

SURGE CYCLE BIKE

Octane



MODEL BC1000
REV 1-2-23

**OWNER'S
MANUAL**

IMPORTANT!

All products shown are prototype. Actual product delivered may vary.
Product specifications, features, and software are subject to change without notice.
For the current owner's manual and documents in additional languages please visit
<https://octanefitness.com/resources/manuals-software/>

IMPORTANTE!

Todos los productos mostrados son prototipos. La realidad el producto suministrado puede diferir. Especificaciones de productos, características y software están sujetas a cambios sin previo aviso.
Para la más actualizada de este manual del propietario y para los documentos en otros idiomas, por favor visite
<https://octanefitness.com/resources/manuals-software/>

IMPORTANT! Tous les produits présentés sont prototype. Le produit réel livré peut varier. Spécifications du produit, caractéristiques et logiciels sont sujettes à modification sans préavis. Pour la plus à jour le manuel du propriétaire et pour documents dans des langues supplémentaires, veuillez <https://truefitness.com/support/user-manuals/> de visite

重要提示!

显示所有产品的原型。实际交付的产品可能有所不同产品规格, 功能和软件如有更改, 恕不另行通知迄今为止对于大多数的使用说明书, 和对于其他语言的文档, 请访问<https://octanefitness.com/resources/manuals-software/>

اماه

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<https://octanefitness.com/resources/manuals-software/> قراىز جى جى ، عىفاض! تاغل يى ف تادن تسمىل

WICHTIG!

Alle hier gezeigten Produkte sind Prototypen. Das tatsächliche Produkt ausgeliefert wird, kann variieren. Produkt-Spezifikationen, Funktionen und Software können sich ohne vorherige Ankündigung ändern. In den meisten Fällen bis zu Bedienungsanleitung Bisher besuchen und für Dokumente in weiteren Sprachen finden Sie unter <https://octanefitness.com/resources/manuals-software/>

BELANGRIJK!

Alle getoonde producten zijn prototype. Daadwerkelijke product geleverd kan verschillen. Product specificaties, eigenschappen & software zijn onderhevig aan verandering zonder kennisgeving. Voor de meest actuele handleiding van de eigenaar & voor documenten in andere talen kunt u terecht op <https://octanefitness.com/resources/manuals-software/>

ВАЖНО!

Все товары указаны прототипа. Фактический продукт, поставляемый могут отличаться. Технические характеристики, особенности и программного обеспечения могут быть изменены без предварительного уведомления. Для получения самой последней на сегодняшний день руководство по эксплуатации и Для документов на другие языки, пожалуйста, посетите <https://octanefitness.com/resources/manuals-software/>

Thank you for choosing Octane!

Over twenty years ago, Octane changed how people view ellipticals with innovations and unique modalities. This laid the foundation for what Octane is today with a portfolio of dynamic and high-performance cardio products built to help facilities and people fuel their lives. Now, as part of the TRUE Fitness family, Octane continues to evolve and fuel hundreds of thousands of exercisers while finding new and innovative ways to provide exercise options. Whether you are adding to your workout facility or purchasing a machine for home use, we are here as a trusted partner to help you reach your goals.

Contacting Our Support Team

Before you contact us, we recommend gathering the serial number, model number, and a brief description of the reason for your request. After you have all the pertinent information, we suggest you contact your selling dealer or local service company to set up an appointment. If you are not familiar with who is in your area, you may visit our website at <https://shop.octanefitness.com/store-locator/> and use our dealer locator to obtain the contact information for the closest dealer.

If you still need help, please contact our product support team.

Address	TRUE Fitness Attn: Product Support 865 Hoff Road St. Louis, MO 63366
Phone	800.726.9662
Email	customerservice@octanefitness.com
Hours of Operation	Monday - Thursday 8:30am - 6:00pm (CST) Friday 8:30am - 5:00pm (CST)

Contacting Our Sales Team

Interested in owning more Octane products? Please contact us with any product inquiries so that we may direct you to the appropriate sales representative to help answer your questions.

Address	TRUE Fitness Attn: Sales Department 865 Hoff Road St. Louis, MO 63366
Phone	888.628.2634
Email	sales@octanefitness.com
Hours of Operation	Monday - Friday 8:30am - 5:00pm (CST)

Reporting Freight Claims or Parts Damage

Unfortunately, sometimes materials can be damaged during shipment. If materials are damaged during shipment, please follow the guidelines below to determine the appropriate process for you to follow.

Severe Damage—Obvious damage to external packaging and internal product.

Please refuse the shipment and it will be returned to Octane by the carrier. Contact Octane product support by calling 800.726.9662 or sales support by calling 888.628.2634 Monday-Friday during normal business hours to notify us that the shipment has been refused. Once we have received the damaged shipment, a replacement shipment will be sent to you. If the shipment comes in multiple boxes, only refuse boxes with damage.

Slight Damage—Minimal damage to external packaging with unknown internal damage to product.

If the shipment has minimal damages and you are not sure if the actual product is damaged, you must sign the bill of lading as damaged when accepting the shipment. Once you have opened the box and you have determined something is indeed damaged, please gather the serial number, model number, description of damage, and photos of damage. Please make sure the photos include the damaged product as well as the damaged box the product arrived in. Contact Octane product support (customerservice@octanefitness.com // 800.726.9662) or Octane sales support (sales@octanefitness.com // 888.628.2634) Monday-Friday during normal business hours.

Concealed Damage—No damage to external packaging but internal damage to product.

You may receive a shipment that looks intact and discover once the box has been opened that there are hidden damages. Please notify the carrier immediately. Octane will not be able to file a claim if the carrier is not notified in a timely manner. Once you have called the carrier you will need to gather the serial number, model number, description of damage, and photos of damage. Contact Octane product support (customerservice@octanefitness.com // 800.726.9662) or Octane sales support (sales@octanefitness.com // 888.628.2634) Monday-Friday during normal business hours.

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CHAPTER 1—SAFETY INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS—SAVE THESE INSTRUCTIONS

This equipment is intended for a commercial or institutional setting. This owner's manual should be accessible to all personal trainers, faculty, and members.

WARNING:

- + **ALL EXERCISERS MUST READ ALL INSTRUCTIONS BEFORE USING THE EQUIPMENT.**
- + Heart rate monitoring systems may be inaccurate. Over-exercising may result in serious injury or death. If you feel faint, stop exercising immediately.
- + Health related injuries may result from incorrect or excessive use of exercise equipment.
- + OCTANE STRONGLY recommends seeing a physician for a complete medical exam before undertaking an exercise program, particularly if the user has a family history of high blood pressure or heart disease, is over the age of 45, smokes, has high cholesterol, is obese or has not exercised regularly in the past year. Additionally, Octane recommends consulting a fitness professional on the correct use of this product. If at any time while exercising the user experiences faintness, dizziness, pain or shortness of breath, he or she must stop immediately.
- + Equipment should be immediately taken out of use if it fails to work properly or when a warning is presented electronically.
- + Do not move the equipment by lifting the console. Do not use the console as a handlebar during a workout.
- + This product can expose you to chemicals including Toluene and Acrylamide which are known to the State of California to cause Cancer and birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov.
- + Keep equipment stable on flat ground.
- + Ensure the Flywheel is free from any obstructions that would hinder mechanical movement. Maintain a safe distance between the flywheel and all body parts (e.g. fingers) and clothing to help prevent serious injury.
- + Ensure the equipment is used in a monitored environment.
- + When pedaling the equipment, foot straps must be used to help prevent serious injury or death.
- + Risk of personal injury-crushing hazard when equipment is in operation - Keep feet, hands, and fingers away from moving parts.
- + The Seat Mount Assembly must always meet the minimum insertion depth notated on the shaft to help prevent serious injury or death.
- + Replace warning labels that may be worn, damaged, or missing.
- + Replace any non-working or damaged components, remove the unit from service until repair is performed.

 **DANGER:** To reduce the risk of burns, fire, and electric shock or injury to persons, do not operate the equipment while being covered with a blanket, pillow, plastic, or anything that insulates or stops airflow.

CAUTION:

- + Do not use typing or web surfing features at excessive speeds. Always stabilize yourself by holding a stationary handle when using typing or web surfing features (varies by console option).
- + Do not use the contact heart rate grips as a handlebar during a workout.
- + Any changes or modifications to this equipment could void the product warranty.
- + The BC1000 SURGE Cycle Bike bike is self-generated and does not require the use of an electrical outlet with the LCD console.
- + The batteries within self-generated equipment contain materials that are considered hazardous to the environment. Federal law requires proper disposal of these batteries.
- + Do not use this product in areas where aerosol spray products are being used or where oxygen is being administered. Such substances create the danger of combustion and explosion.
- + Always follow the console instructions for proper operation. Close supervision is necessary when used near children under the age of 14, or disabled persons.
- + Do not use this product outdoors, near water, while wet, or in areas of high humidity including extreme temperature changes.
- + Never operate an Octane product with the air openings blocked. Keep air openings free of lint, hair or any obstructing material.

CAUTION:

- + Never place liquids of any type directly on the unit except in the accessory tray or bottle holders. Containers with lids are recommended.
- + Wear shoes with rubber or high traction soles. Do not use shoes with heels or leather soles. Make sure no stones are embedded in the soles. Do not use this product in bare feet. Keep all loose clothing, shoelaces and towels away from moving parts.
- + Speed and power specifications determined during testing for this product exist within a range of plus or minus ten percent of the stated values.
- + Do not use gasoline or other organic solvents for normal cleaning, wiping, and maintenance of labels. Only use water for cleaning.
- + Do not reach into or underneath the unit, or tip it on its side during operation.
- + Use correct ergonomic positioning while operating the bike.
- + Do not allow animals on or near the equipment while in operation.
- + Do not exceed maximum user weight of 350 lbs (160 kg).
- + Avoid exiting bike while the pedals are still in motion.
- + When using this exercise machine, basic precautions should always be followed.
- + Use this bike only for its intended use as described in this manual.
- + Do not use attachments not recommended by the manufacturer.
- + Allow only trained personnel to service this equipment.
- + Avoid the possibility of bystanders being struck or caught between moving parts by making sure that they are out of reach of the bike while it is in motion.
- + Allow only one person at a time on the bike while it's operating.
- + It is the sole responsibility of the owner/operator to ensure regular and scheduled maintenance is performed.
- + Children shall not play with the appliance.
- + Cleaning and user maintenance shall not be made by children without supervision.
- + The braking system is speed-independent.

RESIDENTIAL/COMMERCIAL USE—IMPORTANT SAFETY INSTRUCTIONS— SAVE THESE INSTRUCTIONS

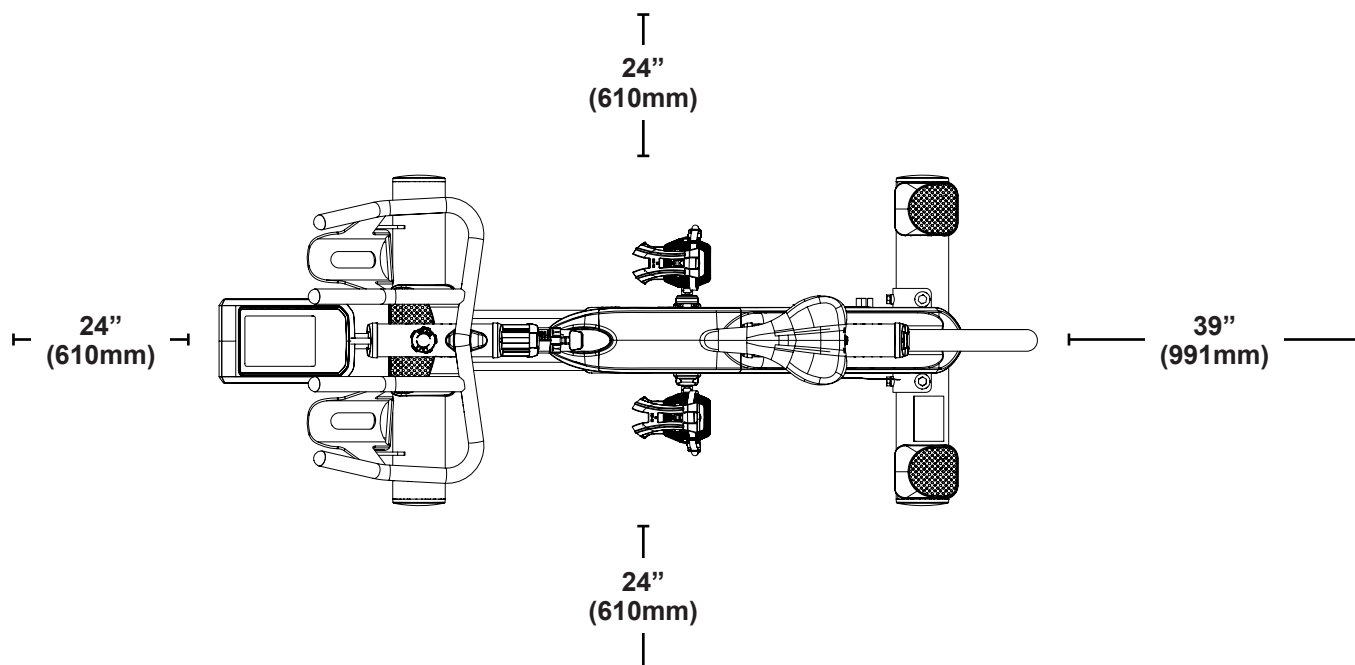
READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE.

WARNING:

- + Risk of personal injury - keep children under the age of 14 away from the machine.
- + This appliance is not intended for use by people with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- + Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- + Never drop or insert any object into any opening.
- + Do not use outdoors.
- + Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- + Keep children away from extended feet pedals.
- + Obtain a medical exam before beginning any exercise program. If at any time during exercise you feel faint, dizzy, or experience pain, stop and consult your physician.
- + Inspect the unit for incorrect, worn, or loose components and do not use until corrected, replaced, or tightened prior to use.
- + Do not wear loose or dangling clothing while using the unit.
- + Care should be used when mounting or dismounting the unit.
- + Do not exceed maximum user weight of 350 lbs.
- + Keep children and animals away.
- + Use caution when moving and assembling unit.
- + All exercise equipment is potentially hazardous. If attention is not paid to the conditions of equipment usage, death or serious injury could occur.

SPACE REQUIREMENTS

TRUE/Octane's recommendation is to leave a 39" (991mm) safety zone at rear of bike. The sides of the bike should be at least 24" (610mm) away from the wall or obstructions.



SPECIFICATIONS

- + **DIMENSIONS (L X W X H)**
58.74" (1492 mm) x 23.77" (604 mm) x 43.89" (1115 mm)
- + **PRODUCT WEIGHT**
112.5 lbs (51 kg)

WARNING DECALS

! WARNING: Replace warning labels that may be worn, damaged, or missing.

To replace any worn or missing decals contact product support (customerservice@octanefitness.com // 800.726.9662).



NOTE: The two numbers before the “-” refers to the year of manufacturing.



P/N 00709000

COMPLIANCES

This equipment complies with all applicable codes and regulations. For a complete list of compliances, please visit www.octanefitness.com.

PROPER TRAINING POSITION

- + Once seated, users should place their feet on the pedals (A).
- + When pedaling, the user should be able to extend their legs fully while pedaling; if users do not have enough room to fully extend their legs, they should adjust their seat position (B) until their legs are able to comfortably extend. Additionally, if users legs feel overly stretched when they're extended, the seat needs a lower adjustment.
- + During a workout, the user's hands must grasp the handlebars (C).
- + To brake during a workout, toggle down the Red Brake Lever located on the Handlebar Mount Assembly.
- + To safely exit, confirm the workout has ended and the console has returned to the Home screen in addition to the pedals coming to a complete stop. While firmly grasping the handlebars to maintain balance, slowly slide your body off the seat and feet from the pedals to transition to a standing position free from the bike.



CHAPTER 2—ASSEMBLY INSTRUCTIONS

PRE-ASSEMBLY CHECKLIST

⚠ CAUTION:



Use caution when assembling the treadmill. Unpacking and assembling of this treadmill is a two person task.

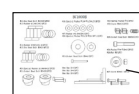
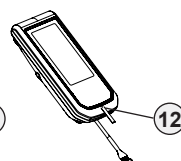
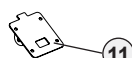
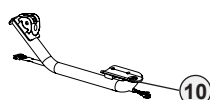
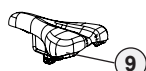
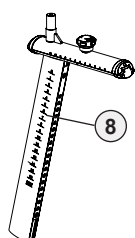
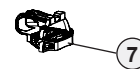
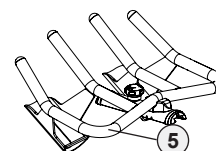
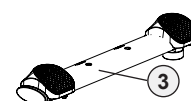
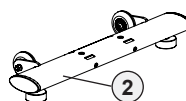
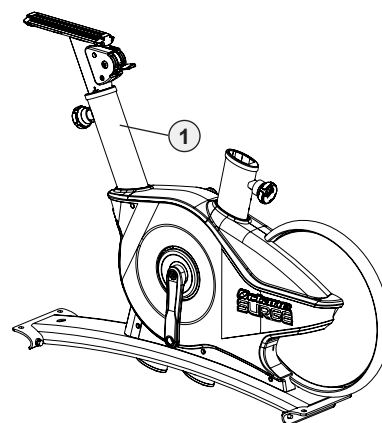
VERIFY BOX CONTENTS

IMPORTANT! Please verify box contents. If you have questions, or if there are any missing parts, contact product support at 800.726.9662 or customerservice@octanefitness.com.

TOOLS NEEDED FOR ASSEMBLY		INCLUDED IN BOX
3mm, 4mm, and 6mm Allen Wrenches		YES
13mm (qty 2), 15mm, and 16mm Wrenches		NO
#2 Phillips Screwdriver		NO








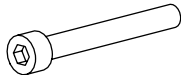
BOX CONTENTS


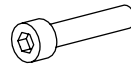
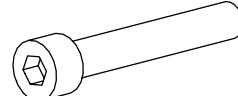





ITEM	PART NUMBER	DESCRIPTION	QTY
1	BC10100	MAINFRAME ASSEMBLY	1
2	BC10200	FRONT STABILIZER ASSEMBLY	1
3	BC10300	REAR STABILIZER ASSEMBLY	1
4	BC10220	FRONT COVER ASSEMBLY	1
5	BC10420	HANDLEBAR ASSEMBLY	1
6	BC1013014R	RIGHT PEDAL	1
7	BC1013014L	LEFT PEDAL	1
8	BC10510	SEAT FRAME ASSEMBLY	1
9	BC10520	SEAT PAD	1
10	BC10610	CONSOLE ARM ASSEMBLY	1
11	BC10620	CONSOLE BRACKET	1
12	BC10900	CONSOLE	1
13	BC1000HW	HARDWARE PACK, BC1000	1
14	MAN-BC1000	MANUAL, BC1000	1



HARDWARE CONTENTS

BC1000HW Hardware Pack

ITEM	DESCRIPTION	QTY
BC1011019	WASHER, CURVED, 18 X 8.5 X 6.5MM 	4
BC1011002	WASHER, CURVED, 23.5 X 10.5 X 7.1MM 	1
C2000	HHS, M8 X 20MM, SS 	4
C 507A	HHS, M10 X 25MM, SS 	4
C1093C	WASHER, FLAT, M8, SS 	4
C 997A	WASHER, FLAT, M10, SS 	4
CC-36-011B	WASHER, FLAT, M6 X 23MM OD, BLK ZP 	1
C2002	SHCS, M5X40MM, BLK ZP 	1

ITEM	DESCRIPTION	QTY
BC10230	WASHER, CURVED, 16 X 6 X 11MM 	2
C2003	SHCS, M5X25MM, BLK ZP 	2
SM0025A	SHCS, M8 X 50MM, BLK ZP 	1
SD0077	WASHER, LOCK M6 BLK ZP 	4
SM0033A	LOCK NUT, M8, NYL INS JAM NUT BLK ZP 	1
C1093B	WASHER, FLAT, M8 X 28MM OD, BLK ZP 	2
C1301A	BHCS, M6 X 12MM, BLK ZP 	4
C1003A	PHCS, M5 X 15MM, BLK ZP 	4

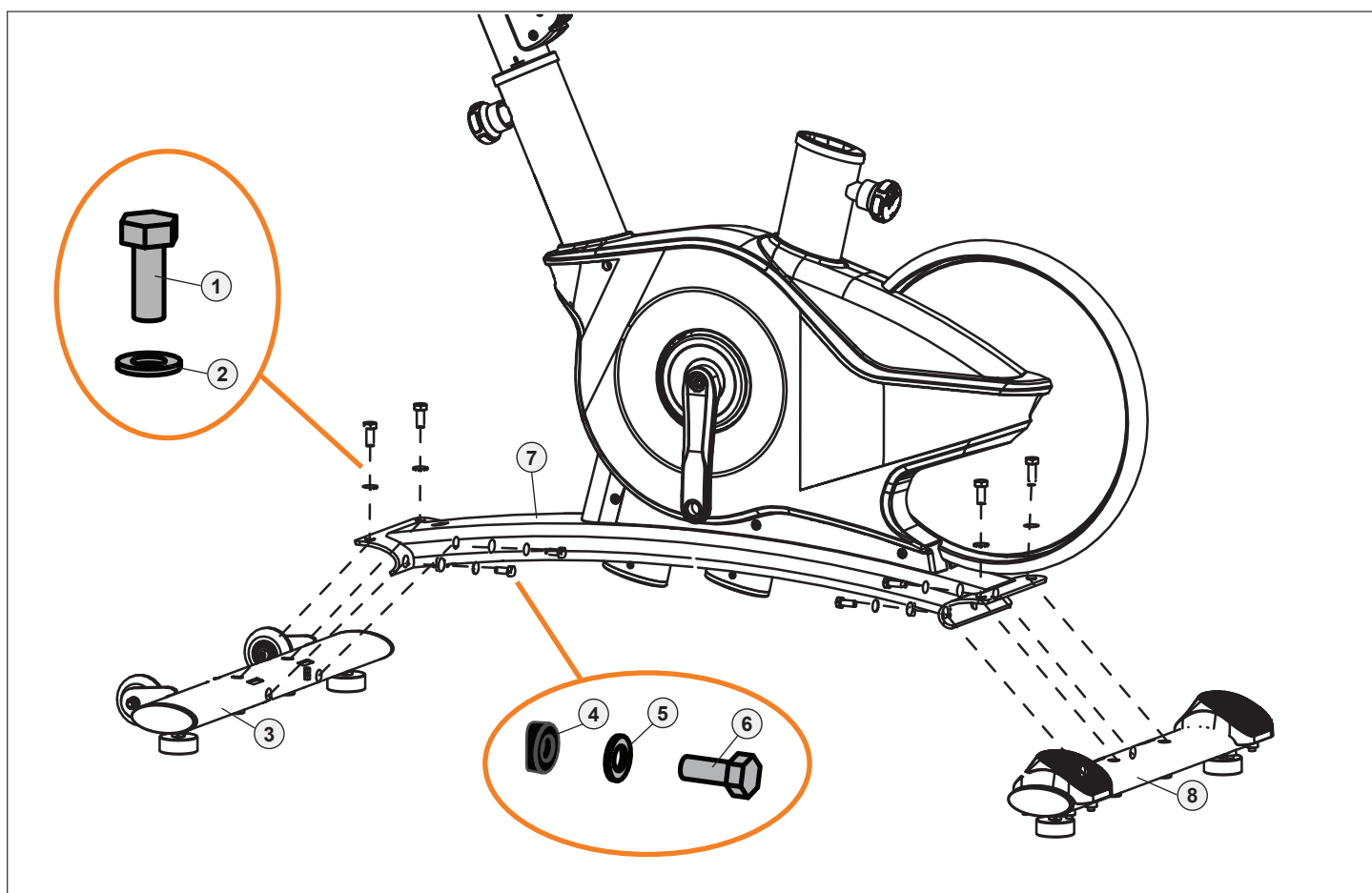
ASSEMBLY STEPS

Step 1—Attach Front and Rear Stabilizer Assemblies


Tools Used in this Step	
16mm Wrench	
13mm Wrench	

Item	Part Number	Description	Qty
1	C 507A	HHS, M10 X 25MM, SS	4
2	C 997	WASHER, FLAT, M10, SS	4
3	BC10200	FRONT STABILIZER ASSEMBLY	1
4	BC1011019	WASHER, CURVED, 18 X 8.5 X 6.5MM	4
5	C1093C	WASHER, FLAT, M8, SS	4
6	C2000	HHS, M8 X 20MM, SS	4
7	BC10100	MAINFRAME ASSEMBLY	1
8	BC10300	REAR STABILIZER ASSEMBLY	1

1. Line up the front and rear stabilizer assemblies with the mainframe assembly.
2. To help with alignment, insert and finger tight all fasteners. DO NOT fully tighten yet.
3. Once all fasteners are finger tight:
 - + Use a 16mm wrench to fully tighten the M10 bolts.
 - + Use a 13mm wrench to fully tighten the M8 bolts.

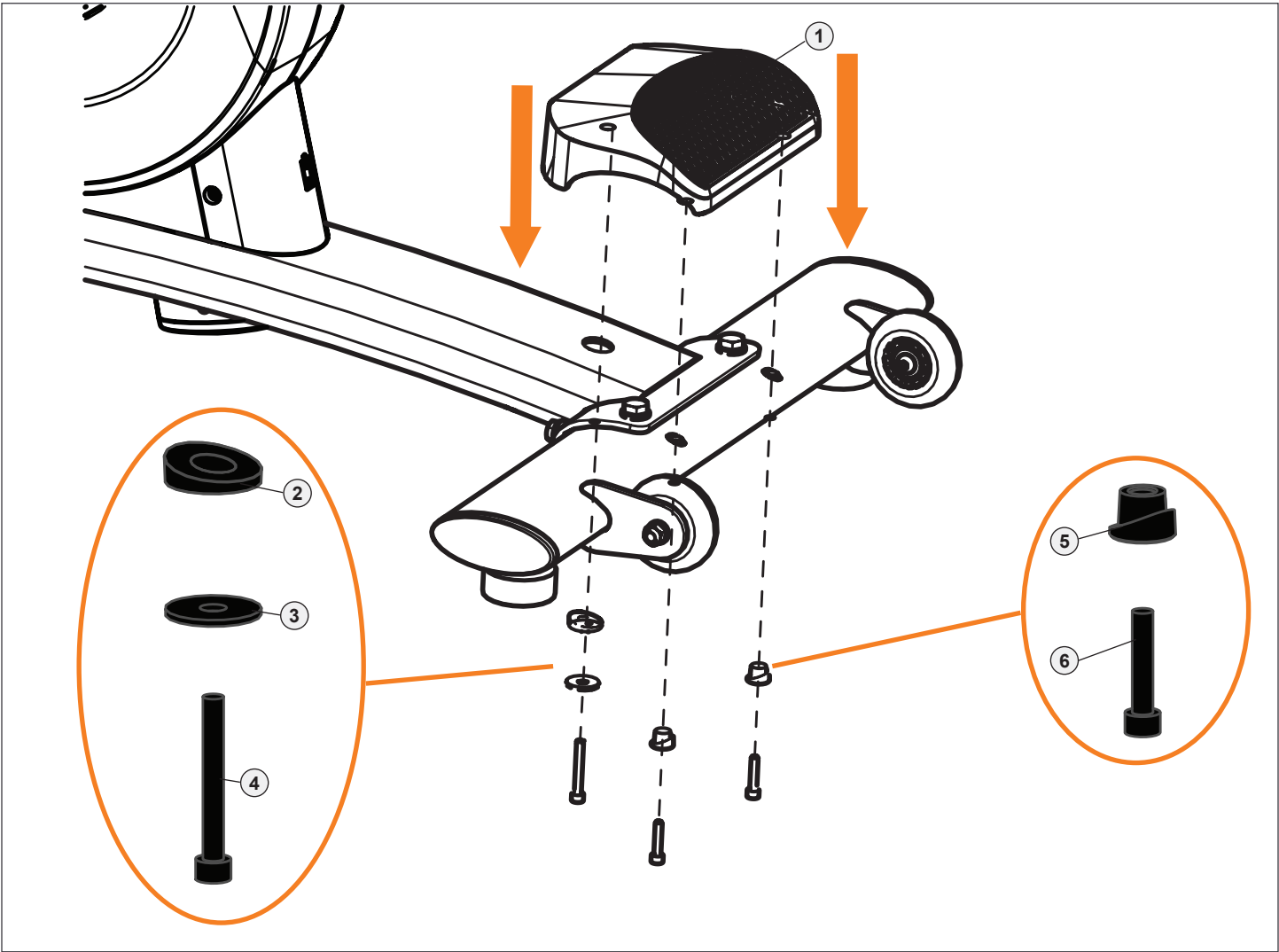


Step 2—Attach Front Cover Assembly


Tools Used in this Step	
4mm Allen Wrench	

Item	Part Number	Description	Qty
1	BC10220	FRONT COVER ASSEMBLY	1
2	BC1011002	WASHER, CURVED, 23.5 X 10.5 X 7.1MM	1
3	CC-36-011B	WASHER, FLAT, M6 X 23MM OD, BLK ZP	1
4	C2002	SHCS, M5X40MM, BLK ZP	1
5	BC10230	WASHER, CURVED, 16 X 6 X 11MM	2
6	C2003	SHCS, M5X25MM, BLK ZP	2

- 1. Line up the front cover assembly with the front stabilizer assembly.
- 2. To help with alignment, insert and finger tight all fasteners. DO NOT fully tighten yet.
- 3. Once all fasteners are finger tight: use a 4mm allen wrench to fully tighten the M5 screws.



Step 3—Attach Right and Left Pedals

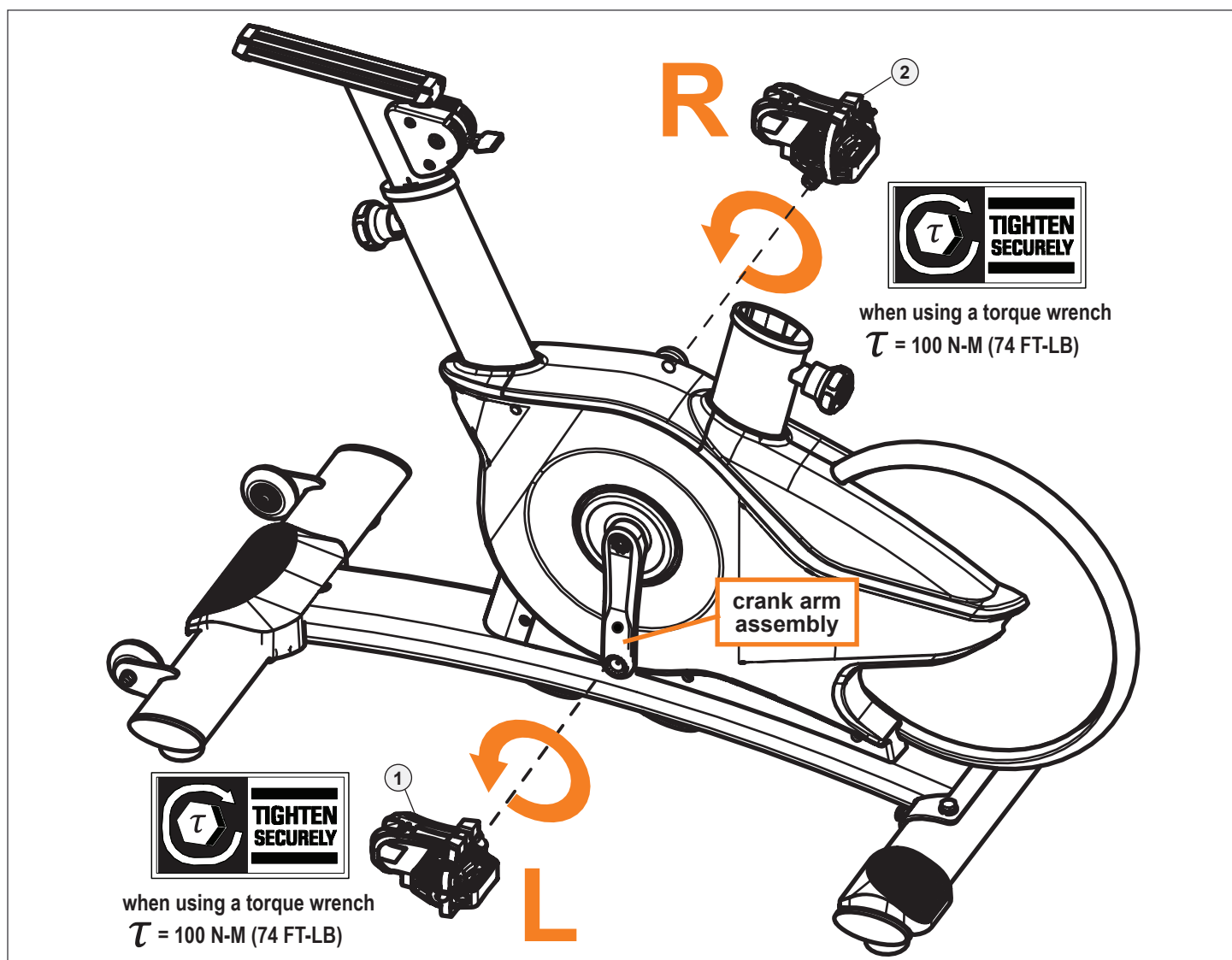
Tools Used in this Step	
15mm Wrench	

Item	Part Number	Description	Qty
1	BC1013014L	LEFT PEDAL	1
2	BC1013014R	RIGHT PEDAL	1


1. Attach the left and right pedals to the left and right crank arm assemblies by lining up the pedal threads inside the corresponding holes on the crank arm assemblies.

NOTE:

- + The left pedal is threaded into the left crank arm assembly hole counter-clockwise.
 - + The right pedal is threaded into the right crank arm assembly hole clockwise.
2. Securely fasten the pedals to the crank arm assemblies. It is strongly recommended to torque each pedal to 100 N-M (74 FT-LB).

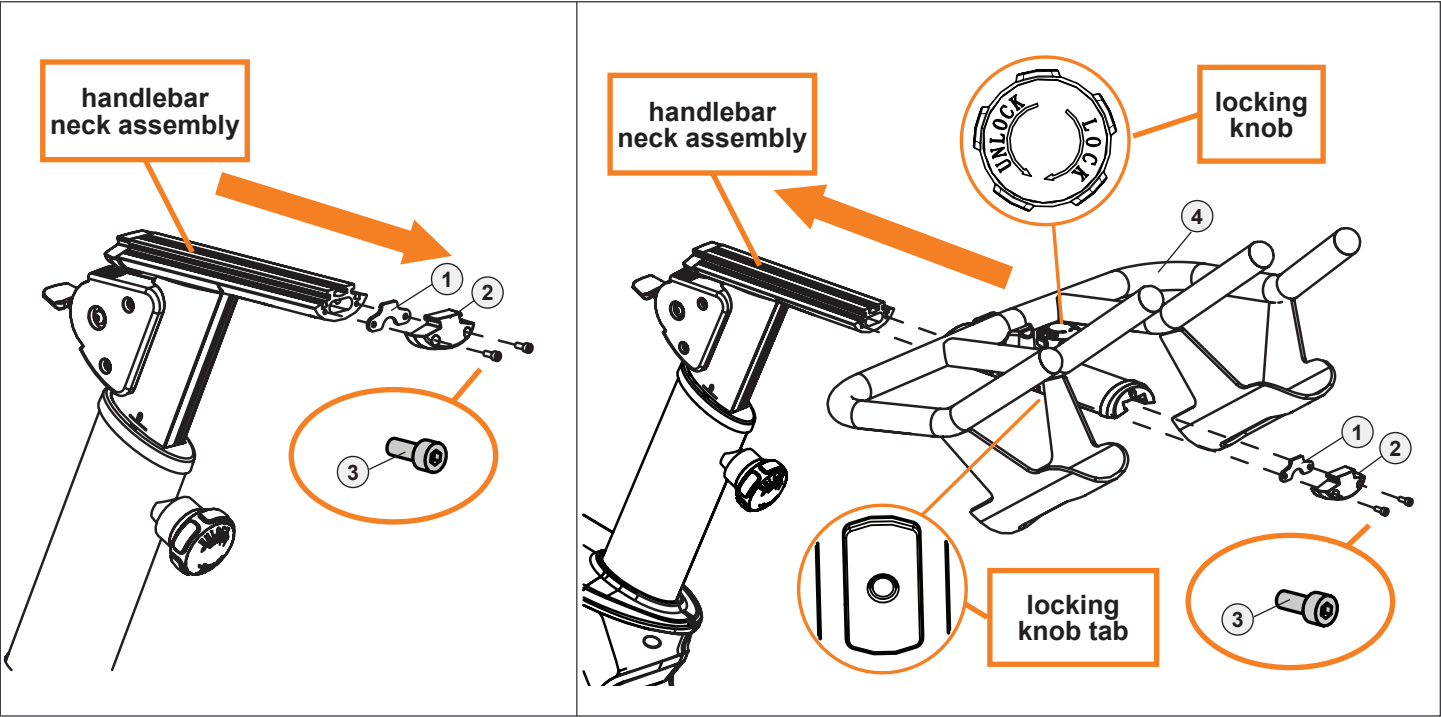


Step 4—Attach Handlebar Assembly


Tools Used in this Step	
3mm Allen Wrench	

Item	Part Number	Description	Qty
1	BC1041020	SLIDE BRACKET	1
2	BC1041030	LOWER END CAP	1
3	C2004	SHCS, M4 X 10MM, SS	2
4	BC10420	HANDLEBAR ASSEMBLY	1

- 1. Use a 3mm allen wrench to remove and set aside the M4 screws, lower end cap, and slide bracket from the handlebar neck assembly.
- 2. Rotate the locking knob counter-clockwise to the unlocked position and make sure the locking knob tab is parallel to the handlebar neck assembly.
- 3. Pull up on the locking knob as you slide the handlebar assembly onto the handlebar neck assembly.
- 4. Rotate the locking knob clockwise to the locked position.
- 5. Use a 3mm allen wrench to reattach the slide bracket, lower end cap, and M4 screws to the handlebar neck assembly.

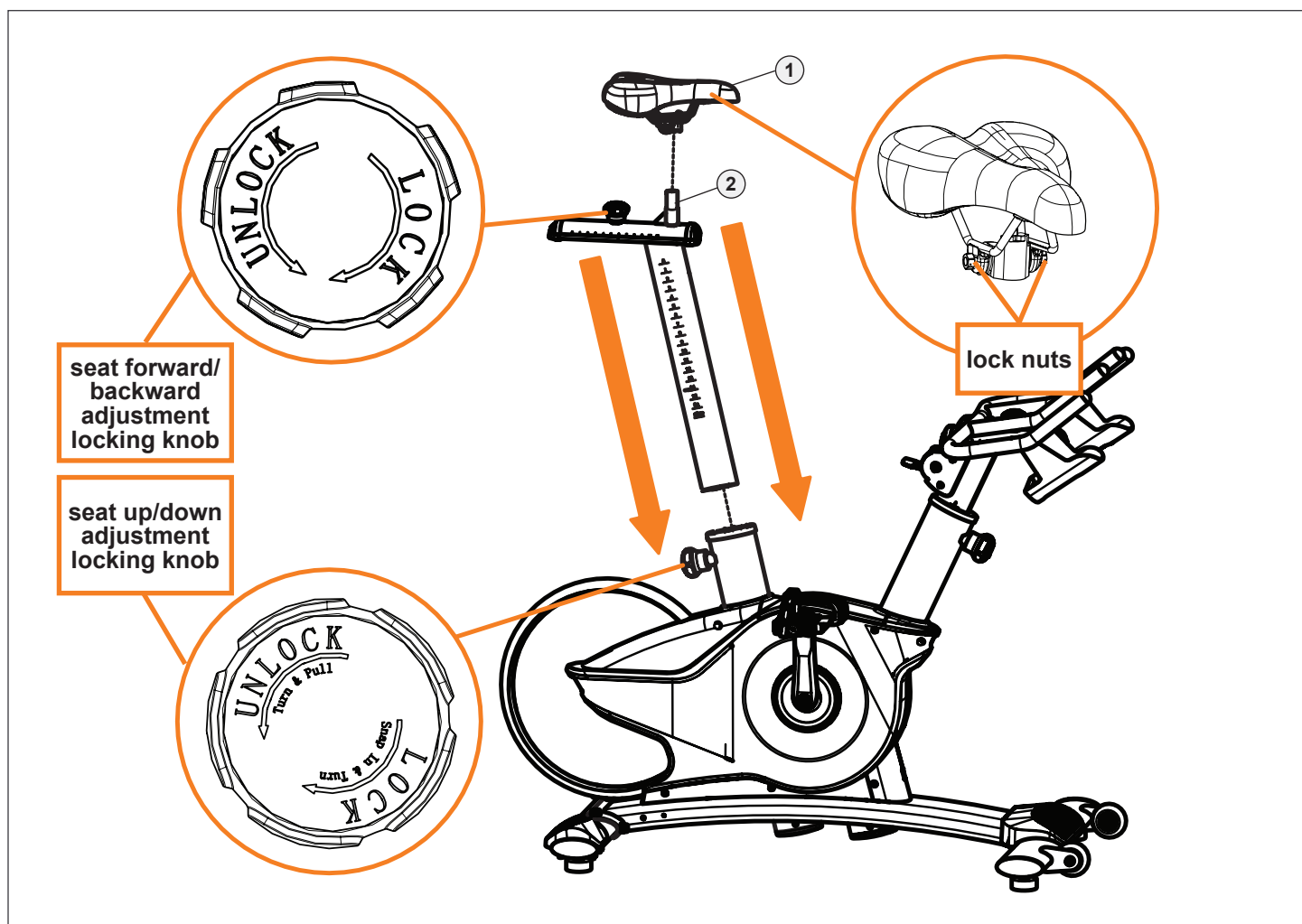


Step 5—Attach Seat




Tools Used in this Step	
13mm Wrench (Qty 2)	

Item	Part Number	Description	Qty
1	BC10520	SEAT PAD	1
2	BC10510	SEAT FRAME ASSEMBLY	1

1. Turn and pull the seat up/down adjustment locking knob out to slide the seat frame assembly into the mainframe assembly.
1. Slide the seat frame assembly into the mainframe assembly.
2. Release the seat up/down adjustment locking knob after achieving the desired seat height. Verify the locking pin is fully seated in the tube of the lower seat frame assembly.
3. Place the seat pad onto the seat frame assembly as shown below. Secure the seat pad in place using the two lock nuts.
4. Turn and pull the seat forward/backward adjustment locking knob to adjust the position of the seat.
5. Release the seat forward/backward adjustment locking knob after achieving the desired seat placement. Verify the locking pin is fully seated in the tube of the upper seat frame assembly.

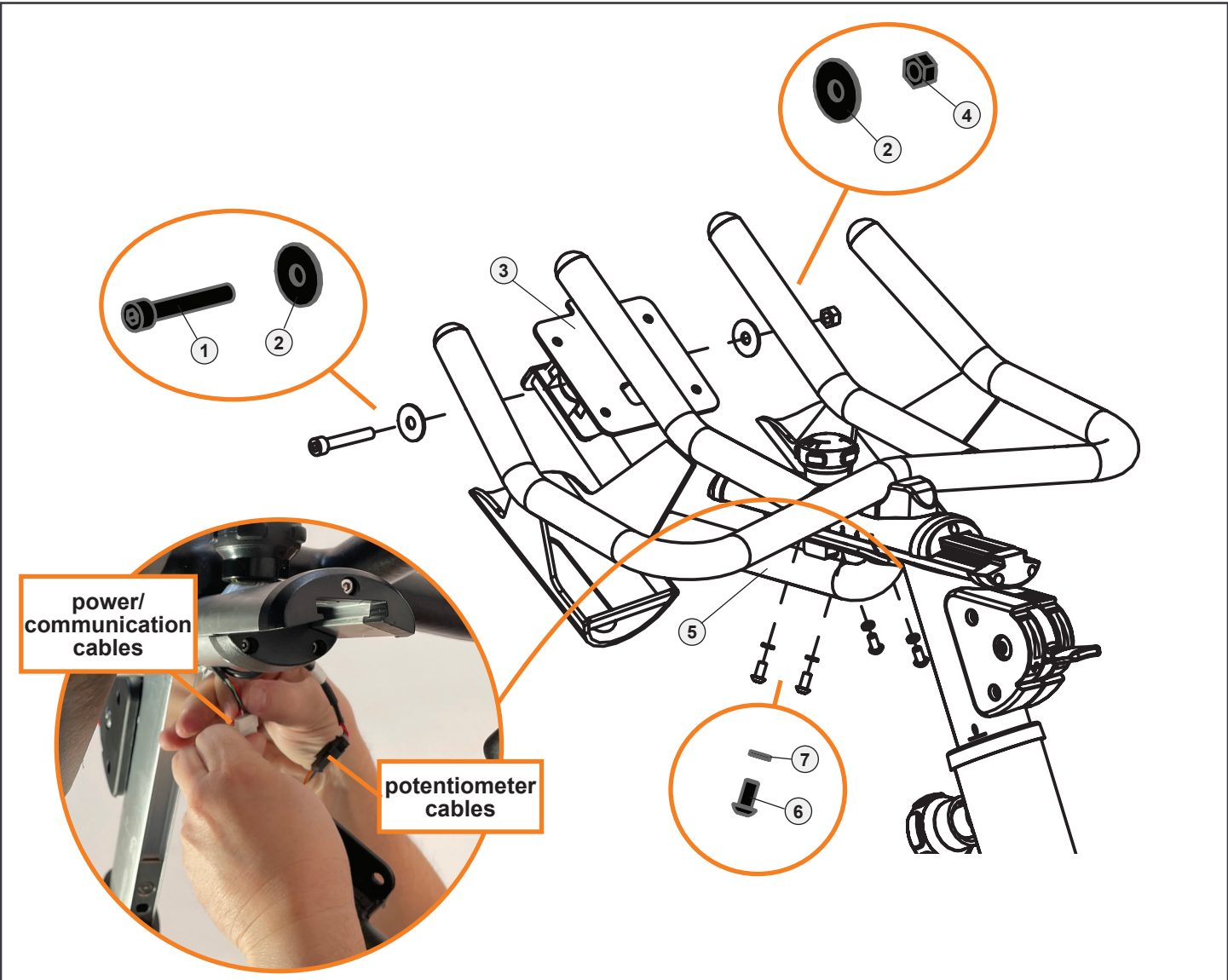


Step 6—Attach Console Bracket and Arm Assembly


Tools Used in this Step	
13mm Wrench	
4mm Wrench	
6mm Allen Wrench	

Item	Part Number	Description	Qty
1	SM0025A	SHCS, M8 X 50MM, BLK ZP	1
2	C1093C	WASHER, FLAT, M8, SS	2
3	BC10620	CONSOLE BRACKET	1
4	SM0033A	LOCK NUT, M8, NYL INS JAM NUT BLK ZP	1
5	BC10610	CONSOLE ARM ASSEMBLY	1
6	C1301A	BHCS, M6 X 12MM, BLK ZP	4
7	SD0077	WASHER, LOCK M6 BLK ZP	4

- 1. Connect the cables from the console arm assembly to the cables from the handlebar neck assembly:
 - + Black 3-pin potentiometer cables (BC10003 and BC10005)
 - + White 7-pin power/communication cables (BC10003 and BC10005)
- 2. Carefully tuck the cables into the handlebar neck assembly so they do not get pinched.
- 3. Finger tight the four M6 screws/washers to attach the console arm assembly to the handlebar neck assembly. When all four screws are seated, use a 4mm wrench to fully tighten.
- 4. Use a 6mm wrench and 13mm wrench to attach the console bracket to the console arm assembly.

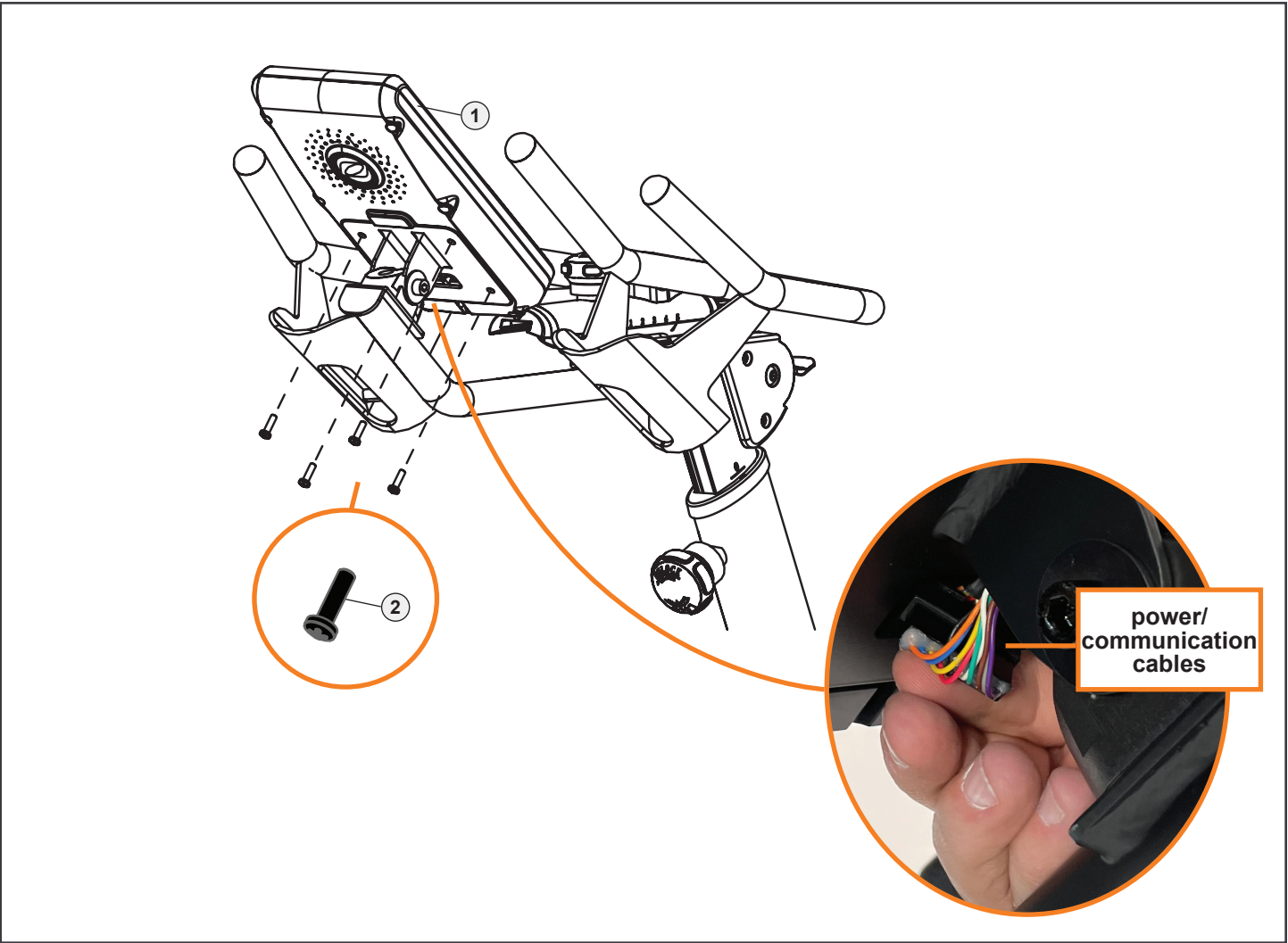


Step 7—Attach Console

Tools Used in this Step	
#2 Phillips Screwdriver	

Item	Part Number	Description	Qty
1	BC10900	CONSOLE	1
2	C10003A	PHCS, M5 X 15MM, BLK ZP	4

1. Connect the cable from the console to the cable from the console arm assembly: 10-pin power/communication cable (BC100014 and BC10003).
2. Carefully tuck cable inside the console arm assembly so it does not get pinched.
3. Seat the tab on the console bracket inside the notch on the console.
4. Use a #2 Phillips screwdriver to attach the console to the console bracket.



CHAPTER 3—PRODUCT OVERVIEW

PRODUCT FEATURES



Seat

A place for users to sit during a workout.

Handlebars

A place for users to put their hands during a workout and helps provide balance.

Console

Allows the user to set up a workout program and control the bike during a workout.

Seat Adjustment Knobs

Allows adjustment to the vertical and horizontal positions of the seat to fit the size of the user.

Bottle Holders

Holds average size drink bottles for convenient use during a workout.

Handlebar Adjustment Knobs

Allows adjustment to the vertical and horizontal positions of the handlebar to fit the size of the user.

Pedals

Moving part of the bike that provides resistance to the lower body during a workout.

Leveling Feet

An adjustable system used to aid in the leveling of the bike.

Resistance Lever

Allows the user to adjust the resistance level during the workout.

CONSOLE FEATURES



Recovery or Strength Session Clock

Counts down the time, in minutes and seconds, for the current recovery interval in the MAX 14 INTERVAL or Interval program. For MAX 14 INTERVAL, recovery intervals are 80 seconds (0:80). For the Interval program, the default value is 30 seconds (0:30) and may be adjusted using the Time (+ / -) keypad buttons to any value between 0:05 and 9:55, in 5-second increments. Press Enter to save selections.

ANT+

When lit, this icon indicates that ANT+™ wireless communications is active and detecting signal from the optional wireless heart rate chest strap.

Interval Counter

Displays your progress in an interval program by indicating the current interval number and the total number of intervals in the program. For example, 04/08 indicates that you are currently in the 4th interval of a total of 8 intervals.

When setting up the Interval program, use the Time (+ / -) keypad buttons when the second set of digits is flashing to set your desired number of intervals, then press Enter to save the default or adjusted value. The default value for intervals is 00/08 (8 interval rounds); you may program up to 99 rounds.

Distance Counter

This counter displays an estimate of the total distance (in miles/kilometers) “traveled” during the workout, counting up.

When setting up the Distance Goal program, the default distance goal is 5 miles (8 km). Use the Time (-) and (+) keypad button to set a goal between 0.1 and 199.9 (in increments of 0.1). Press Enter to save the default or adjusted value.

Calorie Counter

This counter dynamically displays an estimate of total calories burned during the workout. Average (avg) calories/minute is displayed during cool down following a programmed workout.

When setting up the Calorie Goal program, the default calorie goal is 50. Use the Time (-) keypad button to set a goal between 5 and 45 (in increments of 5), or use the Time (+) keypad button to set a goal between 55 and 1999 (in increments of 50). Press Enter to save the default or adjusted value.

RPM (RPM Counter)

This counter displays RPM during a workout. Average (avg) RPM is displayed during cool down following a programmed workout.

Heart Rate

This section displays your approximate current heart rate in beats per minute (BPM). Average (avg) heart rate and peak heart rate, in beats per minute, are displayed during cool down following a programmed workout.

NOTE: For heart rate data to be displayed here, you must be wearing a compatible wireless heart rate transmitter, and either the ANT+ or Bluetooth connectivity indicator must be illuminated.

⚠ WARNING: Consult a physician before you start an exercise program. Stop exercising if you feel pain or tightness in your chest, become short of breath, or feel faint. Contact your doctor before you use the machine again. The heart rate displayed is an approximation and should be used for reference only.

Workout Indicator

The illuminated number corresponds to the workout selected by pressing a button on the keypad.

The available workouts are the following:

1. Quick Start (simple program without programming options; also initiates if you begin pedaling without pressing a button)
2. MAX 14 INTERVAL (pre-set interval program)
3. Interval (custom interval program)
4. Calorie Goal
5. Distance Goal
6. MAX CIRCUIT (instructor-led group training)

NOTE: Descriptions of each program can be found in Octane Fitness Product Programs and Features (P/N 110751-001), available for review or download at <http://www.octanefitness.com>.

Sprint Session Clock

Counts down the time, in minutes and seconds, for the current sprint interval in the MAX 14 INTERVAL. Interval, or MAX CIRCUIT program. For MAX 14 INTERVAL, sprint intervals are 25 seconds (0:25). For the Interval program, the default value is 30 seconds (0:30) and may be adjusted using the Time (+ / -) keypad buttons to any value between 0:05 and 9:55, in five second increments. Press Enter to save selections.

Bluetooth (BLTE) Indicator

When lit, this icon indicates that Bluetooth® wireless communications is active and detecting a signal from a heart rate monitor.

Resistance (Level)

Displays the Resistance Level (1-20), where 1 is the lowest resistance level and 20 is the highest. Use the resistance adjustment lever below the console to increase or decrease your resistance level.

Calorie Tachometer

The calorie tachometer is the centerpiece of the LCD, giving you real-time feedback regarding your calories/minute burn rate, the peak calories/minute point of your workout, and a “peak range” at +/- 20% of your peak point. During interval programs, this peak range of illuminated segments on the tachometer indicates your target range surrounding your peak point.

Workout Time

Displays total workout time, counting up from 0:00. The timer goes up to 99 minutes:59 seconds, then the display rolls over to hours:minutes.

In the MAX 14 INTERVAL program, the default workout time is 14 minutes. Use the Time (+ / -) keypad to select 3.5, 7, 21, or 28 minutes. Press Enter to save the selected value.

Speed

Displays your speed in miles per hour or kilometers per hour. Average speed is displayed during cool down following a programmed workout. Note: The numeric value displayed for Speed is an approximation based on the real-time workout data of the user.

Power

Displays the current estimate of power you are producing, in watts. Average estimated watts per minute (avg) and total estimated watts are displayed during cool down following a programmed workout.

NOTE: The numeric value displayed for Power is an approximation based on the real-time workout data of the user.

Workout Summary

During a cool down phase after the completion of a programmed workout (MAX 14 INTERVAL, Interval, Calorie Goal, or Distance Goal), the following fields are displayed on the LCD. (Where two values are listed, the values alternate on the display in two second intervals.)

1. Peak calorie/minute achieved
2. Total distance
3. Average calories/minute and total calories
4. Average RPM
5. Average Speed
6. Average heart rate and peak heart rate (if using a wireless heart rate monitor)
7. Average estimated watts/minute and total estimated watts.

KEYPAD BUTTONS



QUICK START

The easiest way for you to start your workout is to begin pedaling, or press the Quick Start button, initiating a simple workout without intervals or a defined duration. The workout timer counts up from 00:00. You may change the level of resistance using the resistance lever.

If you do not press any keypad button within six seconds after the Octane console first becomes active (such as when you first step on the machine and move the pedals), then you will automatically enter the Quick Start program.

MAX 14 INTERVAL

Press MAX 14 INTERVAL then press Enter to begin a High Intensity Interval Training (HIIT) program with a pre-programmed duration and pre-set sprint and recovery intervals of 25 and 80 seconds, respectively. The default program lasts 14 minutes; press enter when the Time flashes “14” to select this option.

You may choose a longer or shorter workout by pressing the Time (+) or (-) button when the Time value is flashing during setup. Options are 3.5 minutes, 7 minutes, 14 minutes (default), 21 minutes, or 28 minutes. Press Enter to save your selection. The interval durations remain the same but the total number of intervals increases or decreases according to the total time selected for the workout.

INTERVAL

1. Press Interval then press Enter to program a custom interval program.
2. Program the sprint session time by pressing Enter to accept the default value of 0:30, or press the Time (+) or (-) buttons to select a time between 0:05 to 9:55 and then press Enter.
3. Program the recovery session time by pressing Enter to accept the default value of 0:30, or press the Time (+) or (-) buttons to select a time between 0:05 to 9:55 and then press Enter.
4. Program the number of interval rounds by pressing Enter to accept the default value of 00/08, or press the Time (+) or (-) buttons to select a number of rounds between 01 and 99, then press Enter.
5. Enter weight by pressing Enter to accept the default value of 150 lbs. (68 kg) and press Enter to continue, or use the Time (+) or (-) buttons to change the value to any weight between 70 and 350 pounds (30 and 160 kilograms) and press Enter to save the adjusted value.

CALORIE GOAL

1. Press Calorie Goal, and then press Enter to quickly enter a program with a duration that you choose.
2. Program the workout duration by pressing Enter to accept the default value of 30:00, or press the Time (+) or (-) buttons to select a time between 1:00 to 99:00 and then press Enter. The default value is 30:00.
3. Enter your weight by pressing Enter twice to accept the default value of 150 lbs. (68 kg), or use the Time (+ / -) buttons to change the value to any weight between 70 and 350 pounds (30 and 160 kilograms).

DISTANCE GOAL

Press Distance Goal, and then program the distance goal by pressing Enter to accept the default value of 5 miles (8 km), or press the Time (+) or (-) buttons to select a distance between 0.1 - 199.0 in 0.1 increments and then press Enter.

MAX CIRCUIT

Quickly begin an instructor-led program with other users and without defined interval times or a set duration. Simply press MAX CIRCUIT and get started. You (and your instructor) fully control the intervals as you work together on and off the machine.

PAUSE CLEAR

Press once to pause your workout. Pause time is displayed in the Workout Time field, counting down. Or, if you stop pedaling for 2 seconds or more during a workout, the unit will automatically begin a pause phase. In either case, simply press a key (other than Quick Start or MAX CIRCUIT) or start pedaling to resume your workout.

When in Pause mode, if you wish to begin a Quick Start or MAX CIRCUIT program, press the appropriate program key to begin.

When programming a workout, press Pause Clear if you make a mistake and wish to start over. The console returns to the beginning of the workout set-up process.

Press the Pause Clear button twice within two seconds at any time during set-up or a workout to reset the console.

TIME

Press the (+) or (-) to increase or decrease the time of your workout, in 1 minute increments. The standard workout time is 30:00. Press the Time button during the workout to add time to the workout (Quick Start and MAX CIRCUIT excluded). The maximum time is 99:00.

ENTER

Press Enter after pressing a keypad program button and after changing values when programming a workout or changing workout time.

SOFTWARE MANAGEMENT

The console software includes management functions to help you make the most of your experience, including simple diagnostics to help with troubleshooting and club (user) settings that may be customized to suit your environment.

To access and navigate these functions:

1. Press and hold both the Time (+) and Time (-) keys for three seconds, or until you hear a bell.
2. Use the (+) key to scroll through the diagnostics and club setting described below.
3. Press Enter to show the details of a function, to make a change to a user setting, or to run a diagnostic test.
4. To exit diagnostics, press Pause Clear until the console resets.

Should you encounter errors or have questions regarding diagnostics, please contact product support (customerservice@octanefitness.com // 800.726.9662) for assistance.

Available options may vary depending upon your software version.

Code	Type	Description
diaG nost 1	Diagnostic	Firmware —The firmware version, model and console serial number information. Firmware version number is displayed in the middle of the screen. Model number is displayed in the lower right. The console serial number is displayed across the lower part of the screen (across several fields). Boot code version is displayed in the lower left. Press Pause Clear twice to step back to scrolling mode.
diaG nost 2	Diagnostic	LCD Display Test —Initiates a sequential illumination of all individual segments of the LCD. Press Pause Clear twice to step back to scrolling mode.
diaG nost 3	Diagnostic	Keypad Test —Press Enter, then press each of the 10 keypad buttons. The name or number of the pressed button shows on the display and the key counter increments by 1. When all 10 keys have been successfully tested, “PASS” appears in the display. Press Pause Clear twice to step back to scrolling mode.
diaG nost 4	Diagnostic	Radio Board Communications —The console sends test data to the lower board; “PASS” appears in the display if return data is received. Radio firmware version and heart rate are displayed in the lower right and lower left part of the screen. Press Pause Clear twice to step back to scrolling mode.
diaG nost 5	Diagnostic	Resistance Level —Move the resistance level all the way forward and back. Level number is displayed in the Level field, strokes in the middle, and ADC value and RPM in the lower half of the screen. If ADC is too high or too low, an error displays in the lower half of the screen.
diaG nost 6	Diagnostic	Battery —Installed battery and generator volts values are displayed in the lower part of the screen. Battery state shows near the bottom of the screen; if it is blank or reads “chrg” (charging), the battery is good.

Code	Type	Description
CLUB UNIT	Club Setting	Unit of Measurement —Press Enter and then Time (+) or Time (-) to scroll between miles and kilometers. Press Enter to save selection.
CLUB BELL	Club Setting	Bell Volume —Sets the decibel level of the bell that provides signals during workouts. The options are Off, 1 (softest), 2 or 3 (loudest), and the default value is 3. Press Enter, then Time (+) or Time (–) keys to scroll through the options. Press Pause Clear once to save your selection and step back to scrolling mode.
CLUB Brit	Club Setting	Brightness —Sets the brightness of the display. The default value is 100. Press Enter, then use the Time (+) or Time (–) keys to increase or decrease the brightness, in 5% increments. Press Pause Clear once to save your selection and step back to scrolling mode.

Code	Type	Description
USAG U1 R	Usage	Revolutions —Displays the total number of revolutions for the unit. The data is displayed in thousands, shown vertically in two groups of three at the lower left of the screen. The display dynamically changes if you are pedaling vs. rowing. If desired, press and hold Quick Start and Pause Clear simultaneously for three seconds to reset the counter to zero. Press Pause Clear twice to step back to scrolling mode.
USAG U2 St	Usage	Total hours —Displays the total number of hours and minutes of operation for the unit. The data is shown vertically in two groups at the lower left of the screen; hours on top, minutes underneath. If desired, press and hold Quick Start and Pause Clear simultaneously for three seconds to reset the counter to zero. Press Pause Clear twice to step back to scrolling mode.

CHAPTER 4—CARE AND MAINTENANCE

ROUTINE MAINTENANCE

It is important to perform the minor maintenance tasks described in this section. Failure to maintain the bike as described here could void the warranty.

INSPECTION

TRUE is not responsible for performing or scheduling regular maintenance or inspections. Users should inspect the bike daily. Verify the pedals are at the correct torque specification and securely fastened. Look and listen for slipping belts, loose fasteners, unusual noises, and any other indications that the equipment may be in need of service. If any of these are noticed, obtain service. Do not attempt to use the bike until proper service has been performed or damaged parts have been replaced.

IMPORTANT!

If you determine that the bike needs service, make sure that the bike cannot be used inadvertently. Make sure other users know that the bike needs service. To order parts or to contact a TRUE/Octane authorized service representative, please visit www.octanefitness.com.

CLEANING THE EQUIPMENT

AFTER EACH USE:

- + Use GymWipes™ Antibacterial wipes or spray a solution of 30 parts water to 1 part mild detergent to dampen a soft cloth and wipe all exposed surfaces.
- + Use a LCD/screen cleaner or spray a solution of 1 part 91% isopropyl alcohol and 1 part water to dampen a soft cloth and wipe the surface of the console. This helps remove fingerprints, dust, and dirt.

WEEKLY:

Vacuum any dust or dirt that might have accumulated under or around the bike.

CAUTION:

Do not use any acidic cleaners. Doing so will weaken the paint or powder coatings and may void the TRUE Fitness Warranty. Never pour water or spray liquids on any part of the bike. Allow the bike to dry completely before using. Frequently vacuum the floor underneath the unit to prevent the accumulation of dust and dirt, which can affect the smooth operation of the unit.

LEVELING THE MACHINE

CAUTION:

Prevent potential damage to the machine and injury to the user. This unit is equipped with four leveling feet. Make sure that the bike is level at all times. If the bike is placed on a uneven surface, adjusting the leveling feet can help, but may not completely compensate for extremely uneven surfaces. Bikes that are not level can cause damage to the machine and possible injuries for the user.

Once the machine has been moved to it's designated location:

1. Adjust all four leveling feet until they contact the floor.

IMPORTANT! Do not adjust the leveling feet to such a height that they detach or unscrew from the machine.

2. Verify all four lock nuts are securely tightened and flush against the bottom of the frame.

PREVENTATIVE MAINTENANCE

TRUE/Octane recommends that quarterly scheduled maintenance be performed by a qualified service technician. Please contact your dealer or visit www.octanefitness.com to contact a local authorized service technician.

IMPORTANT! Use only TRUE/Octane certified service providers.

Frequency	Tasks
Daily	<ul style="list-style-type: none"> + Look and listen for slipping belts, loose fasteners, unusual noises, worn or frayed cables, and any other indications that the equipment may be in need of service. + Verify the pedals are at the correct torque specification and securely fastened. + Use GymWipes™ Antibacterial wipes or spray a solution of 30 parts water to 1 part mild detergent to dampen a soft cloth and wipe all exposed surfaces. + Use a LCD/screen cleaner or spray a solution of 1 part 91% isopropyl alcohol and 1 part water to dampen a soft cloth and wipe the surface of the console. This helps remove fingerprints, dust, and dirt.
Weekly	<ul style="list-style-type: none"> + Vacuum any dust or dirt that might have accumulated under or around the bike.
Quarterly	<ul style="list-style-type: none"> + Enter the software management function in the console to <ul style="list-style-type: none"> • Record time, distance, and hours (USAG U1 R and USAG U2 St). • Check battery voltage (diaG NOST6). + Remove shroud covers and vacuum any debris out of the speed sensor, control electronics and moving parts. + Move bike and vacuum underneath. + Inspect all fasteners. + Inspect all electrical connections. + Inspect components for abnormal or premature wear.

LONG TERM STORAGE

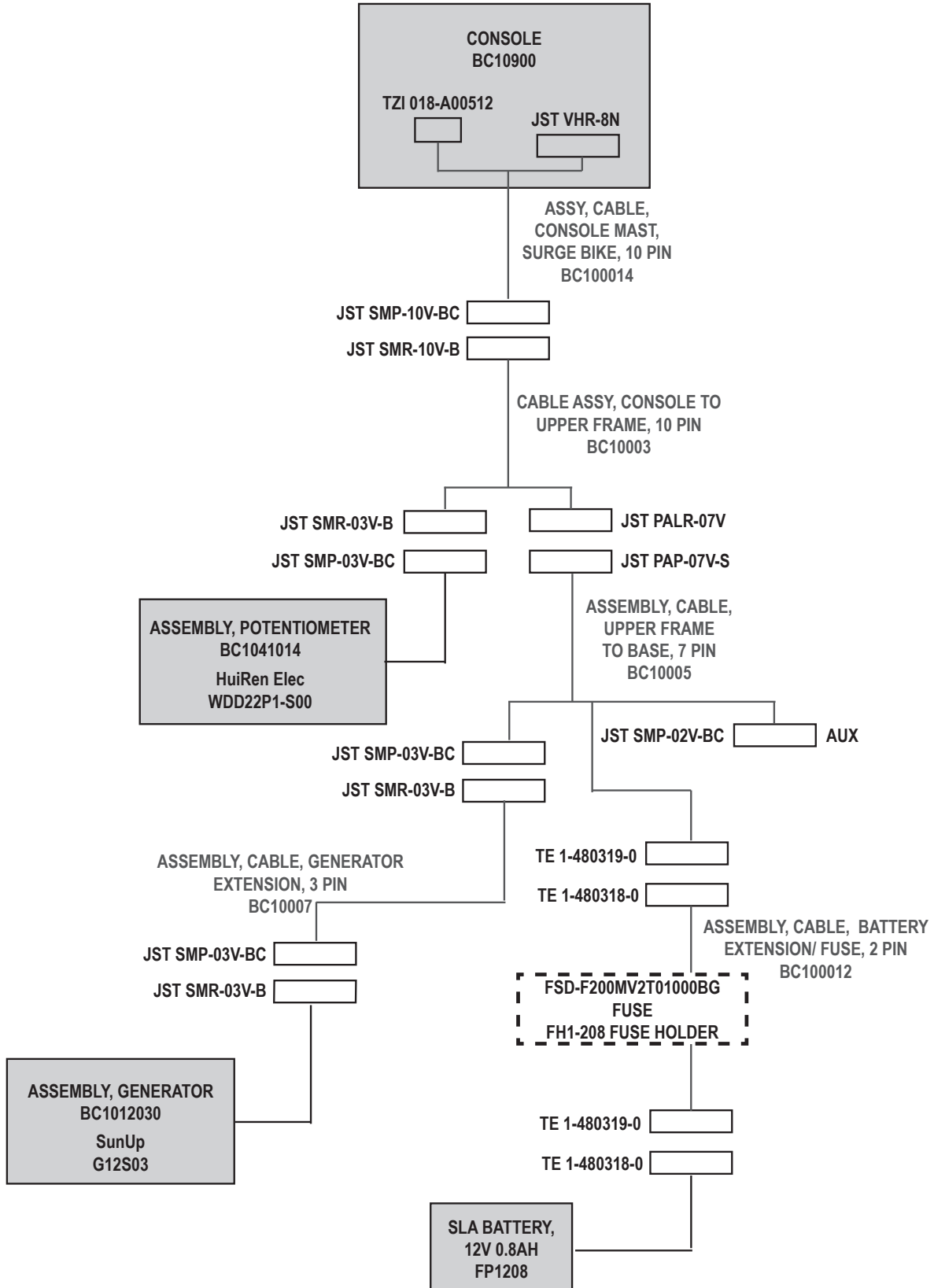
When the bike is not in use for any length of time, ensure it is positioned so that it will not become damaged or interfere with people or other equipment.

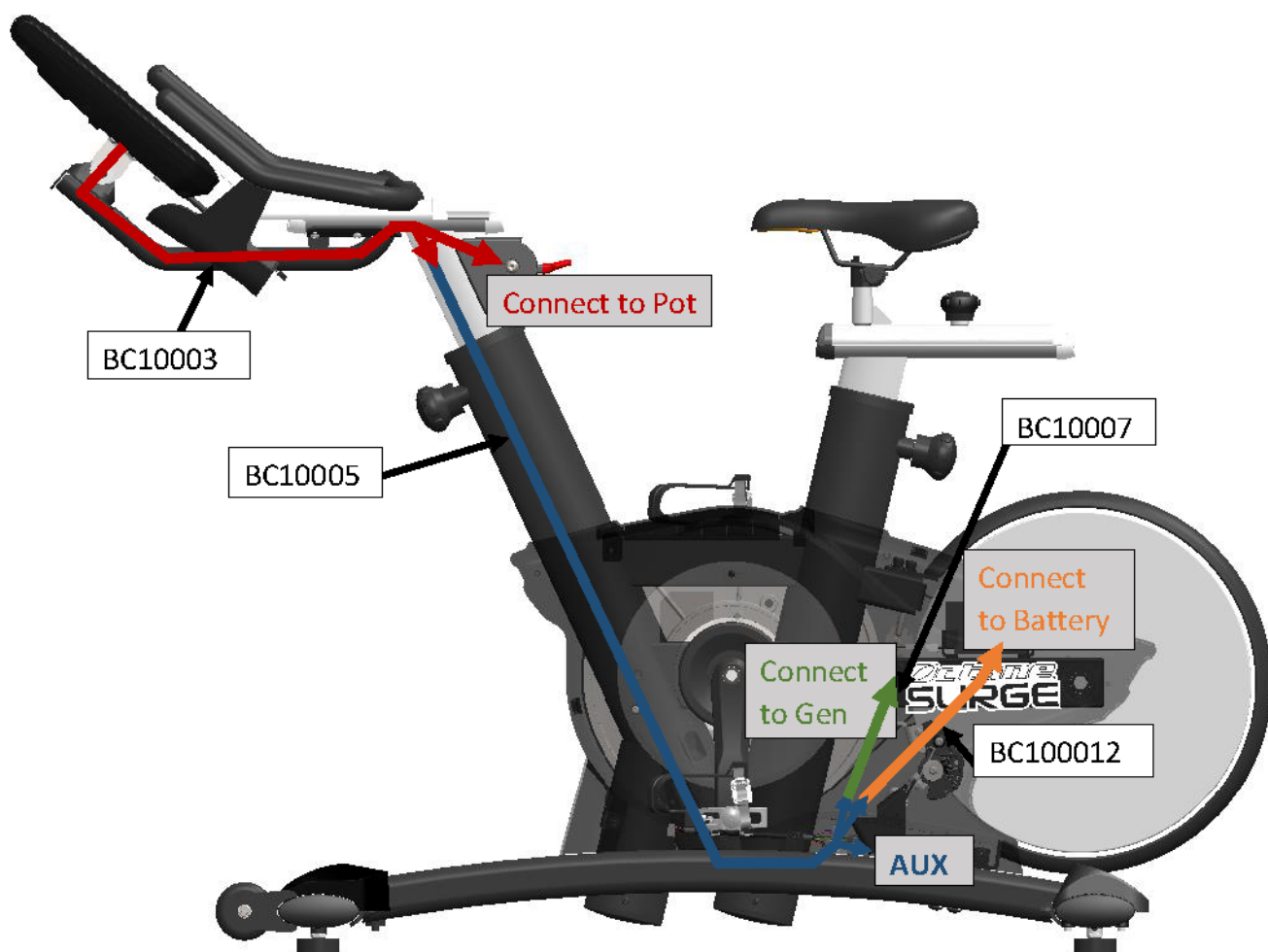
STORING THE CHEST STRAP

Store the chest strap in a place where it remains free of dust and dirt such as, in a closet or drawer. Be sure to protect the chest strap from extremes in temperature. Do not store it in a place that may be exposed to temperatures below 32° F (0° C). To clean the chest strap, use a sponge or soft cloth dampened in mild soap and water. Dry the surface thoroughly with a clean towel.

CHAPTER 5—ADDITIONAL INFORMATION

BC1000 WIRING DIAGRAM





CHAPTER 6—WARRANTY INFORMATION

BC1000 SURGE CYCLE BIKE COMMERCIAL LIMITED WARRANTY

Save Time and Register Online!
Activate Multiple Warranties at octanefitness.com

All TRUE/Octane products are distributed by TRUE/Octane and are warranted to the original registered product purchaser and the parts of the product (the "Product") listed below, under normal use and service, shall be free of manufacturing defects in workmanship and materials only for the period of time beginning from the original date of purchase set forth below.

Frame*	5 Years
Parts Electrical/Mechanical Wear Items (Seat/Pedals)	2 Years 3 Months
Labor Parts Wear Items	1 Year 3 Months

NOTES:

- + Warranty valid for USA and Canada only.
- + Failure to register this product will result in no servicing or authorization of parts to be shipped.
- + Buying after-market products from a 3rd party will result in voided warranty.
- + This product is intended for Commercial use which includes facilities where usage is in excess of 8 hours per day. This includes all dues-paying facilities (regardless of usage) as well as many non-dues-paying facilities. If this product will not be used in this particular setting, please contact TRUE/Octane as this warranty is void.

***Frame:** The frame is warranted for defects in material and workmanship for five years. The frame is warranted for labor and freight (for parts shipped from TRUE/Octane) for one year from date of purchase. This limited warranty on structural frame does not include paint or coatings.

Parts: The BC1000 cycle bike's mechanical parts are warranted for defects in material and workmanship for two years with one year labor warranty. This limited warranty does not cover damage or equipment failure resulting from or caused by improper assembly/installation, failure to follow instructions and warnings in owner's manual, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance. TRUE/Octane shall not warrant the performance of the heart rate system on its products, as the heart rate system performance varies, based on user's physiology, age, method of use and other factors. This limited warranty shall not apply to software version upgrades.

Wear Items: The BC1000 cycle bike's wear items are warranted for defects in material and workmanship for three months with three months labor warranty. This limited warranty does not cover damage or equipment failure resulting from or caused by improper assembly/installation, failure to follow instructions and warnings in owner's manual, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance. This limited warranty will apply to but may not be limited to seat, pedals, plastic covers, shrouds, caps, badges, overlays, paint, coatings, and grips.

Labor: Labor is covered for a period of one year from the date of purchase unless otherwise expressed within this limited warranty as long as a TRUE/Octane authorized service provider performs the service. Service that requires over 50 miles of travel may be subject to additional charges. Reasonable and necessary maintenance guidelines can be found in the owner's manual.

Claims Procedure: TRUE/Octane limited warranty service may be obtained by contacting the authorized TRUE/Octane dealer from whom the Product was purchased. If the dealer from whom the Product was purchased is no longer an authorized TRUE/Octane dealer, then TRUE limited warranty service may be obtained by contacting TRUE/Octane directly at:

- + customerservice@octanefitness.com
- + 800.726.9662

HOURS OF OPERATION

- + Monday - Thursday 8:30am - 6:00pm (CST)
- + Friday 8:30am - 5:00pm (CST)

BC1000 SURGE CYCLE BIKE COMMERCIAL LIMITED WARRANTY

Save Time and Register Online!
Activate Multiple Warranties at truefitness.com

KEEP THIS PAGE FOR YOUR RECORDS

- THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MANY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.**
- This Limited Warranty can be processed only if the Warranty Registration Form is completed on-line; or if the attached form is filled in, signed by the original purchaser and mailed to TRUE within 30 days of purchaser's receipt of this Product. The serial number must be intact on the Product for this Limited Warranty to be valid.
- This Limited Warranty applies to the product only while the Product remains in the possession of the original purchaser and is not transferable.
- This Limited Warranty becomes **VALID ONLY** if the Product is initially assembled/installed by a TRUE authorized dealer/technician (if anyone other than a TRUE authorized dealer/technician initially assembles and installs the Product, this Limited Warranty will be void unless the written authorization of TRUE is first obtained).
- This Limited Warranty does not cover damage or equipment failure resulting from or caused by improper assembly/installation, failure to follow instructions and warnings in owner's manual, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance (as referenced in the owner's manual.)
- This Limited Warranty applies only to the cost of repair or replacement of parts and does not include labor (beyond the above warranty period), transportation, service, return and freight charges associated therewith except as expressly specified herein.
- This Limited Warranty shall not apply to: Service calls to correct installation of the equipment or instruction to owners on how to use the equipment; or any labor costs incurred beyond the applicable labor warranty period.
- This Limited Warranty, which is given expressly and in lieu of all other express warranties, constitutes the only warranty made by TRUE.
- ANY IMPLIED WARRANTY, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION AND REMEDY TO THE TIME PERIOD COVERED BY THE LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**
- THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND TRUE'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. TRUE'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE PRODUCT, NOR SHALL TRUE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

NOTE TO AUTHORIZED WARRANTY LABOR PROVIDERS: Warranty labor reimbursement or warranty parts rights may not be transferred to, reassigned to, a third party without the express written consent of TRUE. Even jobbing out warranty labor requires TRUE's written approval.

BC1000 CYCLE BIKE SERIAL NUMBERS:

The BC1000 cycle bike comes with a serial number on the base. The serial number on the base is on the lower right side of the frame. Please write down your serial number below and keep for your records.

PLEASE RETAIN THIS PORTION FOR YOUR RECORDS
BASE SERIAL NUMBER:



SAMPLE SERIAL NUMBER

 OCTANE FITNESS LLC 865 Hoff Road St. Louis, 63366 Missouri, USA CONFORMS TO ANSI/UL STD. 1647 CERTIFIED TO CAN/CSA STD. C22.2 NO 68 Class S Max user weight 150kg EN ISO 20957-1 EN ISO 20957-10	Model No. BC1000 Serial No./Date Code 21-BC1000001A MADE IN CHINA
--	--

BC1000 SURGE CYCLE BIKE COMMERCIAL LIMITED WARRANTY

Save Time and Register Online!
Activate Multiple Warranties at truefitness.com

Thank you for purchasing a TRUE/Octane product. To validate the TRUE/Octane product warranty the fast and easy way, please go on-line now to octanefitness.com and register your product. The information you provide will never be distributed to any other individuals or agencies for any purpose. If you prefer to mail your warranty card, have the owner of the product complete the information below and return it to TRUE/Octane within 30 days from the date of equipment installation.

IMPORTANT! Failure to register this product will result in no servicing or authorization of parts to be shipped.

To mail your warranty information, please fill in the information below and mail to: Service Dept., TRUE Fitness, 865 Hoff Road, St. Louis, MO 63366 (or save postage and register online at www.truefitness.com).



Commercial Warranty Registration

Base Serial Number	Console Serial Number (if applicable)	
<input type="text"/>	<input type="text"/>	
Purchase Date	Company (if applicable)	
<input type="text"/>	<input type="text"/>	
Customer Name (First and Last)		
<input type="text"/>		
Email Address	Phone Number	
<input type="text"/>	<input type="text"/>	
Street Address	City	State
<input type="text"/>	<input type="text"/>	<input type="text"/>
Postal Code	Country	
<input type="text"/>	<input type="text"/>	

BC1000 SURGE CYCLE BIKE RESIDENTIAL LIMITED WARRANTY

Save Time and Register Online!

Activate Multiple Warranties at octanefitness.com

All TRUE/Octane products are distributed by TRUE/Octane and are warranted to the original registered product purchaser and the parts of the product (the "Product") listed below, under normal use and service, shall be free of manufacturing defects in workmanship and materials only for the period of time beginning from the original date of purchase set forth below.

Frame*	5 Years
Parts Electrical/Mechanical Wear Items (Seat/Pedals)	3 Years 6 Months
Labor Parts Wear Items	1 Year 6 Months

NOTES:

- + Warranty valid for USA and Canada only.
- + Failure to register this product will result in no servicing or authorization of parts to be shipped.
- + Buying after-market products from a 3rd party will result in voided warranty.
- + This product is intended for Residential use. If this product will not be used in this particular setting, please contact TRUE/Octane as this warranty is void.

***Frame:** The frame is warranted for defects in material and workmanship for five years. The frame is warranted for labor and freight (for parts shipped from TRUE/Octane) for one year from date of purchase. This limited warranty on structural frame does not include paint or coatings.

Parts: The BC1000 cycle bike's mechanical parts are warranted for defects in material and workmanship for three years with one year labor warranty. This limited warranty does not cover damage or equipment failure resulting from or caused by improper assembly/ installation, failure to follow instructions and warnings in owner's manual, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance. TRUE/Octane shall not warrant the performance of the heart rate system on its products, as the heart rate system performance varies, based on user's physiology, age, method of use and other factors. This limited warranty shall not apply to software version upgrades.

Wear Items: The BC1000 cycle bike's wear items are warranted for defects in material and workmanship for six months with six months labor warranty. This limited warranty does not cover damage or equipment failure resulting from or caused by improper assembly/ installation, failure to follow instructions and warnings in owner's manual, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance. This limited warranty will apply to but may not be limited to seat, pedals, plastic covers, shrouds, caps, badges, overlays, paint, coatings, and grips.

Labor: Labor is covered for a period of one year from the date of purchase unless otherwise expressed within this limited warranty as long as a TRUE/Octane authorized service provider performs the service. Service that requires over 50 miles of travel may be subject to additional charges. Reasonable and necessary maintenance guidelines can be found in the owner's manual.

Claims Procedure: TRUE/Octane limited warranty service may be obtained by contacting the authorized TRUE/Octane dealer from whom the Product was purchased. If the dealer from whom the Product was purchased is no longer an authorized TRUE/Octane dealer, then TRUE limited warranty service may be obtained by contacting TRUE/Octane directly at:

- + customerservice@octanefitness.com
- + 800.726.9662

HOURS OF OPERATION

- + Monday - Thursday 8:30am - 6:00pm (CST)
- + Friday 8:30am - 5:00pm (CST)

BC1000 SURGE CYCLE BIKE RESIDENTIAL LIMITED WARRANTY

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KEEP THIS PAGE FOR YOUR RECORDS

- THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MANY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.**
- This Limited Warranty can be processed only if the Warranty Registration Form is completed on-line; or if the attached form is filled in, signed by the original purchaser and mailed to TRUE within 30 days of purchaser's receipt of this Product. The serial number must be intact on the Product for this Limited Warranty to be valid.
- This Limited Warranty applies to the product only while the Product remains in the possession of the original purchaser and is not transferable.
- This Limited Warranty becomes **VALID ONLY** if the Product is initially assembled/installed by a TRUE authorized dealer/technician (if anyone other than a TRUE authorized dealer/technician initially assembles and installs the Product, this Limited Warranty will be void unless the written authorization of TRUE is first obtained).
- This Limited Warranty does not cover damage or equipment failure resulting from or caused by improper assembly/installation, failure to follow instructions and warnings in owner's manual, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance (as referenced in the owner's manual.)
- This Limited Warranty applies only to the cost of repair or replacement of parts and does not include labor (beyond the above warranty period), transportation, service, return and freight charges associated therewith except as expressly specified herein.
- This Limited Warranty shall not apply to: Service calls to correct installation of the equipment or instruction to owners on how to use the equipment; or any labor costs incurred beyond the applicable labor warranty period.
- This Limited Warranty, which is given expressly and in lieu of all other express warranties, constitutes the only warranty made by TRUE.
- ANY IMPLIED WARRANTY, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION AND REMEDY TO THE TIME PERIOD COVERED BY THE LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**
- THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND TRUE'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. TRUE'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE PRODUCT, NOR SHALL TRUE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

NOTE TO AUTHORIZED WARRANTY LABOR PROVIDERS: Warranty labor reimbursement or warranty parts rights may not be transferred to, reassigned to, a third party without the express written consent of TRUE. Even jobbing out warranty labor requires TRUE's written approval.





BC1000 CYCLE BIKE SERIAL NUMBERS:

The BC1000 cycle bike comes with a serial number on the base. The serial number on the base is on the lower right side of the frame. Please write down your serial number below and keep for your records.

PLEASE RETAIN THIS PORTION FOR YOUR RECORDS
BASE SERIAL NUMBER:



SAMPLE SERIAL NUMBER

 OCTANE FITNESS LLC 865 Hoff Road St. Louis, 63366 Missouri, USA		
	CONFORMS TO ANSI/UL STD. 1647 CERTIFIED TO CAN/CSA STD. C22.2 NO 68	Model No. BC1000 Serial No./Date Code 21-BC1000001A  MADE IN CHINA

BC1000 SURGE CYCLE BIKE RESIDENTIAL LIMITED WARRANTY

Save Time and Register Online!
Activate Multiple Warranties at truefitness.com

Thank you for purchasing a TRUE/Octane product. To validate the TRUE/Octane product warranty the fast and easy way, please go on-line now to octanefitness.com and register your product. The information you provide will never be distributed to any other individuals or agencies for any purpose. If you prefer to mail your warranty card, have the owner of the product complete the information below and return it to TRUE/Octane within 30 days from the date of equipment installation.

IMPORTANT! Failure to register this product will result in no servicing or authorization of parts to be shipped.

To mail your warranty information, please fill in the information below and mail to: Service Dept., TRUE Fitness, 865 Hoff Road, St. Louis, MO 63366 (or save postage and register online at www.truefitness.com).



Residential Warranty Registration

Base Serial Number

Console Serial Number (if applicable)

Purchase Date

Company (if applicable)

Customer Name (First and Last)

Email Address

Phone Number

Street Address

City

State

Postal Code

Country

OCTANEFITNESS.COM

Octane

FUEL YOUR LIFE



TRUE Fitness Technology, Inc | 865 Hoff Road, St. Louis, MO 63366

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