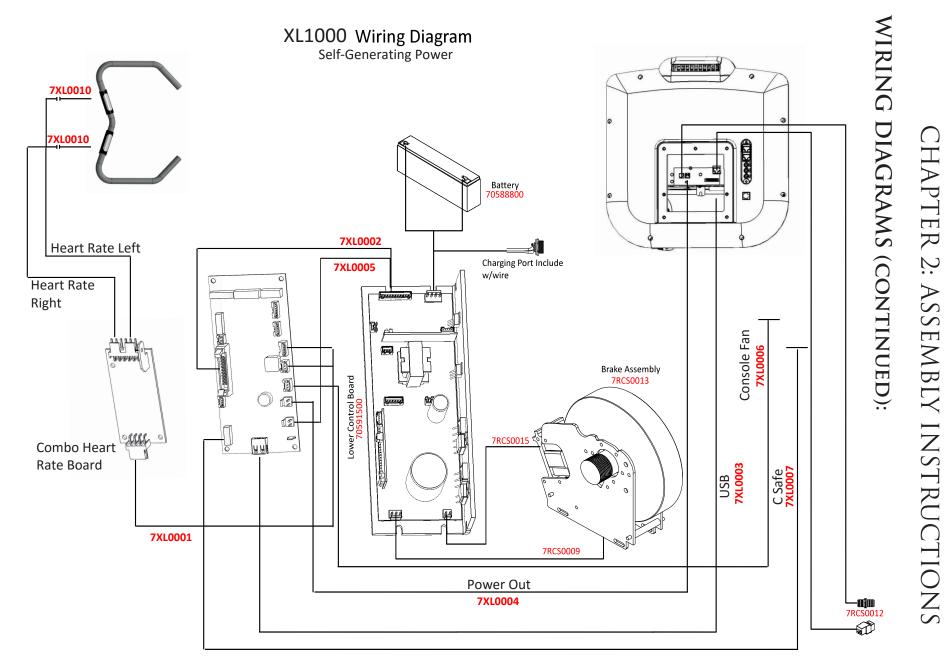
spots to move the

machine. DO NOT

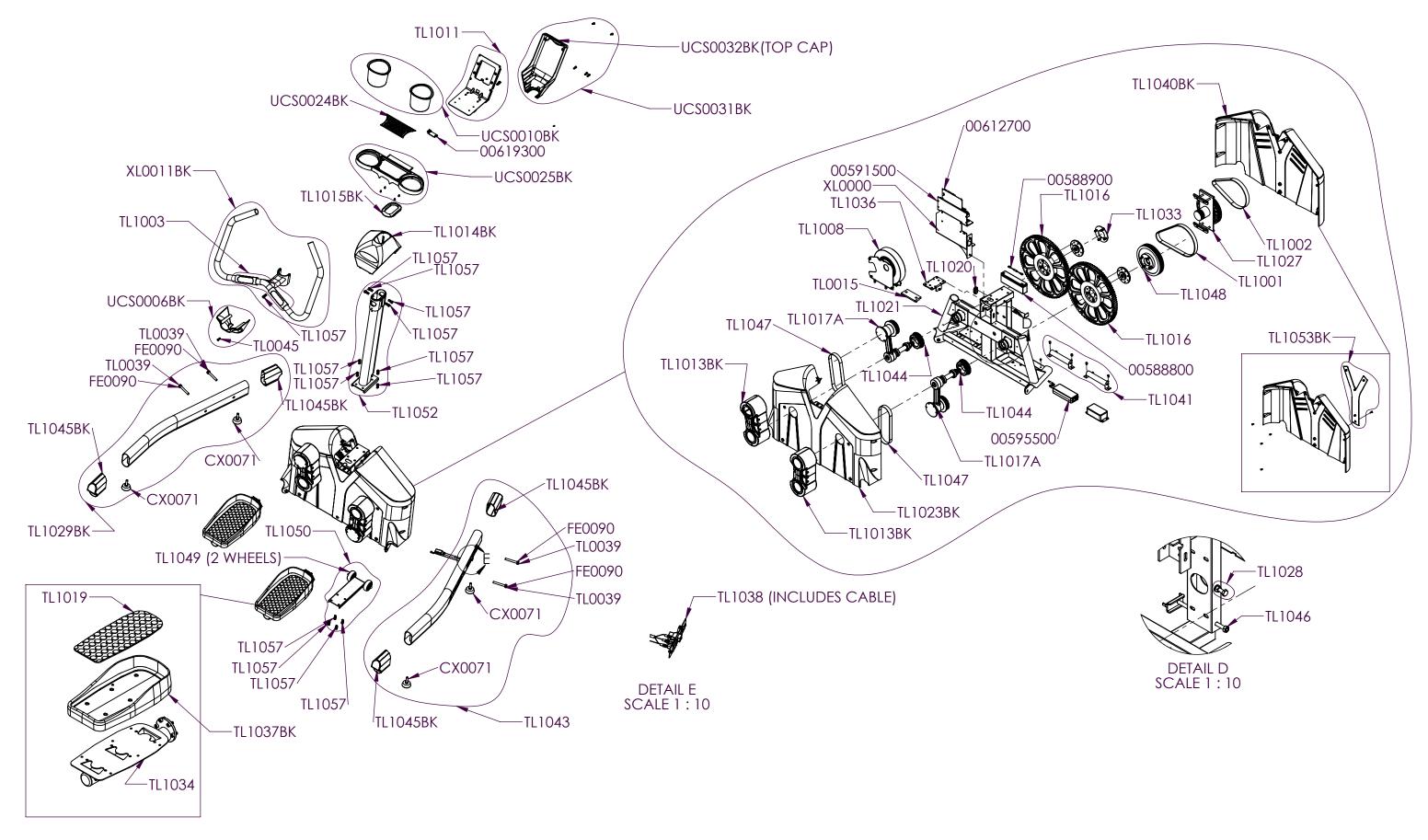
PULL ON CONSOLE.

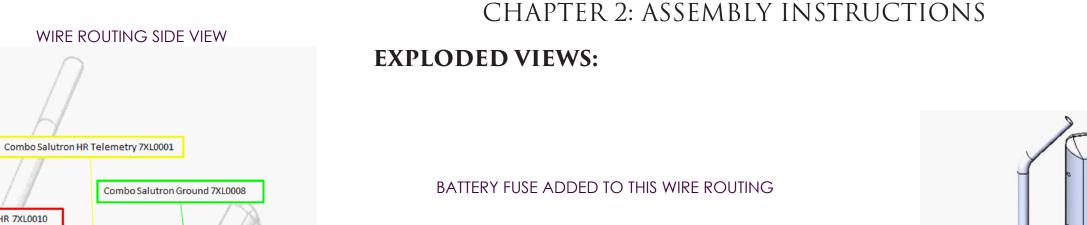


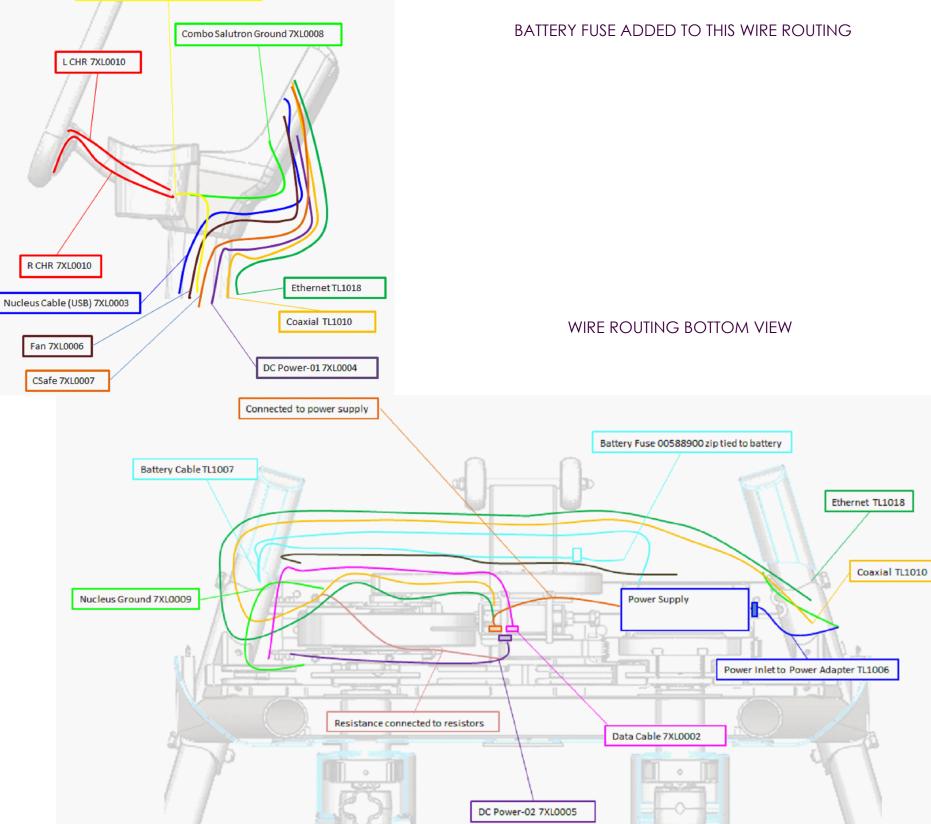
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### **EXPLODED VIEWS:**







Truefitness.com / 800.426.6570 / 636.272.7100

#### WIRE ROUTING BACK VIEW

R CHR 7XL0010

Ethernet TL1018

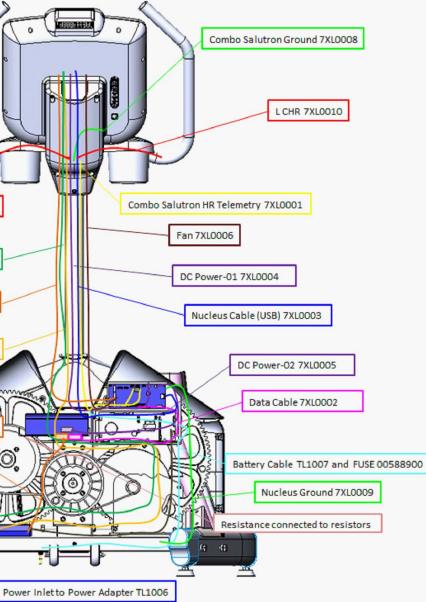
CSafe 7XL0007

Coaxial TL1010

6

Comes on power supply

(B) (10)



### CHAPTER 3: PRODUCT OVERVIEW

### TRAVERSE OVERVIEW:



## CHAPTER 3: PRODUCT OVERVIEW

### TRAVERSE OVERVIEW (CONTINUED):

### Console Assembly:

The console allows the user to set up a workout program and control the unit during a workout (For console overview and operation instructions refer to the owner's manual for the selected console option).

#### Contact Heart Rate Pads:

Allows the user to check their heart rate without wearing a wireless chest strap.

<u>Foot Pads:</u> Moving pedals on the unit that provide resistance to the lower body during a workout.

Leveling Feet: An adjustable system used to aid in the leveling the unit.

<u>Coaxial Port:</u> Delivers television signal to the unit.

<u>Ethernet Port:</u> Used to provide a network connection for compatible console options.

<u>Power Cord:</u> Delivers power from the wall outlet to the unit.

### **Battery Charge Port:**

A port used to charge the unit's internal battery. To expose the port remove the right rear shroud covers as shown in the figure to the right.

## CHAPTER 4: CARE & MAINTENANCE

### CARE & MAINTENANCE:

It is important to perform the minor maintenance tasks described in this section. Failure to maintain the lateral trainer as described here could void the TRUE Fitness Warranty. To reduce the risk of electrical shock, always unplug the unit from its power source before cleaning or performing any maintenance tasks.

### Inspection:

TRUE Fitness is not responsible for performing or scheduling regular maintenance or inspections.

Users should inspect the lateral trainer daily. Look and listen for slipping belts, loose fasteners, unusual noises, worn or frayed power cords, and any other indications that the equipment may be in need of service. If any of these are noticed, obtain service. Do not attempt to use the lateral trainer until proper service has been performed or damaged parts have been replaced.

#### Important:

If you determine that the lateral trainer needs service, make sure that the lateral trainer cannot be used inadvertently. Turn the unit off, and then unplug the power cord from its power source. Make sure other users know that the lateral trainer needs service.

To order parts or to contact a TRUE Authorized Service representative, please visit www.truefitness.com.

### CLEANING THE EQUIPMENT:

### After Each Use:

Use GymWipes<sup>™</sup> Antibacterial wipes or spray a solution of 30 parts water to 1 part mild detergent to dampen a soft cloth and wipe all exposed surfaces.

Use a LCD/screen cleaner or spray a solution of 1 part 91% isopropyl alcohol and 1 part water to dampen a soft cloth and wipe the surface of the console. This helps remove fingerprints, dust, and dirt

### Weekly:

Vacuum any dust or dirt that might have accumulated under or around the lateral trainer or any cover vents. \*Clogged air vents can prevent adequate cooling, causing a shortened life.

## **A** CAUTION:

Do not use any acidic cleaners. Doing so will weaken the paint or powder coatings and may void the TRUE Fitness Warranty. Never pour water or spray liquids on any part of the lateral trainer. Allow the lateral trainer to dry completely before using. Frequently vacuum the floor underneath the unit to prevent the accumulation of dust and dirt, which can affect the smooth operation of the unit.

## CHAPTER 4: CARE & MAINTENANCE

### OTHER SCHEDULED PREVENTIVE MAINTENANCE:

TRUE recommends that quarterly scheduled maintenance be performed by a qualified service technician. Please contact your dealer or visit www.truefitness.com to contact a local TRUE authorized service technician.

#### Scheduled Preventive Maintenance:

- Check error log in console.
- Remove shroud covers and vacuum any debris out of the speed sensor, control electronics and moving parts.
- Move unit and vacuum underneath.
- Check belt tension and tracking.
- Inspect all fasteners.
- Inspect all electrical connections.
- Inspect all components for abnormal or premature wear.

## A CAUTION:

Use only TRUE Fitness certified service providers.

### LONG TERM STORAGE:

When the lateral trainer is not in use for any length of time, turn it off. Make sure that the power cord is unplugged from the power source and is positioned so that it will not become damaged or interfere with people or other equipment.

#### Storing the Chest Strap:

Store the chest strap in a place where it remains free of dust and dirt such as, in a closet or drawer. Be sure to protect the chest strap from extremes in temperature. Do not store it in a place that may be exposed to temperatures below  $32^{\circ}$  F (0° C). To clean the chest strap, use a sponge or soft cloth dampened in mild soap and water. Dry the surface thoroughly with a clean towel.

## CHAPTER 5: CUSTOMER SERVICE

### CONTACTING SERVICE:

TRUE Fitness recommends that you gather the serial number, model number, and a brief description of the reason for the request. After information has been gathered you may choose to contact your selling dealer or local service company to set an appointment. (If you are not familiar with who is in your area, you may visit our website at www.truefitness.com and use our dealer locator to obtain the contact information for the closest dealer).

You may also contact TRUE Fitness' customer support team by calling 800.883.8783 or e-mailing us at service@truefitness.com Monday – Friday during normal business hours.

TRUE FITNESS SERVICE DEPARTMENT 865 HOFF ROAD ST. LOUIS, MO 63366 1.800.883.8783 HOURS OF OPERATION: 8:30 A.M. - 5:00 P.M. CST E-MAIL: service@truefitness.com

### **CONTACTING SALES:**

Interested in TRUE Products? Please contact us with any sales or product inquires so that we may direct you to the appropriate sales representative to answer your questions.

TRUE FITNESS HOME OFFICE 865 HOFF ROAD ST. LOUIS, MO 63366 1.800.426.6570 HOURS OF OPERATION: 8:30 A.M. - 5:00 P.M. CST E-MAIL: sales@truefitness.com

## CHAPTER 5: CUSTOMER SERVICE

### **REPORTING FREIGHT OR PARTS DAMAGE:**

Unfortunately, sometimes materials can be damaged during shipment. If materials are damaged during shipment, please follow the guidelines below to determine the appropriate process for you to follow in case of damages.

### Severe Damage:

Obvious damage to external packaging / internal product. Please <u>refuse</u> the shipment and it will be returned to TRUE Fitness by the carrier. Contact the TRUE Fitness customer support team by calling 800.883.8783 or sales support team by calling 800.426.6570 Monday-Friday during normal business hours to notify us that the shipment has been refused. Once we have received the damaged shipment, a replacement shipment will be sent to you. Only refuse the damaged piece if the shipment is multiple boxes.

#### Slight Damage:

The box may have minimal damages and you are not sure if the actual product is damaged or not. You **<u>must</u>** sign the bill of lading as damaged when accepting the shipment. Once you have opened the box and you have determined something is indeed damaged please gather the serial number, model number, description and photos of damages. Please make sure the photos include the damaged product as well as the damaged box the product arrived in. Contact the TRUE Fitness customer support team by calling 800.883.8783 or sales support team by calling 800.426.6570 Monday-Friday during normal business hours.

### Concealed Damage:

You may receive a shipment that looks intact and discover once the box has been opened that there are hidden damages. Please notify the carrier **immediately**. We will not be able to file a claim if the carrier is not notified in a timely manner. Once you have called the carrier you will need to gather the serial number, model number, description and photos of damages. Contact the TRUE Fitness customer support team by calling 800.883.8783 or sales support team by calling 800.426.6570 Monday-Friday during normal business hours.

## CHAPTER 6: ADDITIONAL INFORMATION

### TROUBLESHOOTING GUIDE:

This troubleshooting guide is intended to assist in diagnostics only and is not all inclusive. Technical specifications, error codes and programming are subject to change without notice. TRUE accepts no liability for any damage or loss suffered by persons whom rely wholly or in part on any description or statement contained within this manual. Please visit www.truefitness.com to obtain the most recent version of all manuals and contact the TRUE Service Department at 800-883-8783 for assistance with troubleshooting and diagnostics.

Malfunction	Possible Cause	Corrective Action	
	Unit is turned off	Verify the On/Off switch is at the ON position (If applicable)	
	Damaged power cord	Replace power cord	
	Power cord not fully seated in socket	Inspect power connection at the unit and outlet	
Na Danan	No power at wall outlet	Use a voltmeter to verify power at wall outlet	
No Power	Optional ERP board damaged	Contact TRUE Fitness Customer Service Department (If applicable)	
	Battery is discharged	Charge the battery overnight with optional power supply	
	Motor control board damaged	Contact TRUE Fitness Customer Service Department	
	Damaged power cord	Replace power cord	
	Power cord not fully seated in socket	Inspect power connection at the unit and outlet	
Unit resets or	Insufficient power	Verify output voltage from 20A outlet with a voltmeter	
pauses randomly	Error code is displayed on console	Contact TRUE Fitness Customer Service Department	
pauses randonity	Speed sensor out of alignment	Contact TRUE Fitness Customer Service Department	
	Pinched or loose main communication cable	Contact TRUE Fitness Customer Service Department	
Resistance hesitates or slips when pedaling	Loose belt tension	Contact TRUE Fitness Customer Service Department	
	Uneven floor	Adjust equipment with leveling feet.	
Rubbing or	Loose hardware	See Chapter 5: inspections	
knocking sound	Loose Pedal	See Chapter 5: inspections	
from unit when in	Bearings may be damaged	Contact TRUE Fitness Customer Service Department	
operation	Brake assembly may be damaged	Contact TRUE Fitness Customer Service Department	
	Drive belt may be misaligned	Contact TRUE Fitness Customer Service Department	
		Contact video provider	
	Low or bad video signal	NTCS dBmV 0 through15.6	
		ATCS/QAM dBmV-10 through 15.5	
No TV displayed or low quality	Loose F type connecter (coaxial cable)	inspect all connections	
	Encrypted video	Obtain set top box from video provider	
	Channels or format type not correct	Verify video type with provider; analog (NTCS), digital air (ATCS), digital cable (QAM)	
		Rescan TV channels	
	Tuner Invalid	Contact TRUE Fitness Customer Service Department	

## CHAPTER 6: ADDITIONAL INFORMATION

### TROUBLESHOOTING GUIDE (CONTINUED):

		· · · · · · · · · · · · · · · · · · ·
	Transmitter belt contacts are not	Re-adjust the transmitter belt so that it is in full contact
	making good contact with the skin	with the skin
	Contacts on the transmitter belt are	Moisten the contacts on the transmitter belt
	not moist	Moisten the contacts on the transmitter beit
	Transmitter belt is not within 3 feet	Adjust your position on the belt so that you are within 3
	(1 meter) of the heart rate receiver	foot (1 meter) of the console
	Transmitter belt is not the correct	Polar equip or compatible receiver use 4.8kHz un-encoded
Heart rate is displaying erratically or not	frequency or is encoded	receiver
	The battery inside the transmitter	replace the transmitter belt with a compatible transmitter
	belt is depleted	belt
	Another user wearing a compatible	
	transmitter strap is within 3 foot (1	Move the units so that there is more space in-between units
displaying	meter) of the unit	
displaying	Environmental interference from	
	high voltage power lines	
	Environmental interference from	
	computers	Move the unit to another position within the room or move
	Environmental interference from	the cause of the interference until heart rate reading are
	motor driven appliances	stable. If the probable source of interference is plugged into
	Environmental interference from	the same outlet move the suspect source to another outlet.
	cell or cordless phone	
	Environmental interference from	
	Wi-Fi router	

Fault Code	Category	Description	Cause	Corrective Action
Fault CN00: Corrupted Console Configuration	Console	Corrupted brainboard configuration - fails integrity check	Corrupt software	Power cycle
				Re-configure console
			Firmware and software versions are not compatible	Re-install
				software/firmware
				Contact dealer or
				TRUE service
Fault CN01: Internal Fault	Console	Math error - software	Console configured	Power cycle
			incorrectly	Re-configure console
			Corrupt Software	Re-install
				software/firmware
				Contact dealer or
				TRUE service

## CHAPTER 6: ADDITIONAL INFORMATION

### TROUBLESHOOTING GUIDE (CONTINUED):

Fault CN02: Invalid Console Configuration	Console	The product configuration data has failed validation checks (incline ranges make no sense, etc.)	Console configured	Power cycle
			incorrectly	Re-configure console
			Loose cable	Contact dealer or TRUE service
Fault CN03: Stuck Key	Console	Membrane Key stuck down/closed	Membrane key is damaged	Contact dealer or TRUE service
Fault CN04: Lower Board Comm Fault (Treadmill Only)	Console	Brainboard fails to receive timely communication responses from lower board - Fault after 3 retries	Unit is configured as a treadmill	Re-configure console
Fault CN05: No Lower Control	Console	No lower board connected to console - detection wires not connected.	Loose cable	Power cycle
				Check cable
				connections
			Console configured incorrectly	Reconfigure console
Fault CN06: Config Mismatch	Console	Console is configured for a product different than that to which it is connected.	Console configured incorrectly	Power cycle
				Re-configure console
			Loose cable	Check cable connections
Fault CN07: Calibration Timeout	Console	Incline Calibration was not able to complete within allowed time.	Unit is configured as a treadmill	Re-configure console
Fault CN08: Calibration Failed - Lower Limit Not Reached	Console	During incline calibration, the incline stalled before reaching what should be the lower limit.	Unit is configured as a treadmill	Re-configure console
Fault CN09: Insert Safety Key	Console	Emergency Circuit opened	Unit is configured as a treadmill	Re-configure console
Fault CN10: E-Stop Fault	Console	A test of the emergency circuit has failed	Unit is configured as a treadmill.	Re-configure console
Fault CN24: BB Comm Fault	Console	SBC cannot communicate with Brainboard	Console	Power cycle
				Contact dealer or TRUE service
Fault CN25: Firmware Mismatch	Console	Firmware on brainboard not compatible with SBC software	Corrupt software	Power cycle
				Reconfigure Console
			Firmware and software versions are not compatible	Re-install
				software/firmware
				Contact dealer or
				TRUE service

### CHAPTER 7: WARRANTY INFORMATION

# TRUE C

### Commercial Limited Warranty XL1000 Traverse Lateral Trainer

#### Save Time and Register Online! Activate Multiple Warranties at truefitness.com/support/warranty-service-registration

All TRUE® Fitness products are distributed by TRUE and are warranted to the original registered product purchaser and the parts of the TRUE product (the "Product") listed below, under normal use and service, shall be free of manufacturing defects in workmanship and materials only for the period of time beginning from the original date of purchase set forth below:

Frame*	Lifetime	
<u>Parts</u>		
Transcend Touchscreen	3 Years	
Electrical	3 Years	
Wear Items	3 Years	
Cosmetics	6 Months	
Labor		
Parts	3 Years	
Cosmetics	6 Months	
Device Connectivity		
Headphone Jack &	90 Days Parts,	
USB Port	No Labor	

NOTE: Warranty valid for USA and Canada only. NOTE: Failure to register this product will result in no servicing or authorization of parts to be shipped. NOTE: Buying after-market products from a 3rd party will result in voided warranty.

NOTE: This product is intended for Commercial use. If this product will not be used in this particular setting, please contact TRUE as is warranty is void.

**Frame:** The frame is warranted for defects in material and workmanship for as long as the original purchaser owns the Product. The frame is warranted for labor and freight (for parts shipped from TRUE) for two years from date of purchase. \* This limited warranty on structural frame does not include paint or coatings.

**Parts:** The lateral trainer electrical parts and wear items are warranted for defects in material and workmanship for three years with three years labor warranty. The Transcend touchscreen console is warranted for defects in material and workmanship for three years with one year labor warranty. This limited warranty does not cover damage or equipment failure resulting from or caused by improper assembly/installation,

failure to follow instructions and warnings in owner's manual, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance. \*TRUE Fitness shall not warrant the performance of the heart rate system on its products, as the heart rate system performance varies, based on user's physiology, age, method of use and other factors. \* This limited warranty shall not apply to software version upgrades.

**Cosmetics:** The lateral trainer cosmetic parts are warranted for defects in material and workmanship for six months with labor warranty to match the parts warranty period. This limited warranty does not cover damage or equipment failure resulting from or caused by improper assembly/installation, failure to follow instructions and warnings in owner's manual, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance. This limited warranty will apply to but may not be limited to plastic covers, shrouds, caps, badges, overlays, paint, coatings, soft step inserts and grips.

**Device Connectivity:** Device Connectivity elements; headphone jack and USB Port are warranted for defects in material and workmanship for 90 days with no labor warranty.

**Labor:** Labor is covered for a period of three years from the date of purchase unless otherwise expressed within this limited warranty as long as a TRUE authorized service provider performs the service. Service that requires over 50 miles of travel may be subject to additional charges. Reasonable and necessary maintenance guidelines can be found in the owner's manual.

**Claims Procedure:** TRUE Limited Warranty service may be obtained by contacting the authorized TRUE dealer from whom the Product was purchased. If the dealer from whom the Product was purchased is no longer an authorized TRUE dealer, then TRUE Limited Warranty service may be obtained by contacting TRUE directly at:

TRUE Fitness, Service Department 865 Hoff Road, St. Louis, MO 63366 1.800.883.8783 Hours of operation 8:30am - 5:00 pm CST

truefness.com / 800.426.6570 / 1.636.272.7100

### CHAPTER 7: WARRANTY INFORMATION

# 🔺 T R U E

### Commercial Limited Warranty XL1000 Traverse Lateral Trainer

#### Save Time and Register Online! Activate Multiple Warranties at truefitness.com/support/warranty-service-registration

The above Limited Warranty is subject to and will be in accordance with the conditions set forth below:

#### 1. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MANY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

2. This Limited Warranty can be processed only if the Warranty Registration Form is completed on-line; or if the attached form is filled in, signed by the original purchaser and mailed to TRUE within 30 days of purchaser's receipt of this Product. The serial number must be intact on the Product for this Limited Warranty to be valid.

3. This Limited Warranty applies to the product only while the Product remains in the possession of the original purchaser and is not transferable.

4. This Limited Warranty becomes VALID ONLY if the Product is initially assembled/installed by a TRUE authorized dealer/ technician (if anyone other than a TRUE authorized dealer/ technician initially assembles and installs the Product, this Limited Warranty will be void unless the written authorization of TRUE is first obtained).

5. This Limited Warranty does not cover damage or equipment failure resulting from or caused by improper assembly/ installation, failure to follow instructions and warnings in owner's manual, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance (as referenced in the owner's manual.)
6. This Limited Warranty applies only to the cost of repair or replacement of parts and does not include labor (beyond the above warranty period), transportation, service, return and freight charges associated therewith except as expressly specified herein.

7. This Limited Warranty shall not apply to: Service calls to correct installation of the equipment or instruction to owners on how to use the equipment; or any labor costs incurred beyond the applicable labor warranty period.

8. This Limited Warranty, which is given expressly and in lieu of all other express warranties, constitutes the only warranty made by TRUE.

9. ANY IMPLIED WARRANTY, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION AND REMEDY TO THE TIME PERIOD COVERED BY THE LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. 10. THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND TRUE'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. TRUE'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED

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THE ACTUAL AMOUNT PAID BY YOU FOR THE PRODUCT, NOR SHALL TRUE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

#### NOTE TO AUTHORIZED WARRANTY LABOR PROVIDERS:

Warranty labor reimbursement or warranty parts rights may not be transferred to, reassigned to, a third party without the express written consent of TRUE. Even jobbing out warranty labor requires TRUE's written approval.

#### LATERAL TRAINER SERIAL NUMBERS:

The XL1000 lateral trainer comes with two serial numbers; one on the base and one on the display console (see diagram below). The serial number on the base is located on the front inside sheet metal on the bottom right hand side. The console serial number is located on the bottom right side of each console. Please write down your serial numbers below and keep for your records.

**CONSOLE SERIAL NUMBER:** 

**BASE SERIAL NUMBER:** 





Keep this page for your records

### CHAPTER 7: WARRANTY INFORMATION

### Commercial Limited Warranty XL1000 TRAVERSE LATERAL TRAINER

Thank you for purchasing a TRUE product. To validate the TRUE product warranty the fast and easy way, please go on-line now to truefitness.com/support and register your product. The information you provide will never be distributed to any other individuals or agencies for any purpose. If you prefer to mail your warranty card, have the owner of the product complete the information below and return it to TRUE Fitness within 30 days from the date of equipment installation.

To mail your warranty information, please fill in the information below and mail to: Service Dept., TRUE Fitness, 865 Hoff Road, St. Louis, MO 63366 (or save postage and register online at truefitness.com)

$\sim$			
Commercial Warranty Registration	3. Please indicate your type of facility:		
PLEASE PROVIDE BOTH SERIAL NUMBERS BELOW. REQUIRED FOR WARRANTY REGISTRATION:	a. Apartment/Condo      b. Corporate Fitness Center        c. Municipality      d. Health Club/Gym/Spa        e. Hotel/Resort      f. Military Base        g. Student Rec Center      h. Other		
CONSOLE SERIAL NUMBER:	4. What other types of equipment does your company currently own?		
	a. Treadmill Brand		
	b. Bike Brand c. Elliptical Brand		
	d. Free Weights/Gym Brand		
BASE SERIAL NUMBER:	5. How many people use your facility on a daily basis? a. <25 b. 25-75 c. 76-150 d. 150+		
	6. Do you plan to purchase more fitness equipment		
	in the next 6-12 months?		
Model Type: XL1000 Commerical Traverse Lateral trainer	Yes No		
Date of Purchase	7. If you answered "yes" to question 6, what type do you		
Your Company Name	plan to purchase?		
Contact First Name	a. Treadmillb. Elliptical		
	c. Stationary Bike d. Free Weights f. Other		
Contact Last Name	e. dyini. other		
Address	8. Would you recommend TRUE to other club owners?		
CityStateZIP	Yes No		
Email Address	9. You are a valued TRUE customer and your suggestions		
PhoneFax	allow us to continually improve your experience. Is there anything else you would like us to know? Please explain:		
1. Where did you first learn about TRUE?        a. Dealer      b. Website        c. Advertisement      d. Referral        e. Current Customer      f. Other         2. Why did you purchase a TRUE product?        a. Design/Appearance      b. Dealer Suggestion        c. Price/Value      d. Quality Construction        g. Other			

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TRUE