

Atlas HD Group Training System







Model # XFT-400 Revision: 041221

OWNER'S MANUAL



IMPORTANT:

All products shown are prototype. Actual product delivered may vary. Product specifications, features & software are subject to change without notice. For the most up-to-date owner's manual please visit www.truefitness.com. For documents in additional languages please visit www.truefitness.com/resources/document-library/

IMPORTANTE:

Todos los productos mostrados son prototipos. La realidad el producto suministrado puede diferir. Especificaciones de productos, características y software están sujetas a cambios sin previo aviso. Para la más actualizada de este manual del propietario, por favor visite www.truefitness.com Para los documentos en otros idiomas, por favor visite www.truefitness.com/resources/document-library/

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重要提示:显示所有产品的原型。实际交付的产品可能有所不同产品规格,功能和软件如有更改,恕不另行通知迄今为止对于大多数的使用说明书,请访问www.truefitness.com 对于其他语言的文档,请访问www.truefitness.com/resources/document-library/

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اهمىلست يل عفل اجتنمل فلتخت دق جذومنل يه قضور عمل تاجتنمل عىمج راعش نود رىىغتلل قلباق جماربلو تازىمل و ،جتنمل تافصاوم. قراىز ىجرى كلامل لىلد نآل ىت لصى ام مظعمل هراىز ىجرى ،قىفاض تاغليف تادنتسمل

WICHTIG: Alle hier gezeigten Produkte sind Prototypen. Das tatsächliche Produkt ausgeliefert wird, kann variieren. Produkt-Spezifikationen, Funktionen und Software können sich ohne vorherige Ankündigung ändern. In den meisten Fällen bis zu Bedienungsanleitung Bisher besuchen Sie bitte www.truefitness.com. Für Dokumente in weiteren Sprachen finden Sie unter www.truefitness.com/resources/document-library/

BELANGRIJK: Alle getoonde producten zijn prototype. Daadwerkelijke product geleverd kan verschillen. Product specificaties, eigenschappen & software zijn onderhevig aan verandering zonder kennisgeving. Voor de meest actuele handleiding van de eigenaar kunt u terecht www.truefitness.com. Voor documenten in andere talen kunt u terecht op www.truefitness.com/resources/document-library/

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A MESSAGE TO OUR CUSTOMERS

Frank Trulaske began TRUE Fitness[®] over thirty-five year ago with the simple philosophy of delivering superior fitness products, service, and support. Today, TRUE is the global leader in premium fitness equipment for the commercial and residential markets. Our goal is to be the leader in technology, innovation, performance, safety and style. TRUE has received many awards for its product over the years and remains the benchmark for the industry. Fitness facilities and consumers invest in TRUE products for their durable commercial platforms used in all its products, both commercial and residential alike.

The proud manufacturing tradition of quality and the culture of innovation at TRUE have given rise to a full line of extraordinary cardio and strength equipment. As a result, people all over the world are benefiting from the TRUE experience. Innovation across the full product line has made TRUE successful and is a trademark of the TRUE heritage. TRUE's patented Heart Rate Control technology is just one of the remarkable ways we deliver simple and superior performance every user can enjoy, and most importantly, use to achieve personal health and fitness goals.

At the heart of our success is the relentless and systematic life testing of both our products and their components. We have dedicated employees who understand our philosophy is to deliver the best products in the world.

Our goal is to deliver the world's best premium equipment for our customers' health and fitness solutions.



Table of Contents

CHAPTER 1: SAFETY INSTRUCTIONS	5
ANCHORING:	9
COMMERICAL MAINTENANCE SCHEDULE:	10
CHAPTER 2: ASSEMBLY GUIDE	11
MACHINE SPECIFICATIONS:	
COMPLIANCES:	
REQUIRED TOOLS:	
• LABELS:	
PRE-ASSEMBLY CHECKLIST:	
XFT-400 ASSEMBLY OVERVIEW:	
ASSEMBLY STEPS:	
CHAPTER 3: CARE & MAINTENANCE	73
CARE & MAINTENANCE:	
DAILY INSPECTION & MAINTENANCE:	
WEEKLY INSPECTION & MAINTENANCE:	
OTHER SCHEDULED PREVENTIVE MAINTENANCE:	
CLEANING THE EQUIPMENT:	
CABLE INSPECTION & MAINTENANCE:	
CHAPTER 4: CUSTOMER SERVICE	77
CONTACTING SERVICE:	
CONTACTING SALES:	
REPORTING FREIGHT OR PARTS DAMAGE:	
CHAPTER 5: WARRANTY INFORMATION:	79



TRUE CHAPTER 1: SAFETY INSTRUCTIONS

FACILITY AND USER SAFETY PRECAUTIONS

1. Review and understand all of the warning labels affixed to this machine and on the facility safety sign.

2. Be certain that the machine operation is understood before it is used. Refer to the instructional procedure label affixed to the machine.

3. Make sure all users are properly trained on how to use this equipment. If this machine is being used in a commercial setting, end users may not have access to this owners manual. It is the responsibility of the facility to instruct users as to the proper usage of the equipment as well as making them aware of potential hazards. Maximum user weight is 300 lbs (136 kg) unless otherwise stated in the manual.

4. Use each machine only for the intended exercise. Do not allow anyone to invent exercises not included on the instructional procedure label or the intended use Label.

5. Do not modify the machine.

6. This equipment meets industry safety standards for stability when used for the intended exercise. Do not allow straps, resistance bands or other means to be attached to the framework of this machine to perform stretching or body weight exercises. This can result in machine instability and lead to serious crushing injuries.

7. Keep children away from this equipment. Adults should closely supervise use by teenagers.

8. It is recommended that users receive a thorough medical exam before commencing an exercise program. All medical issues should be reviewed to ensure that weight training will not aggravate pre-existing medical conditions.

9. If the machine appears damaged or inoperable, contact a facility staff member to place an "OUT OF ORDER, DO NOT USE" sign on the machine until it is repaired. Only use TRUE supplied replacement components to service this machine.

10. Instruct users not to wear loose or dangling clothes or have headphone wires hanging when using this equipment.

11. Do not attempt to free any jammed assemblies by yourself as this may cause injury.

- 12. On Plate Loaded and Free Weight machines:
- **12**a. Use of spotter(s). Instruct users to seek the advice of the facility staff as to the

appropriate use of spotters when lifting. More than one spotter may be required depending upon the amount of weight being lifted.

12b. Instruct users to load weight plates evenly and carefully to avoid tipping equipment and crushing injuries.

12c. If the machine is equipped with safety stops or catches, inspect them and verify their

proper operation before use and make sure they are securely in place before using or exiting the machine. Be certain members are instructed on how to operate and adjust

CHAPTER 1: SAFETY INSTRUCTIONS

- **12d.** This equipment is designed for standard olympic size weight plates with a 50mm bore (1.9").
- 12e. Do not exceed the maximum weight capacity of the machine. Maximum plate size is 45 lbs. (25 kg.).
- 13. On Selectorized and Cable equipped machines:
 - 13a. Do not allow users to perform any exercise by holding the end of the cable and/or the cable end fitting. Use only appropriate handles or attachments properly connected to the cable end.
 - 13b. Do not high-pin or double-pin the weight stack. Do not allow the machine to be used if the top plate or weight stack is pinned in a raised position. Use an assistant and carefully return the machine to the proper position with the cap plate resting on the top weight. Inspect the entire length of the cable to ensure that it is properly seated in all of the pulley grooves.
 - 13c. Do not allow the use of weight plates or dumbbells to be used as a means to add additional weight to the weight stacks. Use only the TRUE adder weight system specifically designed for the machine.

INSTALLATION SAFETY PRECAUTIONS

- **1**. Read this installation manual entirely before assembling this equipment.
- 2. Verify that there is adequate space surrounding this piece of equipment for safe access and operation. Installation must meet ADA requirements for accessibility.
- 3. Install this piece of equipment on a solid level surface that does not deviate more than 1/8" over a 10' distance (or as defined and required by local building and architectural codes.)
- 4. TRUE strongly recommends that all equipment be anchored to the floor to prevent movement and increase stability.
 - Due to the wide variation of flooring on which the unit can be installed, contact a qualified contractor to determine an appropriate fastening system for your floor.
 - Use 3/8" diameter hardware (10 mm) to anchor the machine. Anchors should have a minimum pull out force of 220 lb (110 kg) for each position.
 - When attaching the machine to the floor, if there is a gap between the machine foot and the floor, do not use the anchor to remove the gap as this can cause the machine frame to deform. Instead, place a shim between the bottom of the foot and the floor, then tighten the anchor.
 - Anchoring holes are provided on the feet of the frame. All anchoring locations must be used when anchoring the equipment to the floor.
- 5. DO NOT install any fitness equipment near a pool, hot tub or other damp locations. Corrosion caused by installation in these locations can lead to premature failure of components.
- 6. Be sure all hardware is tight before using this machine.
- 7. Some assembly materials may come preassembled in the carton. Refer to Chapter 2: Assembly Guide for instructions on disassembling assembly materials where appropriate before beginning assembly.

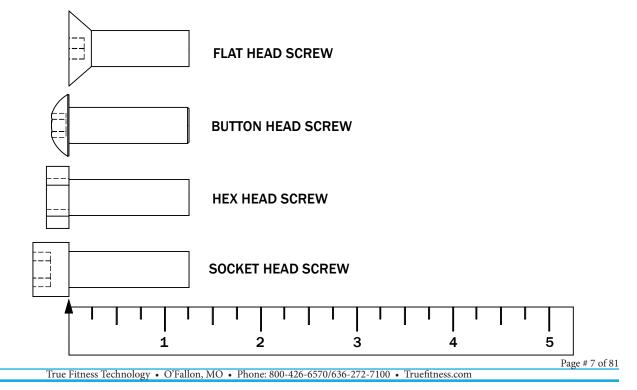


CHAPTER 1: SAFETY INSTRUCTIONS

MAINTENANCE SAFETY PRECAUTIONS

- **1**. Refer to the maintenance schedule table in this manual for when to perform maintenance.
- 2. Check the function of your machine DAILY by verifying the following:
 - If equipped with cables, inspect cables and end fittings for any signs of wear. Replace if worn, frayed, or damaged with TRUE replacement components.
 - Verify that all adjustments are possible and carried out with ease. Make sure that each adjustment pin inserts completely into each position without binding.
 - Verify that safety catches and stops are in proper working order and engaged.
 - Verify that the exercise is performed smoothly, free of noise, and/or binding.
 - If equipped with a weight stack, verify that the proper weight selector pin is in place.
- 3. Check the function of your machine WEEKLY by verifying the following:
 - Nuts, Bolts, and Fasteners: check tightness weekly. If any hardware has become loose, retighten it, use Loctite[™] Threadlocker 242, or both.
 - Frames and Lifting Arms: Inspect weekly for integrity and function. Replace any component at first signs of wear. Use only TRUE supplied components.
- 4. Replace any warning label at the first sign of wear. Labels and the facility safety sign may be obtained from TRUE.

BOLT LENGTH MEASURING GUIDE



IMPORTANT

CHAPTER 1: SAFETY INSTRUCTIONS

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Preventative maintenance is crucial to maintaining the function and safety of this equipment. Your facility must establish written guidelines for preventative maintenance and keep written or online records of the maintenance performed on these products. As a minimum, the items presented in the SAFETY section of this document and the items that follow here, should be included in your maintenance program.

1. Cables (If equipped): inspect end fittings daily for wear. Inspect the entire length of the cable weekly. Replace cables at the first sign of wear and on an annual basis. If the cable tension has been adjusted, be certain that the cable nut is tight.

2. Nuts, Bolts, and Fasteners: check tightness weekly. If any hardware has become loose, retighten and/or use LoctiteTM brand Threadlocker 242. Be sure all hardware is tight before using the machine.

3. Safety Catches: inspect catches, stop rods and their associated fasteners weekly. Tighten any loose hardware and replace any components at first signs of wear.

4. Frames: sweat, disinfecting sprays and spills can lead to corrosion which may lead to premature failure of components. Wipe all machines down with a damp cloth and dry completely each day. This includes painted parts, chrome parts and upholstered pads.

5. Painted and chrome plated parts: use Simple Green with a dilusion of 32:1 or similar cleaner for light dirt and grime. Use Turtle Wax Polishing Compound or a good car polish to remove heavier dirt and grease as well as for polishing. DO NOT use solvents, lacquer thinner, acetone or finger nail polish remover. For scuffs and marks that are not removed by the above methods use a soft scrub cleanser. Make sure all parts are dry upon completion.

6. Weight stack enclosures (shrouds)(If Equipped): wipe down with a damp cloth as needed.

7. Exercise instruction labels: clean with soap and water as needed.

8. Guide rods (If equipped): wipe all dirt and dust from the guide rods before applying a light application of Tri-FlowTM or other teflon spray lubricant. Spray the Tri-FlowTM on a rag and then wipe the guide rods with the rag. DO NOT use oil lubricants such as WD-40. Caution: Tri-FlowTM will stain carpet and clothing.

9. Bronze bushings: check monthly for signs of wear and replace as needed.

10. Linear Bearing Shafts: wipe any accumulation of dust or other contaminants from the shafts on a weekly basis. Apply a thin layer of a Teflon $^{(m)}$ (PTFE) grease on a weekly basis. TRUE recommends Magnalube $^{(m)}$ brand.

- **11**. When replacing any component, use only TRUE supplied parts.
- **12**. Be sure all hardware is tight before using the machine.

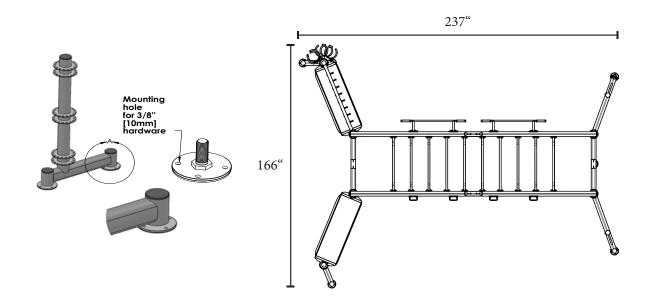
Retain these instructions for future reference.

If you have any questions, do not hesitate to contact your TRUE dealer or TRUE Fitness Technology at (800)883-8783 or service@truefitness.com.



CHAPTER 1: SAFETY INSTRUCTIONS

ANCHORING



- Install this piece of equipment on a solid level surface that does not deviate more then 1/8"
 [3 mm] over a 10' [305 cm] distance (or as defined and required by local building and architectural codes.
- 2. Paramount strongly recommends that all equipment be anchored to the floor to prevent movement and increase stability.
- 3. Paramount is not responsible for the actual anchoring of equipment. Due to the wide variation of flooring on which the unit may be installed, contact a qualified contractor that is familiar with the building to determine an appropriate fastening system for your floor.
- Use 3/8" (10 mm) diameter hardware to anchor the machine. Anchors should have a minimum tensile force of 500 pounds [227 kg] and a minimum pull out force of 220 lbs (100 kgs) for each position.
- 5. When attaching the machine to the floor, if there is a gap between the machine foot and the floor, do not use the anchor to remove the gap as this can cause the machine frame to deform. Instead, adjust the foot down to the floor, then anchor.
- 6. Four anchoring holes are provided on the leveling feet as shown above. A miniumum of one anchor should be used at each foot on the column assemblies as illustrated above. Install the anchors after the Paramount Zone[™] has been installed and positioned in the room.
- 7. DO NOT allow the machine to be used if it is not sitting solidly on the floor at all leveling feet locations.



CHAPTER 1: SAFETY INSTRUCTIONS

COMMERICAL MAINTENANCE SCHEDULE					
	DAILY	WEEKLY	MONTHLY	6 MONTHS	ANNUALLY
INSPECT: Cables for wear, tension, and proper connection if equipped.	X				
INSPECT: All nuts and bolts and tighten if needed.		X			
INSPECT: All anti-slip surfaces and replace as needed.		X			
INSPECT: All adjustment pins, weight stack pins, set screws, gas shocks, snap links, and pulleys if equipped.	X				
INSPECT: All accessory bars and handles.		X			
INSPECT: All safety and instructional decals.	X				
INSPECT: All weight stack shields if equipped.	X				
CLEAN: Guide rods and lubricate with a teflon lubricant if equipped.			X		
CLEAN: Upholstery	X				
LUBRICATE: Pivot bearings and linear bearings.				X	
REPLACE: Cables if equipped.					X

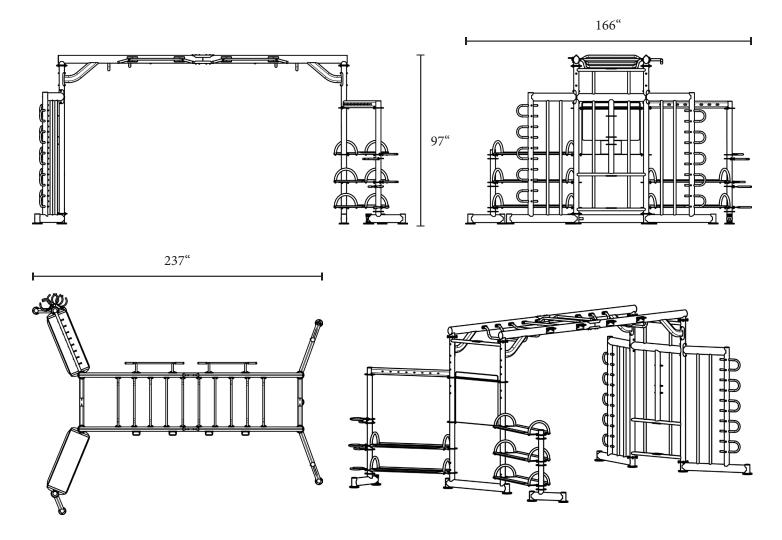


MACHINE SPECIFICATIONS:

Features

• Maximum user weight is 400 lb. (182 kg.)

Note: The following dimensions do not include the optional functional trainer (XFT-100, FS-100, XFT-900, FT-900, or Half Rack) attached to the Center Main Frame or optional attachments listed in this manual. Also, shown below is the XFT-MKY10 (10 monkey bar rungs) configuration, which is larger than the XFT-MKY7 (7 monkey bar rungs) configuration.



COMPLIANCES:

This equipment complies with all fitness product standards. For a complete list of compliances, please visit <u>www.</u> <u>TrueFitness.com</u>.



REQUIRED TOOLS:

	Ratchet Handle
	Socket Head • 9/16" • 1/2"
	Hex Bit Socket • 5/16" • 1/4"
G	9/16" wrench and 1/2 wrench" OR Open Ended wrench
	Allen wrench (supplied): • 5/16" • 1/4"
	Rubber Mallet
	Step Ladder

LABELS:





ATLASHD



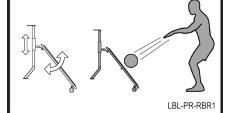
Strength Atlas HD

CHAPTER 2: ASSEMBLY GUIDE

LABELS:

USER INSTRUCTIONS

- 1. Adjust angle of rebounder. Never use rebounder in its stored vertical position.
- 2. Position user 6 feet (1.8m) away directly facing rebounder.
- 3. GENTLY throw ball at center of rebounder. The ball will return quickly. Be prepared to catch it.
- 4. When done return rebounder to its stored vertical position.



USER INSTRUCTIONS

- 1. Ensure that rope is hanging straight down from Ropeflex rope pulling drum.
- 2. Grab one rope with hands only.
- 3. Gently pull down with one hand followed by the other.
- 4. The harder you pull the harder the resistance.

WARNING

TO MINIMIZE RISK OF SERIOUS INJURY

- 1. Survey surroundings to ensure area is clear of obstructions.
- 2. Confirm bar is fully inserted into housing before use.
- 3. Control bar at all times. **DO NOT** drop or throw.
- 4. Use only 2 inch bore weight plates. **DO NOT** use other means to alter resistance.
- 5. Seek assistance from staff for issues and questions.

ASTM F1749

LBL-WRN-CRT1

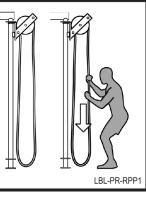
WARNING

SERIOUS INJURY CAN OCCUR ON THIS EQUIPMENT. FOLLOW THESE PRECAUTIONS TO HELP AVOID INJURY.

- BEFORE USING: Read all warnings and get instruction on the exercise to be performed. Use only for the intended exercises. DO NOT modify the machine.
- 2. Get a medical exam before beginning any exercise program.
- 3. KEEP CHILDREN AWAY from this machine. Supervise the use by teenagers.
- Inspect the machine or station before use. DO NOT use if the machine appears damaged or if there are loose components, fittings and/or hardware. DO NOT attempt to fix. Notify staff immediately.
- The manufacturer recommends that this machine be anchored to the floor. DO NOT use if the machine is not stable. DO NOT exceed weight capacity for this equipment.
- This machine may have multiple users at one time. Be aware of your surroundings and allow ample space when working out. DO NOT perform exercises or movements that may injure other users. Keep floor free of unused accessories and other gear.
- Ensure area surrounding monkey bars is free from obstructions before performing any monkey bar exercises.

- When doing suspension exercises, insure that your equipment is secure and inspect it according to manufacturer instructions prior to use. DO NOT use straps, bands, or connectors that are worn or frayed.
- 9. To avoid injury from falling, perform all balance exercises away from the framework of the machine.
- 10. When not in use, store Battle Rope out of the training zone to minimize tripping hazard.
- 11. Store Core Trainer Olympic bar in its storage holder when not in use to minimize tripping hazard.
- If equiped with Heavy Bag station, DO NOT use if bag appears damaged. DO NOT attach accessories or additional weights to bag. DO NOT hang on bag or frame.
- If equiped with Ropeflex rope pulling drum station, DO NOT grab rope in manner that keeps drum from rotating. DO NOT attach accessories to rope. DO NOT hang on rope or frame.
- If equipped with Rebounder station, BE PREPARED to catch ball. Ball returns at high velocity. Maximum ball size for use with the rebounder is 12 lb (5.5kg).
 Minimum ball diameter is 8 in (20cm).
- If equipped with Overhead Ball Target station, use only wall balls designed for this application. DO NOT use weighted medicine balls. BE PREPARED for ball return.
- When adjusting any component make sure it is fully engaged prior to use to prevent unintended movement or disengagement.

ASTM F1749 LBL-WRN-0417



WARNING

- SERIOUS INJURY CAN OCCUR ON THIS EQUIPMENT. FOLLOW THESE PRECAUTIONS TO MINIMIZE RISK OF INJURY.
- 1. Ensure that the area surrounding user is free of obstructions.
- 2. **DO NOT** use heavy bag if bag appears damaged. Notify staff.
- 3. **DO NOT** attach accessories or additional weights to bag.
- 4. DO NOT hang on bag or frame.
- 5. When using Overhead Ball Target, use only soft-shell wall balls designed for this application. **DO NOT** use weighted medicine balls.
- 6. BE PREPARED for ball to return.
- 7. When using Monkey Bar Ladder, be sure to understand your physical capabilities prior to beginning movement.
- Initiate movement only from lowest rung.
 BE PREPARED to return to starting position before releasing from rung.
- 9. When using Ropeflex, **DO NOT** grab rope in manner that keeps drum from rotating.
- 10. **DO NOT** attach accessories to rope or hang on rope or frame.
- When using Rebounder, **BE PREPARED** TO CATCH BALL. Ball returns at high velocity.
- 12. Maximum ball size for use with the rebounder is 12 lb (5.5kg).
- 13. Minimum ball diameter is 8 in (20cm).
- 14. **DO NOT** remove this label. Replace if worn or damaged.
- 15. Seek assistance from staff if you have questions or require instruction.

ASTM F1749

LBL-WRN-0418

Page # 13 of 81



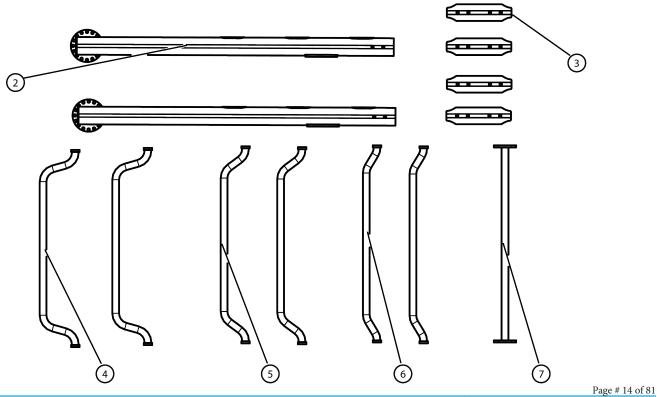
PRE-ASSEMBLY CHECKLIST:

XFT-MKY7 Carton Contents

Note: Hardware item numbers on	
the tooling card may not match the	
hardware item numbers shown in	
the owner's manual.	
the office o mundul.	

	Item	Part Number	Description	Quantity
e	1	XFT-MKY7-100X	Long Monkey Bar Side Weldment	2
	2	XFT-MKY7-200X	Short Monkey Bar Side Weldment	2
	3	XFT-MKY-BRK	Monkey Bar Joining Weldment	4
	4	XFT-MKY-006	6" Offset Monkey Bar	2
	5	XFT-MKY-004	4" Offset Monkey Bar	2
	6	XFT-MKY-002	2" Offset Monkey Bar	2
	7	XFT-MKY-000	Flat Monkey Bar Weldment	1





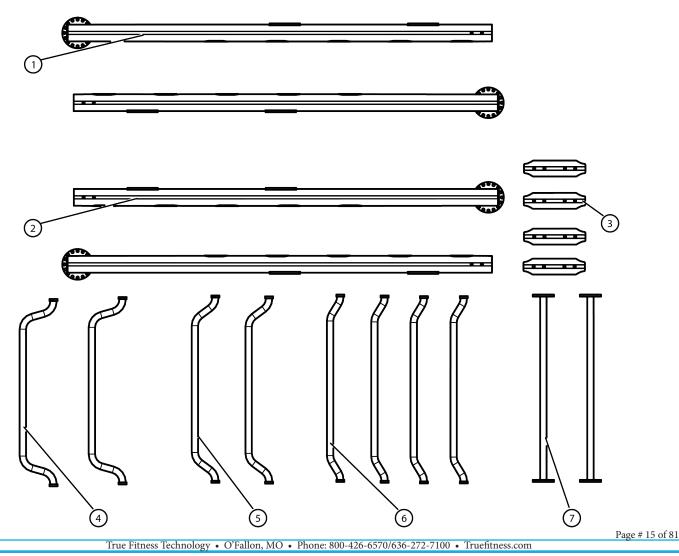
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PRE-ASSEMBLY CHECKLIST:

XFT-MKY10 Carton Contents

Note: Hardware item numbers on	Item	Part Number	Description	Quantity
the tooling card may not match the hardware item numbers shown in	1	XFT-MKY10-001X	10 Bar Monkey Bar Left	2
the owner's manual.			Assembly	
the owner s manual.	2	XFT-MKY10-002X	10 Bar Monkey Bar Right	2
			Assembly	
	3	XFT-MKY-BRK	Monkey Bar Joining	4
			Weldment	
	4	XFT-MKY-006	6" Offset Monkey Bar	2
	5	XFT-MKY-004	4" Offset Monkey Bar	2
	6	XFT-MKY-002	2" Offset Monkey Bar	4
	7	XFT-MKY-000	Flat Monkey Bar Weldment	2



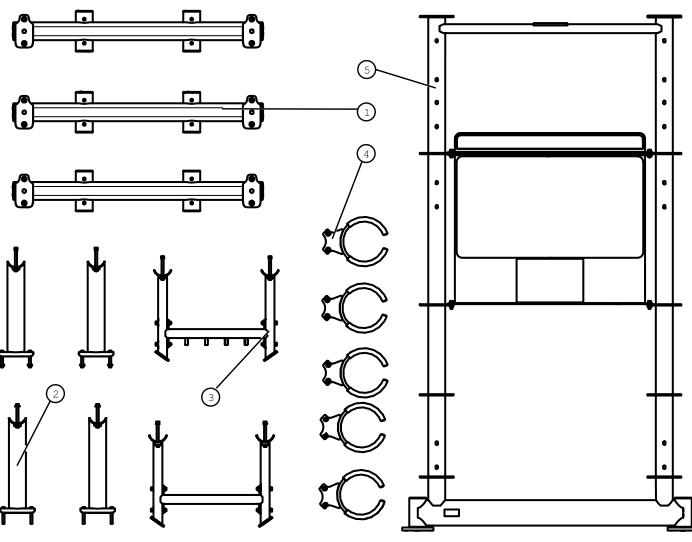


PRE-ASSEMBLY CHECKLIST:

XFT-4MF Carton Contents

Note: Hardware item numbers on the tooling card may not match the hardware item numbers shown in the owner's manual.

	Item	Part Number	Description	Quantity
e	1	XFT400-ATT000X	Conversion Attachment	3
			Bracket Assembly	
	2	XFT000-ATT900X	XFT-900, FT-900, XFT-HRK	1
			Attachment Kit	
	3	XFT000-ATT100X	XFT-100, FT-100	1
			Attachment Kit	
	4	XFT-MDR	Medicine Ball Ring Assembly	5
	5	XFT-4MF-001X	Center Main Frame	1

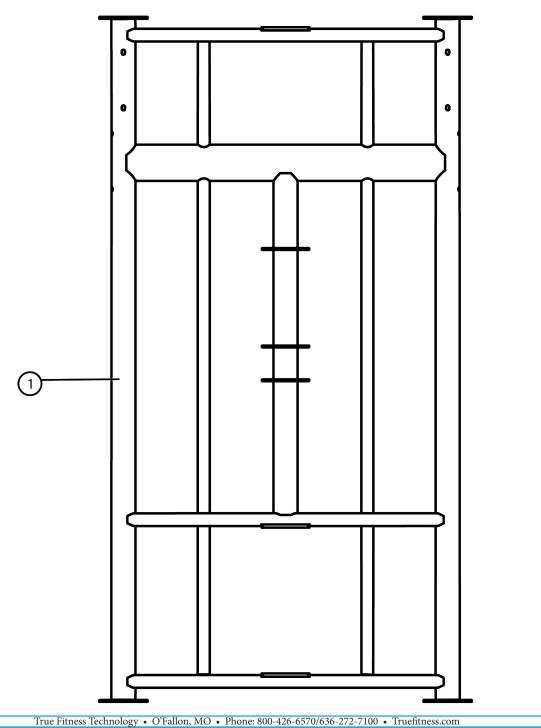




PRE-ASSEMBLY CHECKLIST:

XFT-4RS-CTN1 Carton Contents

Note: Hardware item numbers on	Item	Part Number	Description	Quantity
the tooling card may not match the hardware item numbers shown in	1	XFT-4RS=CTN1	Center Cage Weldment	1
the owner's manual.				



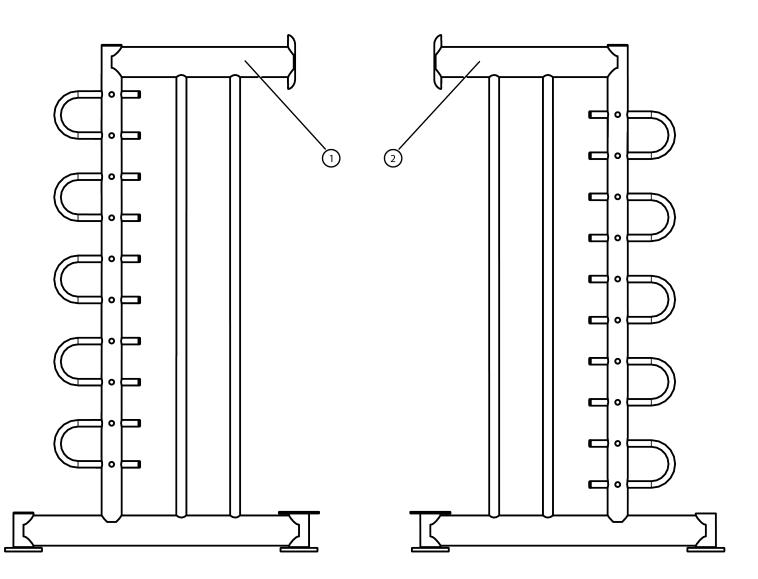
Page # 17 of 81



PRE-ASSEMBLY CHECKLIST:

XFT-4RS-CTN2 Carton Contents

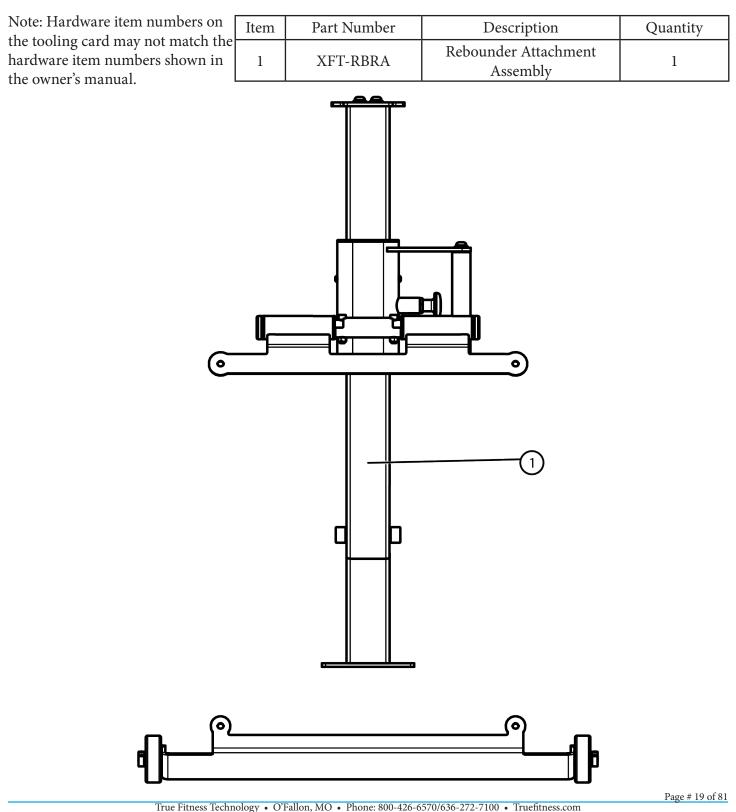
Note: Hardware item numbers on	Item	Part Number	Description	Quantity
the tooling card may not match the hardware item numbers shown in	1	XFT-4RS-100X	Left Side Rack Station	1
the owner's manual.	2	XFT-4RS-200X	Right Side Rack Station	1





PRE-ASSEMBLY CHECKLIST:

XFT-RBRA Carton Contents

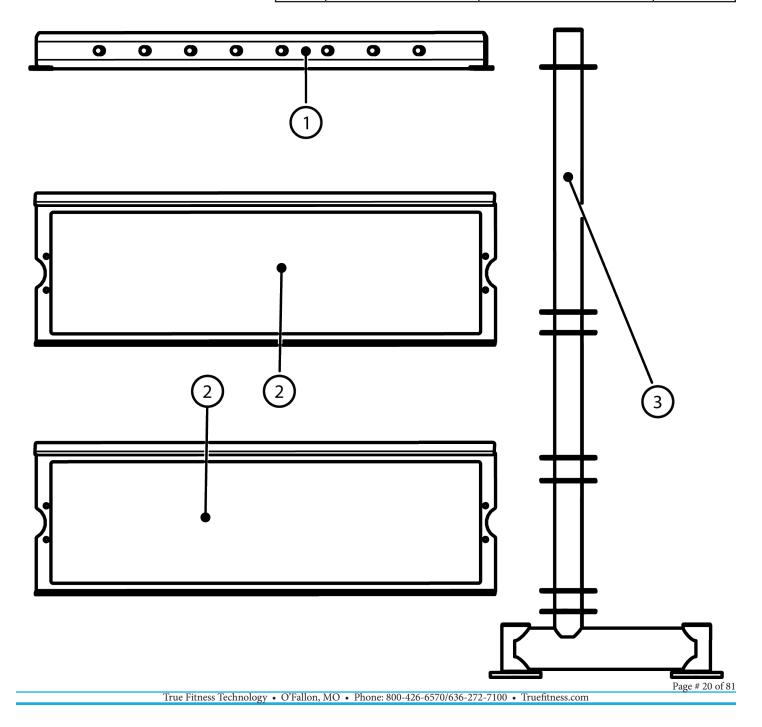




PRE-ASSEMBLY CHECKLIST:

XFT-TEC Carton Contents

Note: Hardware item	Item	Part Number	Description	Quantity
numbers on the tooling card may not match the hardware	1	XFT000-CBR000X	Strap Rack	1
item numbers shown in the	2	XFT-TRA-100X	XFT-400 Tray	2
owner's manual.	3	XFT000-CLM130X	Tall End Column	1

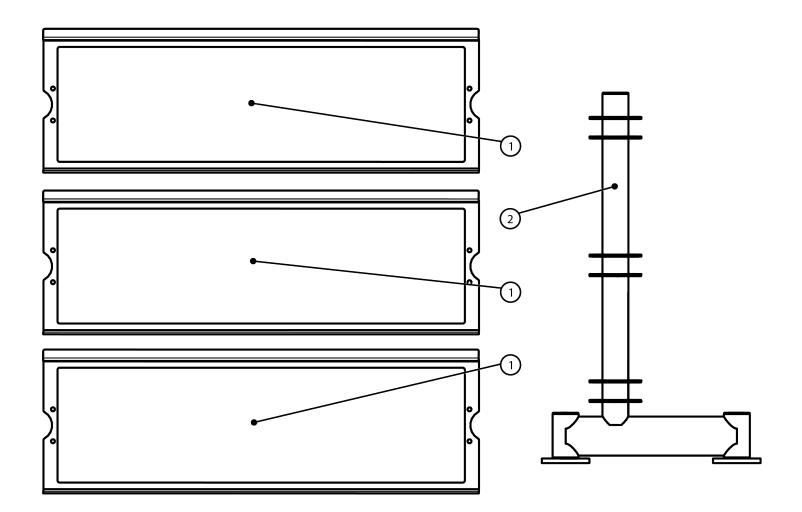




PRE-ASSEMBLY CHECKLIST:

XFT-SEC Carton Contents

Note: Hardware item	Item	Part Number	Description	Quantity
numbers on the tooling card may not match the hardware	1	XFT-TRA-100X	XFT-400 Tray	3
item numbers shown in the	2	XFT000-CLM120X	Short End Column	1
owner's manual.				



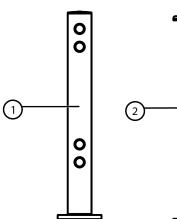


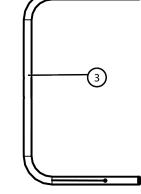
PRE-ASSEMBLY CHECKLIST:

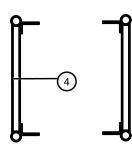
XFT-RLR Carton Contents

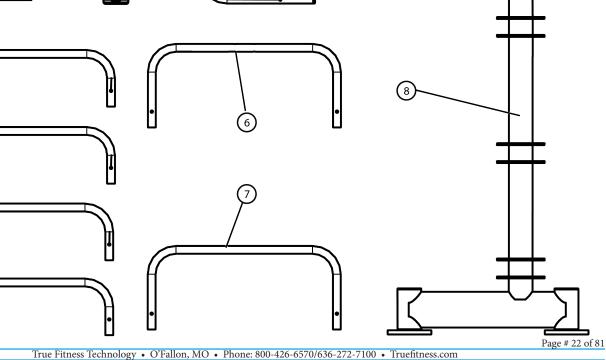
5

m 1:	Item	Part Number	Description	Quantity
oling n the l	1	XFT-RLR-200X	Center Leg Bosu/Foam Roller Assembly	1
nbers	2	XFT-RLR-300	Bosu/Foam Roller Cross Bar	1
r's	3	XFT-RLR-400X	Top Bosu Bar Assembly	1
	4	XFT-RLR-100	End Brackets Bosu/Foam Roller Weldment	2
	5	XFT-RLR-500	Foam Roller Bar	4
	6	XFT-RLR-700	Bosu Ball Bottom Bracket with Holes	1
	7	XFT-RLR-600	Bosu Ball Bottom Bracket without Holes	1
	8	XFT000-CLM120X	Short End Column Assembly	1







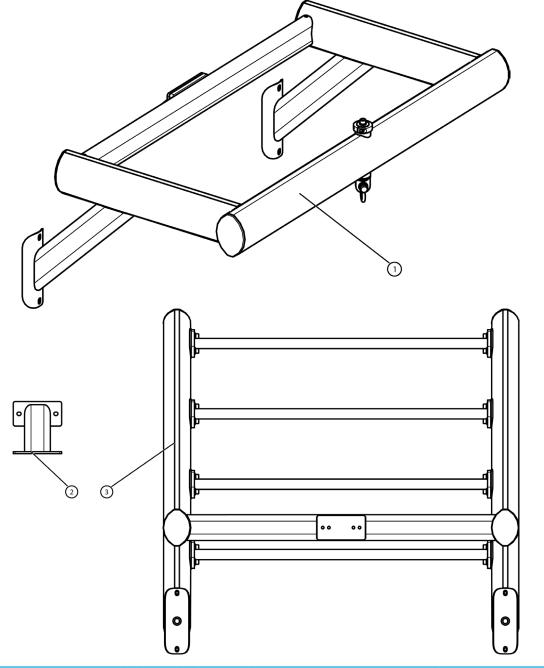




PRE-ASSEMBLY CHECKLIST:

XFT-HVY4 & XFT-MBL Carton Contents

Note: Hardware item	Item	Part Number	Description	Quantity	Box
numbers on the tooling card may not match the		XFT-HVY4	Heavy Bag	1	1
hardware item numbers shown in the owner's	-	XFT000-ATT010	Upper Attachment Bracket Weldment	1	1
manual.	3	XFT-MBL-100	Monkey Bar Ladder Weldment	1	2



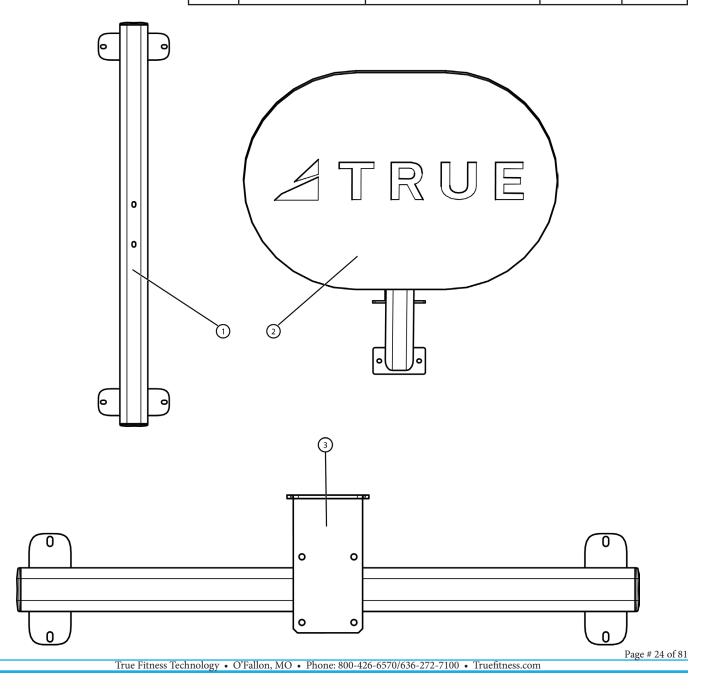


PRE-ASSEMBLY CHECKLIST:

XFT-TRG & XFT-RPP4 Carton Contents

Note: Hardware item numbers on the tooling card may not match the hardware item numbers shown in the owner's manual.

Item	Part Number	Description	Quantity	Box
1	XFT-TRG-001X	Ball Target Attachment	1	1
		Bracket		
2	XFT-TRG-002X	Ball Target Assembly	1	1
3	XFT-RPP4	Rope Flex Attachment	1	2
		Bracket		



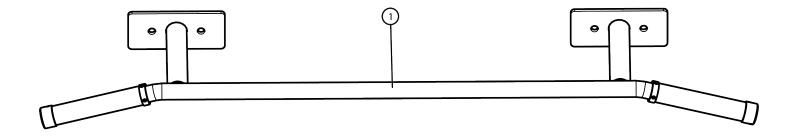


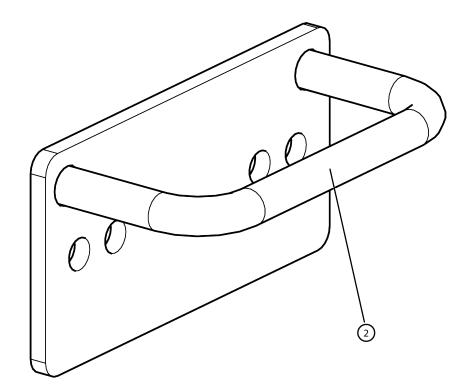
PRE-ASSEMBLY CHECKLIST:

XFW83-CHBB01ASSY & XFT-SUS Carton Contents

Note: Hardware item numbers on the tooling card may not match the hardware item numbers shown in the owner's manual.

Item	Part Number	Description	Quantity	Box
1	XFW83- CHBB01ASSY	Pull-Up Bar	2	1
2	XFT-SUS	Suspension Bracket	4	2





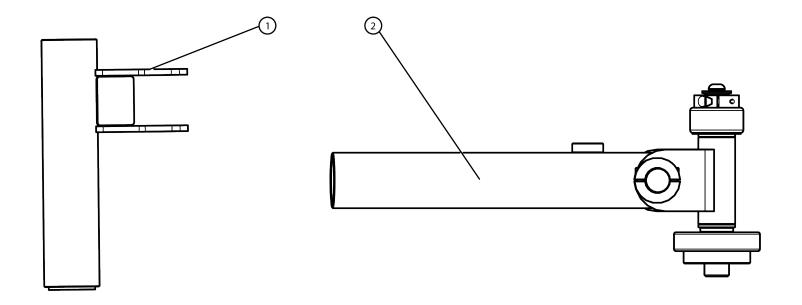


PRE-ASSEMBLY CHECKLIST:

XFT-CRT Carton Contents

Note: Hardware item numbers on the tooling card may not match the hardware item numbers shown in the owner's manual.

Item	Part Number	Description	Quantity	Box
1	XFT-LMN015	Olympic Bar Storage	1	1
2	XFT-CRT-100X	Core Trainer Assembly	1	2



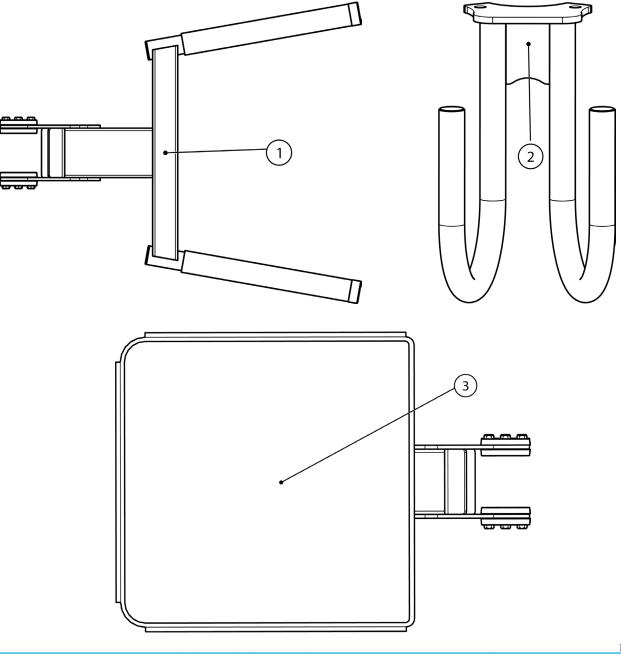


PRE-ASSEMBLY CHECKLIST:

XFT-DIP, XFT-RRC, & XFT-SPL Carton Contents

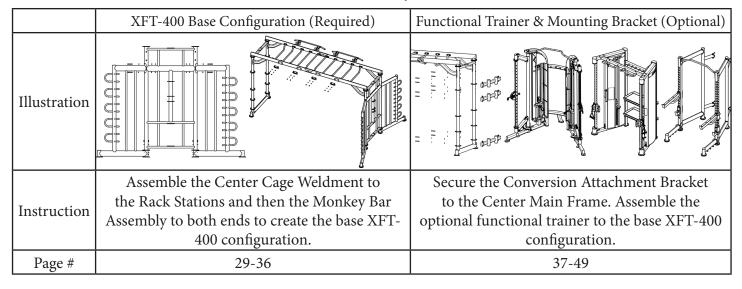
Note: Hardware item
numbers on the tooling card
may not match the hardware
item numbers shown in the
owner's manual.

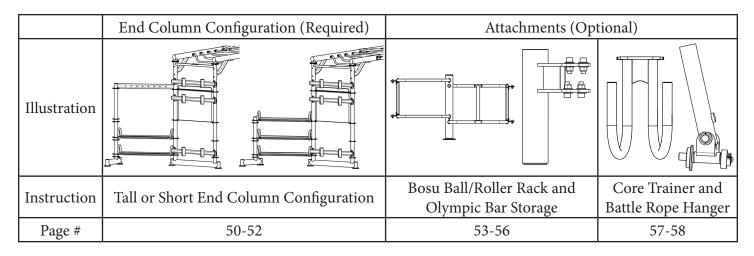
Item	Part Number	Description	Quantity	Box
1	XFT-DIP	Dip Station	1	1
2	XFT-RRC	Battle Rope Hanger Assembly	1	2
3	XFT-SPL	Step Platform	1	3





XFT-400 Assembly Overview





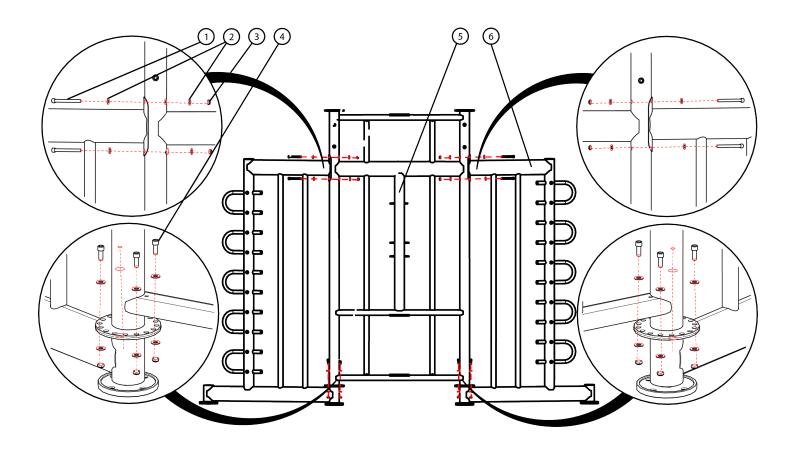
	Attachments (Optional)				
Illustration		ATRUE OF OF			
Instruction	Weight Plate Storage Bar and Rebounder	Monkey Bar Ladder Weldment, Ball Target, Rope Flex, Heavy Bag, & Suspension Bracket	Dip Station & Step Platform		
Page #	59-61	62-70 (Select one or two if no functional trainer attached.)	71-72		
	Page # 28 of 81 True Fitness Technology • O'Fallon, MO • Phone: 800-426-6570/636-272-7100 • Truefitness.com				



REQUIRED ASSEMBLY STEPS:

Step 1 (Center Cage Weldment):

Assemble the Center Cage Weldment	Item	Part Number	Description	Quantity
to the Rack Stations using the	1	C1136	SHCS, 3/8"-16, 3-3/4"	4
identified hardware.	2	C 754C	Washer, Flat, 3/8"	12
	3	C 766A	Lock Nut, 3/8"-16	12
	4	C1023	SHCS, 3/8"-16, 1"	8
	5	XFT-4RS-CTN1	Center Cage Weldment	1
	6	XFT-4RS-CTN2	Rack Station	1





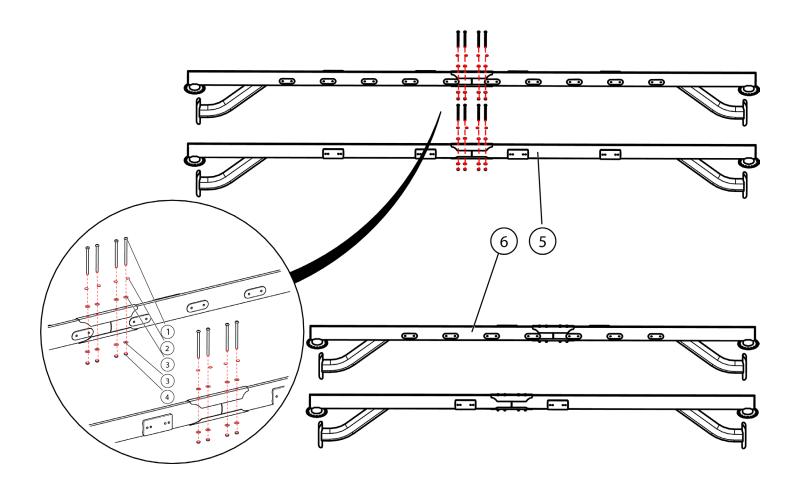
REQUIRED ASSEMBLY STEPS:

Step 2 (Monkey Bar Assembly):

Secure the monkey bar sub-assemblies together using the identified hardware.

Note: XFT-MKY7 (seven monkey bar rungs) shown if being assembled instead of XFT-MKY10 (ten monkey bar rungs).

Item	Part Number	Description	<u>Quantity</u>
1	C 400	BHCS, 3/8"-16, 5-1/4"	8
2	C 749	Washer, Lock, 3/8"	8
3	C 754C	Washer, Flat, 3/8"	16
4	C 1144	Acorn Nut, 3/8"-16	8
5	XFT-MKY10	Monkey Bars (10 rungs)	1
6	XFT-MKY7	Monkey Bars (7 rungs)	1





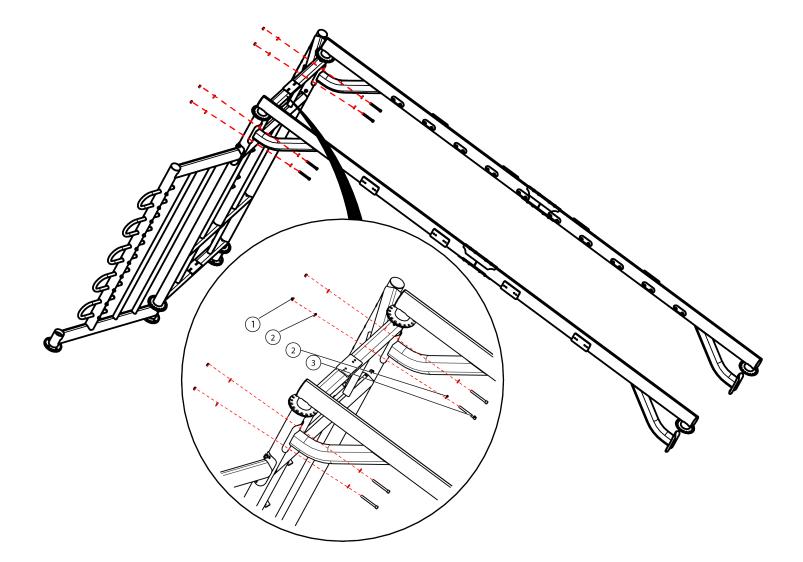
REQUIRED ASSEMBLY STEPS:

Step 3A (Monkey Bar Assembly):

Assemble the Monkey Bar Assembly to the Center Cage Weldment using the identified hardware.

ter	Item	Part Number	Description	Quantity
	1	C 766A	Lock Nut, 3/8"-16	4
	2	C 754C	Washer, Flat, 3/8"	8
he	3	C1136	SHCS, 3/8"-16, 3-3/4"	4

Note: Place a piece of carboard packing under the opposite ends of the Monkey Bar Assembly for protection until Step 4A (Monkey Bar Assembly).

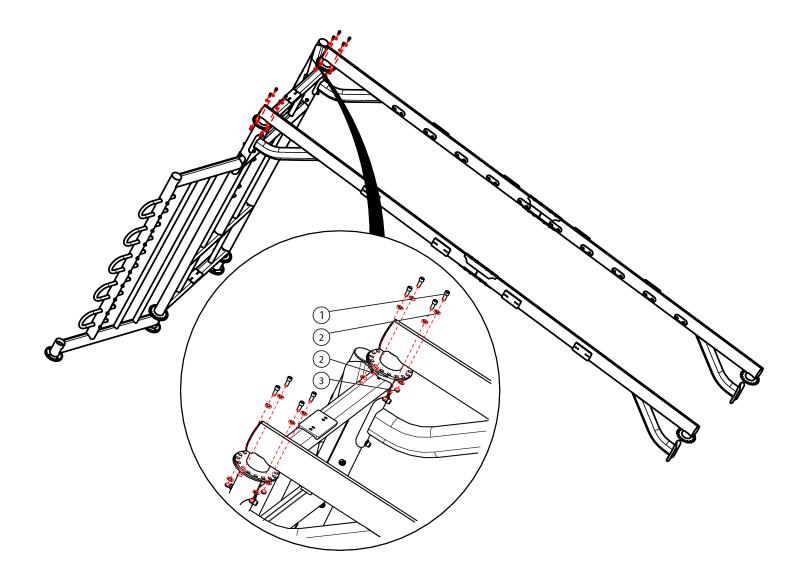




REQUIRED ASSEMBLY STEPS:

Step 3B (Monkey Bar Assembly):

Assemble the Monkey Bar Assembly to the Center	Item	Part Number	Description	Quantity
Cage Weldment using the identified hardware.	1	C1023	SHCS, 3/8"-16, 1"	8
	2	C 754C	Washer, Flat, 3/8"	16
	3	C 766A	Lock Nut, 3/8"-16	8

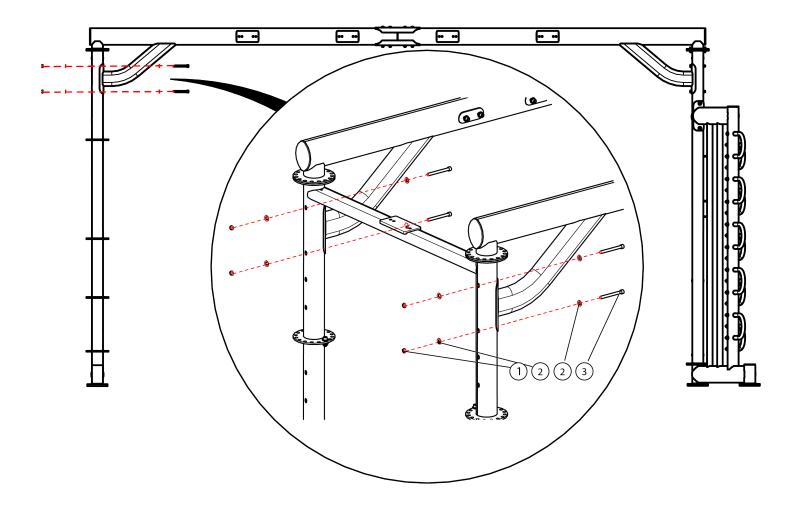




REQUIRED ASSEMBLY STEPS:

Step 4A (Monkey Bar Assembly):

Assemble the Monkey Bar Assembly to the Center	Item	Part Number	Description	Quantity
Main Frame using the identified hardware.	1	C 766A	Lock Nut, 3/8"-16	4
	2	C 754C	Washer, Flat, 3/8"	8
	3	C1136	SHCS, 3/8"-16, 3-3/4"	4

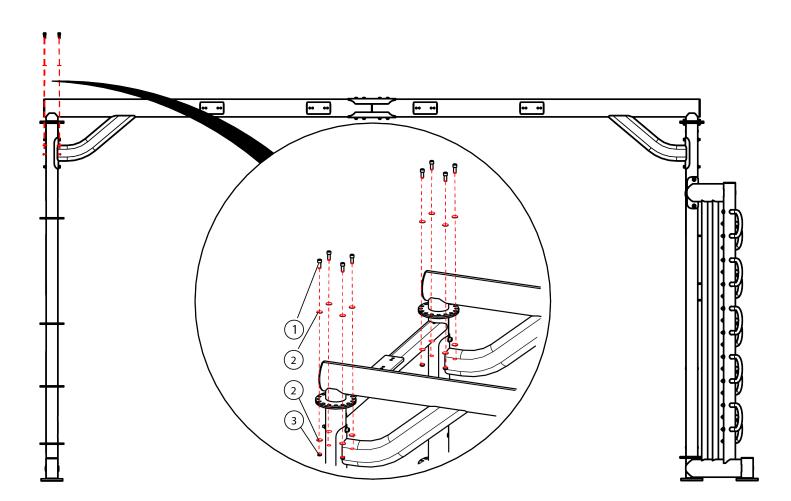




REQUIRED ASSEMBLY STEPS:

Step 4B (Monkey Bar Assembly):

Assemble the Monkey Bar Assembly to the Center	Item	Part Number	Description	Quantity
Main Frame using the identified hardware.	1	C1023	SHCS, 3/8"-16, 1"	8
	2	C 754C	Washer, Flat, 3/8"	16
	3	C 766A	Lock Nut, 3/8"-16	8





REQUIRED ASSEMBLY STEPS:

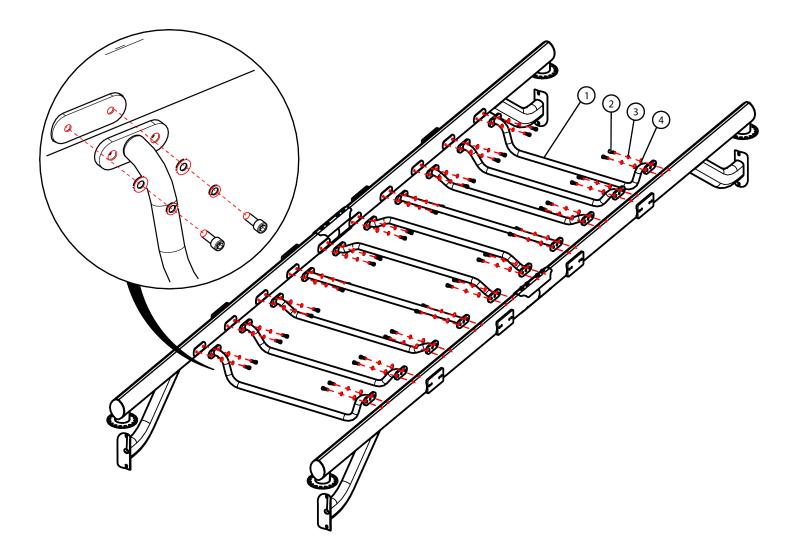
Step 5 (Monkey Bars):

Secure the monkey bars to the Monkey Bar Assembly using the identified hardware.

Note: XFT-MKY10 (ten monkey bar rungs) shown, but the same assembly step applies to XFT-MKY7 (seven monkey bar rungs).

Note: After completing this assembly step, fully tighten all hardware from Steps 1-5.

Item	Part Number	Description	Quantity
1	XFT-MKY	Monkey Bar Rung	10
2	C1023	SHCS, 3/8"-16, 1"	40
3	C 749	Washer, Lock, 3/8"	40
4	C 754C	Washer, Flat, 3/8"	40





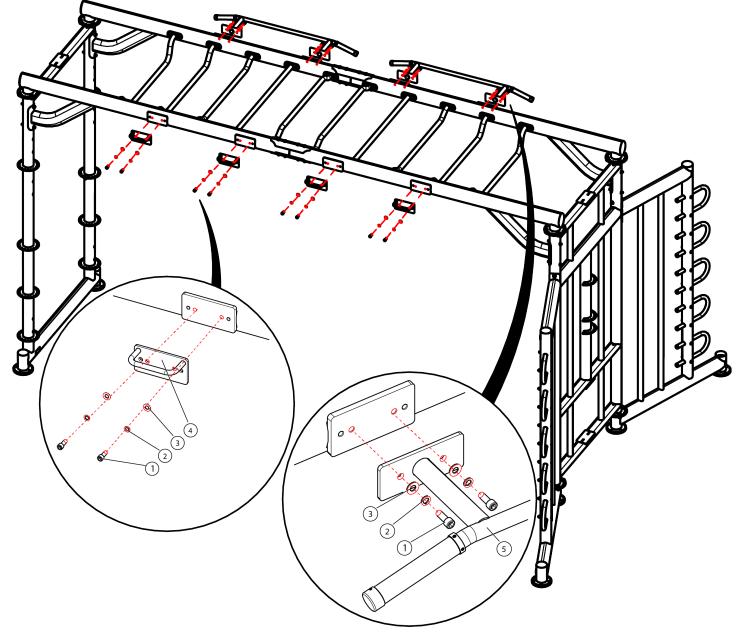
REQUIRED ASSEMBLY STEPS:

Step 6 (Pull-Up Bars and Suspension Brackets):

Secure the Pull-Up Bars and Suspension Brackets to the Monkey Bar Assembly using the identified hardware.

Note: If using XFT-MK7 (seven monkey bar rungs), only one Pull-Up Bar and two Suspension Brackets will be used.

Item	Part Number	Description	Quantity
1	C1023	SHCS, 3/8"-16, 1"	16
2	C 749	Washer, Lock, 3/8"	16
3	C 754C	Washer, Flat, 3/8"	16
4	XFT2001500	Suspension Bracket	4
5	XFW83-	Pull-Up Bar	2
	CHBB01ASSY	_	





OPTIONAL ASSEMBLY STEPS:

Step 7 (Conversion Attachment Bracket Assembly):

Secure the Conversion Attachment Bracket Assembly to the Center Main Frame using the identified hardware.

Note: For the XFT-100 and FT-100, only the

Note: For the XFT-900, FT-900, and Half Rack, only the top and bottom brackets will be used.

middle and bottom brackets will be used.

Item Part Number Description Quantity SHCS, 3/8"-16, 3-15/16" 1 C1137 12 C 749 Washer, Lock, 3/8" 2 12 Washer, Flat, 3/8" 3 C 754C 12 Conversion Attachment 3 4 XFT400-Bracket Assembly ATT000X

XFT-900, FT-900, and Half Rack (2)1) (4) XFT-100 and FT-100 Page # 37 of 81



OPTIONAL ASSEMBLY STEPS:

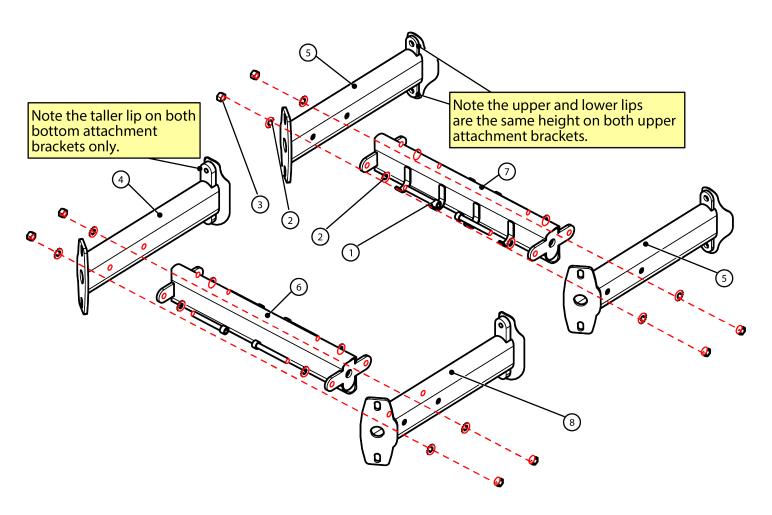
Step 8 (XFT-100 & FS-100 Configurations):

Assemble each attachment bracket to the connecting braces using the identified hardware.

Note: Refer to the XFT-100 owner's manual for assembly of the XFT-100 and FS-100 owner's manual for assembly of the FS-100.

Note: The XFT-100 is shown in Steps 1-2C, but the same assembly steps apply for securing the FS-100 to the XFT-400.

Item	<u>Part Number</u>	Description	Quantity
1	C 628	SHCS Screw, 3/8"-16,	8
		2-3/4"	
2	C 754C	Washer, Flat, 3/8"	8
3	C 766A	Lock Nut, 3/8"-16	8
4	XFT000-CBR105	Left, Lower XFT-100/FS-	1
		100 Attachment Bracket	
5	XFT000-CBR110	Upper XFT-100/FS-100	2
		Attachment Bracket	
6	XFT000-CBR120	Lower XFT-100/FS-100	1
		Cross Brace	
7	XFT000-CBR115	Upper XFT-100/FS-100	1
		Cross Brace	
8	XFT000-CBR125	Right, Lower XFT-100/FS-	1
		100 Attachment Bracket	





OPTIONAL ASSEMBLY STEPS:

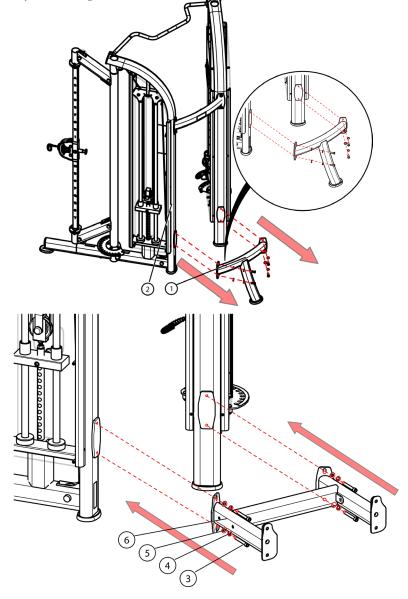
Step 9A (XFT-100 & FS-100 Configurations):

First, remove the XFT-100/FS-100 Lower Cross Brace Assembly as shown below.

Next, attach the Lower XFT-100/FS-100 Attachment Bracket to the XFT-100/FS-100 Assembly in the same location using the identified hardware.

Note: Do not remove the XFT-100/FS-100 Upper Cross Brace Assembly until Step 2B.

Item	Part Number	Description	Quantity
1	XFT100-CBR000X	XFT-100/FS-100 Lower	1
		Cross Brace Assembly	
2	XFT-100A	XFT-100 Assembly	1
3	C1023	SHCS, 3/8"-16, 1"	4
4	C 749	Washer, Lock, 3/8"	4
5	C 754C	Washer, Flat, 3/8"	4
6	XFT000-ATT100X	Lower XFT-100/FS-100	1
		Attachment Bracket	





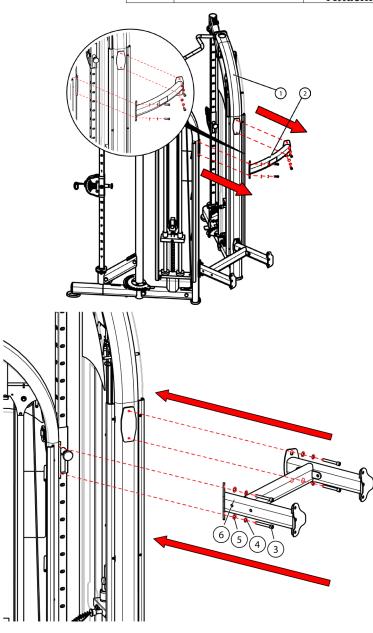
OPTIONAL ASSEMBLY STEPS:

Step 9B (XFT-100 & FS-100 Configurations):

First, remove the XFT-100/FS-100 Upper Cross Brace Assembly as shown below.

Next, attach the Upper XFT-100/FS-100 Attachment Bracket to the XFT-100/FS-100 Assembly in the same location using the identified hardware.

Item	Part Number	Description	Quantity
1	XFT-100A	XFT-100 Assembly	1
2	FS100-CBR100X	XFT-100/FS-100 Upper	1
		Cross Brace Assembly SHCS, 3/8"-16, 1"	
3	C1023	SHCS, 3/8"-16, 1"	4
4	C 749	Washer, Lock, 3/8"	4
5	C 754C	Washer, Flat, 3/8"	4
6	XFT000-ATT100X	Upper XFT-100/FS-100	1
		Attachment Bracket	





OPTIONAL ASSEMBLY STEPS:

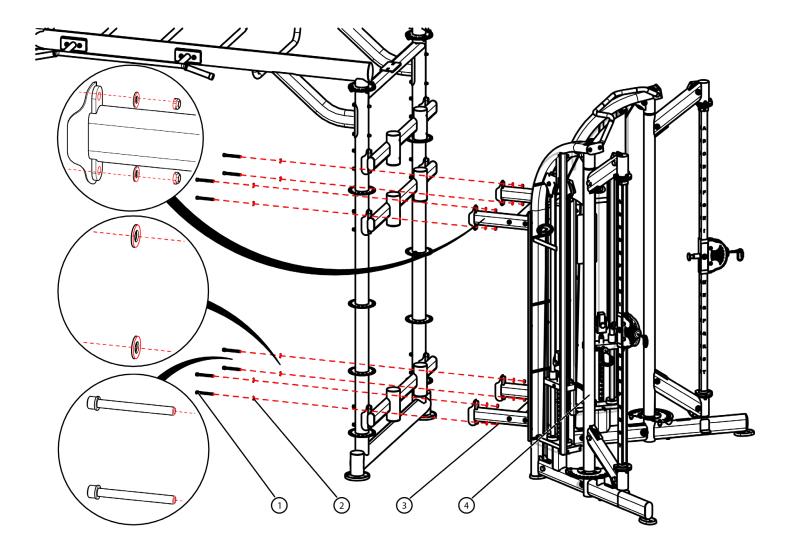
Step 9C (XFT-100 & FS 100 Configurations):

Attach the XFT-100/FS-100 Assembly to the Center Main Frame using the identified hardware.

Item	Part Number	Description	Quantity
1	C 634	SHCS Screw, 3/8"-16, 4"	8
2	C 754C	Washer, Flat, 3/8"	8
3	C766A	Lock Nut, 3/8"-16	8
4	XFT-100A	XFT-100 Assembly	1

Secure all hardware from Steps 9-10C.

Confirm the XFT-100/FS-100 Assembly is level using the leveling feet located throughout the machine.





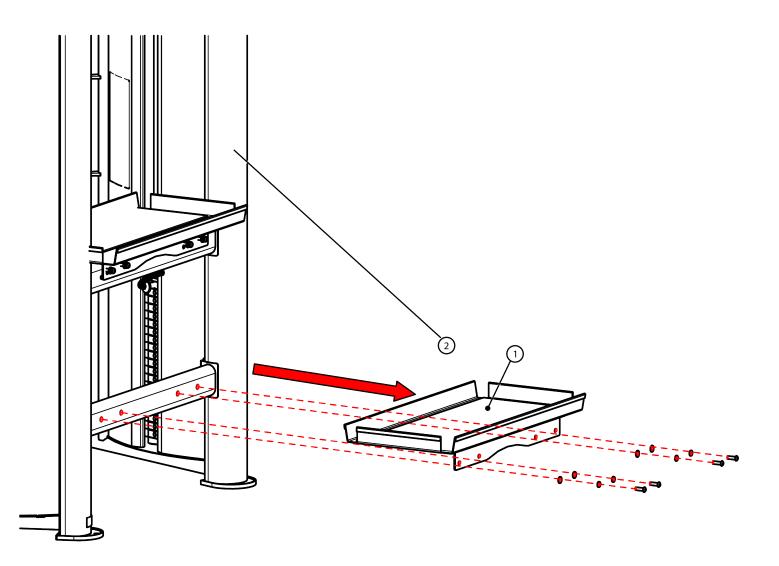
OPTIONAL ASSEMBLY STEPS:

Step 10 (XFT-900 & FT-900 Configurations):

If the two optional shelves shown below are assembled to the XFT-900/FT-900, then remove the bottom shelf. The top shelf can remain in place as its removal is not needed for assembly to the XFT-400.

Item	<u>Part Number</u>	Description	Quantity
1	XFT900-	XFT-900 Tray	2
	TRY000X	-	
2	XFT900	XFT-900 Assembly	1

Note: Refer to the XFT-900 owner's manual for assembly of the XFT-900 and FT-900 owner's manual for assembly of the FT-900.



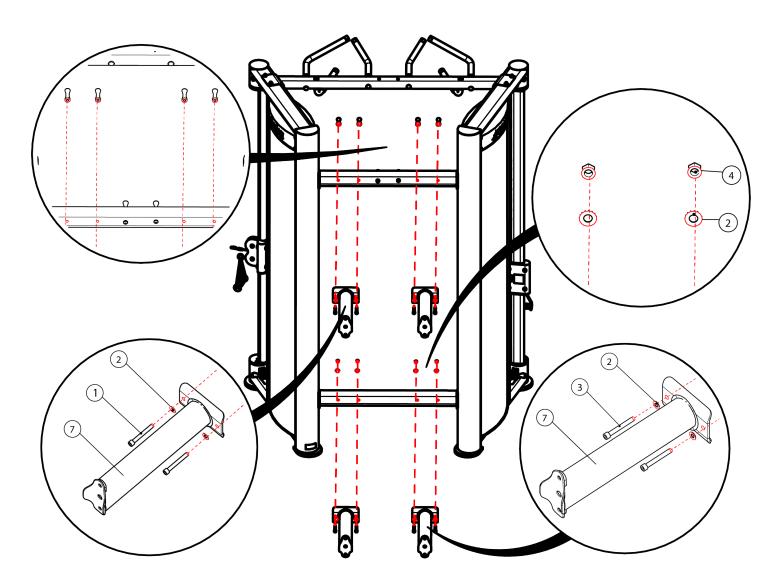


OPTIONAL ASSEMBLY STEPS:

Step 11A (XFT-900 & FT-900 Configurations):

Assemble the XFT-900 assembly to the XFT-900 Attachment Brackets using the identified hardware.

Item	Part Number	Description	Quantity
1	C 629	SHCS Screw, 3/8"-16,	4
		2-1/2"	
2	C 754C	Washer, Flat, 3/8"	12
3	C 631	SHCS Screw, 3/8"-16,	4
		2-3/4"	
4	C 766A	Lock Nut, 3/8"-16	4
7	XFT000-	XFT-900/FT-900	1
	ATT900X	Attachment Bracket	





OPTIONAL ASSEMBLY STEPS:

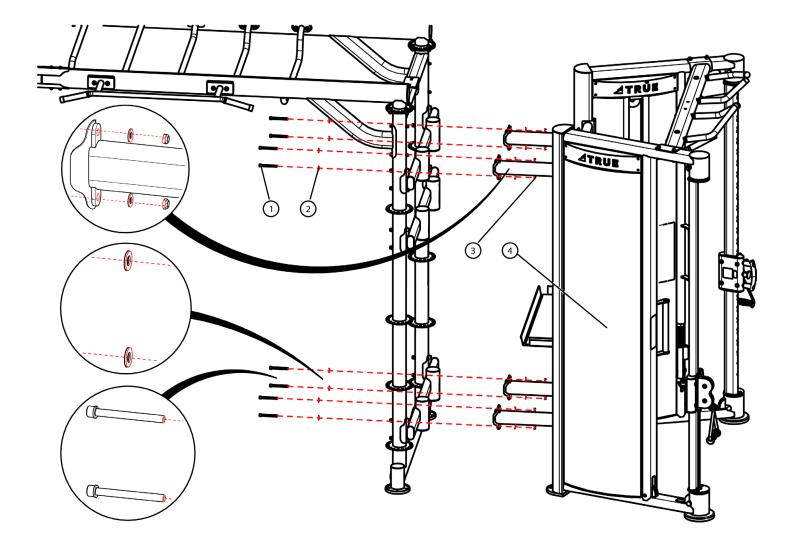
Step 11B (XFT-900 & FT-900 Configurations):

Assemble the XFT-900 assembly to the center main frame using the identified hardware.

Secure all hardware from Steps 11-12B.

Confirm the XFT-900/FT-900 assembly is level using the leveling feet located throughout the machine.

Item	Part Number	Description	<u>Quantity</u>
1	C1137	SHCS, 3/8"-16, 3-15/16"	8
2	C 754C	Washer, Flat, 3/8"	16
3	C 766A	Lock Nut, 3/8"-16	8
4	XFT900	XFT-900 Assembly	1



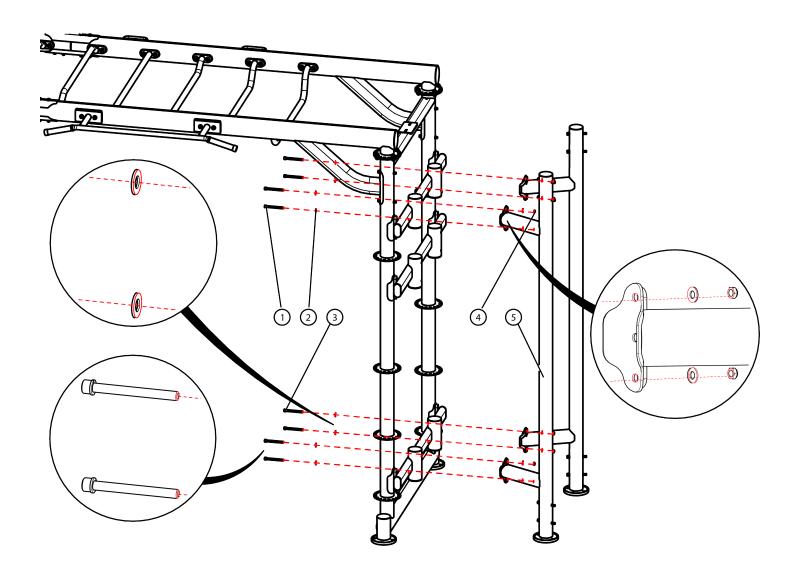


OPTIONAL ASSEMBLY STEPS:

Step 12A (XFT-HRK Configurations):

Assemble the Center Main Frame to the Half Rack Assembly Connectors using the identified hardware.

Item	<u>Part Number</u>	Description	Quantity
1	C1136	SHCS Screw, 3/8"-16,	4
		3-3/4"	
2	C 754C	Washer, Flat, 3/8"	16
3	C 634	SHCS Screw, 3/8"-16, 4"	4
4	C 766A	Lock Nut, 3/8"-16	8
5	XFT-HRK-	Half Rack Assembly	2
	CTN1B07ASSY-1	Connectors	





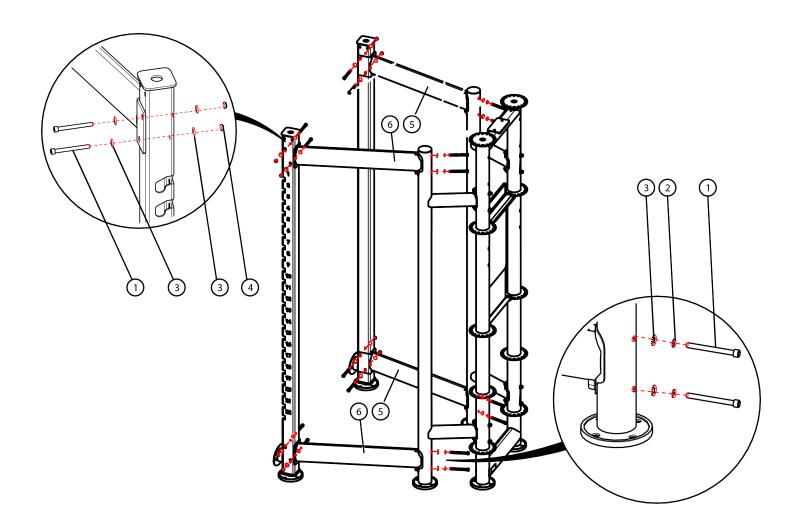
OPTIONAL ASSEMBLY STEPS:

Step 12B (XFT-HRK Configurations):

Assemble the Half Rack sub-assemblies using the identified hardware.

Note: For Steps 13B-14, the XFT-200/201 Center Column Assembly is shown, but the same assembly steps apply to the XFT-400.

Item	Part Number	Description	Quantity
1	C 634	SHCS, 3/8"-16, 4"	16
2	C 749	Washer, Lock, 3/8"	8
3	C 754C	Washer, Flat, 3/8"	24
4	C 766A	Lock Nut, 3/8"-16	8
5	XFT-HRK-	Right XFT-HRK	2
	CTN2B0600	Connecting Brace Left XFT-HRK	
6	XFT-HRK-	Left XFT-HRK	2
	CTN1B0600	Connecting Brace	

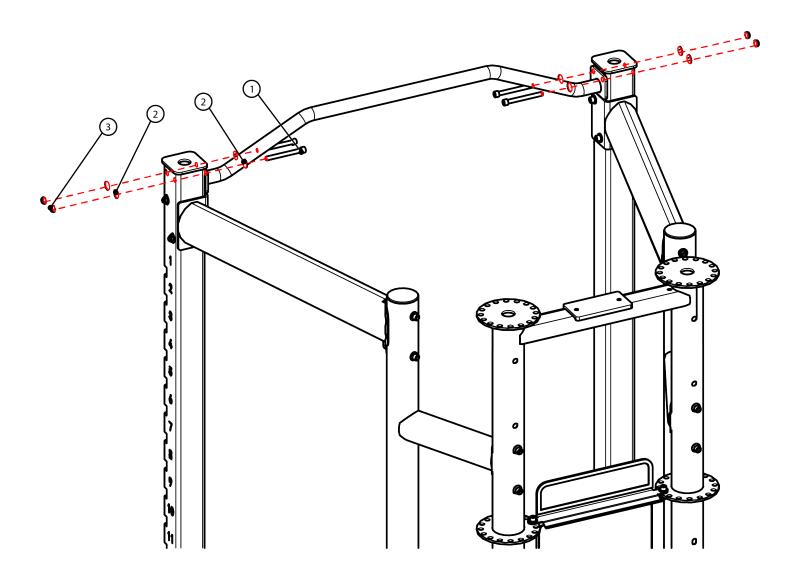




OPTIONAL ASSEMBLY STEPS:

Step 12C (XFT-HRK Configurations):

Assemble the Chin-Up Bar to the Half Rack using	Item	Part Number	Description	Quantity
the identified hardware.	1	C-634	SHCS, 3/8"-16, 4"	4
	2	C 754C	Washer, Flat, 3/8"	8
	3	C 766A	Lock Nut, 3/8"-16	4





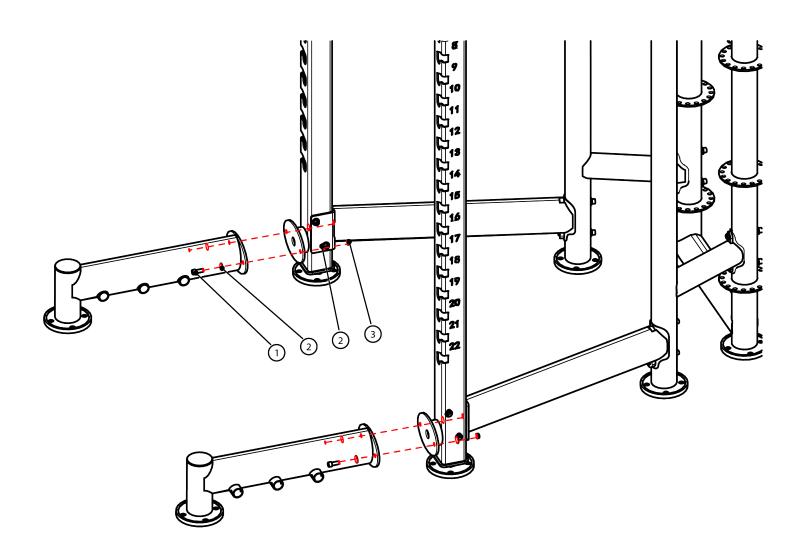
OPTIONAL ASSEMBLY STEPS:

Step 12D (XFT-HRK Configurations):

Assemble the Half Rack sub-assemblies using the identified hardware.

Ş	Item	Part Number	Description	<u>Quantity</u>
	1	C1023	SHCS, 3/8"-16, 1"	4
	2	C 754C	Washer, Flat, 3/8"	8
	3	C 766A	Lock Nut, 3/8"-16	4

Fully tighten all hardware from Steps 13A-13D.





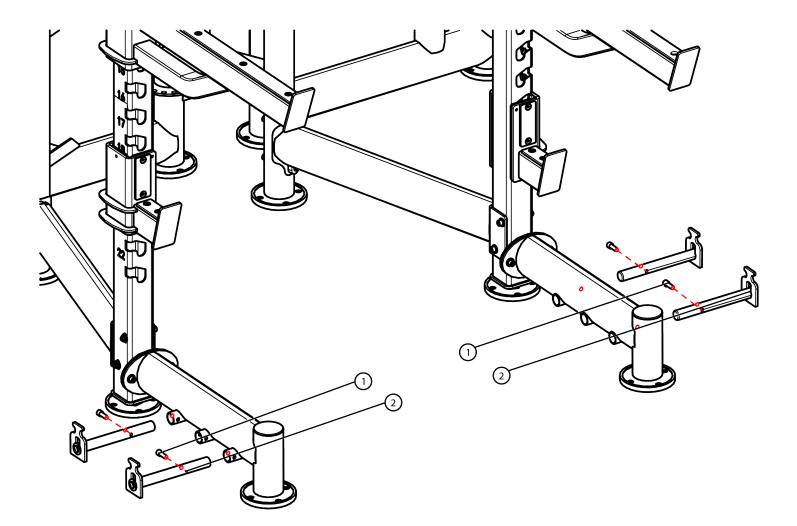
OPTIONAL ASSEMBLY STEPS:

Step 13 (XFT-HRK Configuration):

Assemble the optional Band Peg kit to the Half Rack using the identified hardware.

Item	<u>Part Number</u>	Description	Quantity
1	C 623	SHCS, 5/8"-18, 1-1/4"	4
2	PSXFW83-BPG	Band Peg Kit	4

Note: The band peg kit option is used only when the Half Rack option is used.





REQUIRED ASSEMBLY STEPS:

Step 14A (XFT-400 Tall and Short End Column Configurations):

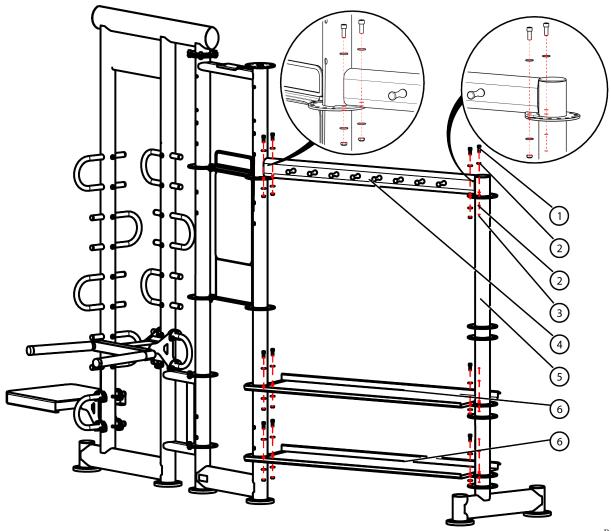
In order of Bottom Tray, Top Tray, and Strap Rack, assemble all three to the Center Column assembly and Tall End Column using the identified hardware.

Confirm the Tall End Column configuration is level using the leveling feet.

Note: XFT-100/FS-100/XFT-900/FT-900/Half Rack removed for clarity in this step.

Note: Step 15A shows the XFT-200/201, but it applies to the XFT-400 as well.

	<u>Item</u>	Part Number	Description	<u>Quantity</u>
	1	C1023	SHCS, 3/8"-16, 1"	12
ed	2	C 754C	Washer, Flat, 3/8"	24
	3	C 766A	Lock Nut, 3/8"-16	12
	4	XFT000-CBR000X	Strap Rack	1
	5	XFT000-CLM130X	Tall End Column	1
	6	XFT000-KBR010X	XFT-400 Tray	2





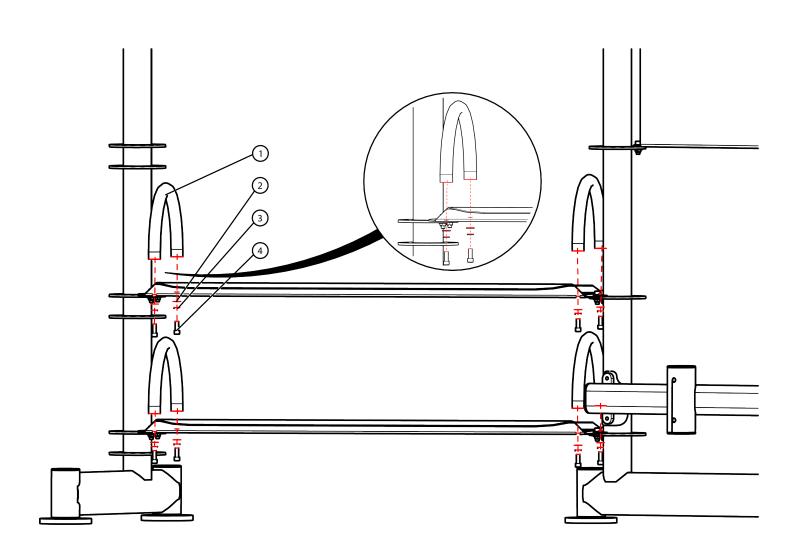
REQUIRED ASSEMBLY STEPS:

Step 14B (Tall and Short End Column Configurations):

Secure the Tray Guards to the trays using the identified hardware.

Note: If installing the Short End Column configuration, then three tray guards and the corresponding hardware quantity will be used.

Item	<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>
1	XFT-TRA-005X	Tray Guard	4
2	C 754C	Washer, Flat, 3/8"	8
3	C 749	Washer, Lock, 3/8"	8
4	C1023	SHCS, 3/8"-16, 1"	8





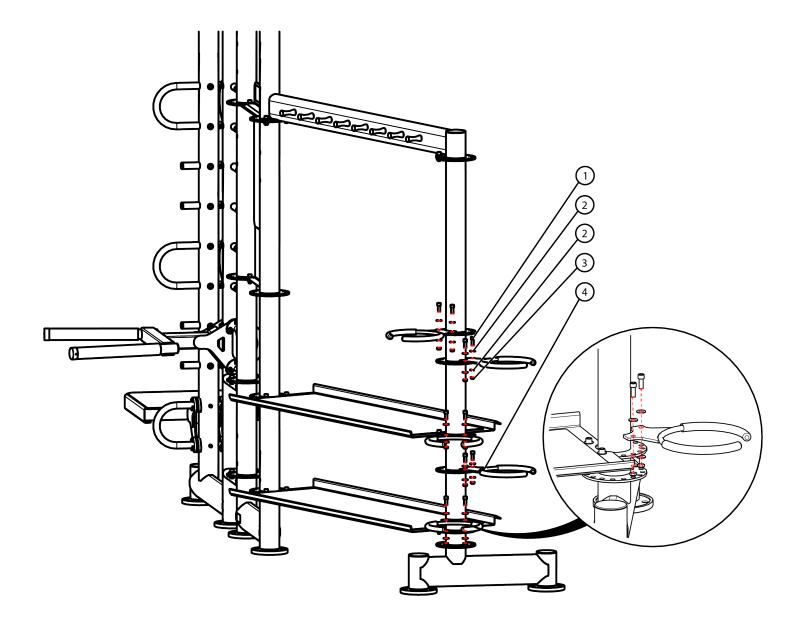
OPTIONAL ASSEMBLY STEPS:

Step 15 (XFT-400 Tall and Short End Column Configuration):

Secure the Medicine Ball Rings
(maximum of five allowed) to the Tall or
Short End Column using the identified
hardware.

<u>Item</u>	<u>Part Number</u>	Description	<u>Quantity</u>
1	C1023	SHCS, 3/8"-16, 1"	10
2	C 754C	Washer, Flat, 3/8"	20
3	C 766A	Lock Nut, 3/8"-16	10
4	XFT-MDR	Medicine Ball Ring	5

Note: Step 16 shows the XFT-200/201, but it applies to the XFT-400 as well.

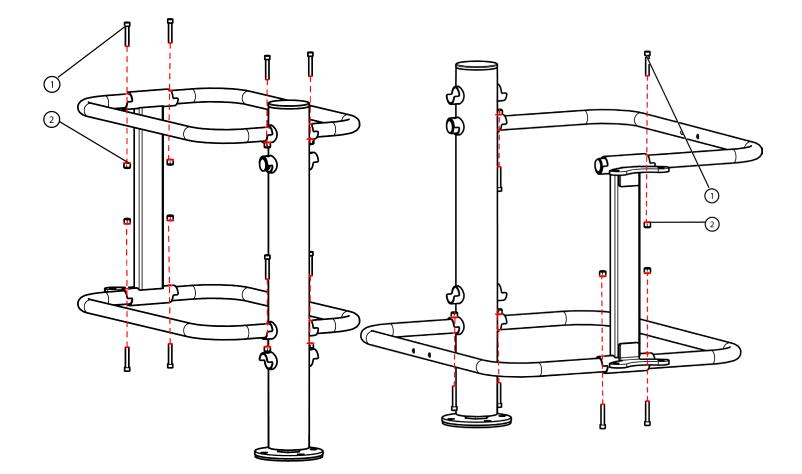




OPTIONAL ASSEMBLY STEPS:

Step 16A (Bosu Ball and Roller Rack):

Secure the Bosu Ball and Roller Rack	Item	<u>Part Number</u>	Description	Quantity
sub-assemblies as shown below using	1	C 611	SHCS, 1/4"-20, 1-1/2"	14
the identified hardware.	2	C 740	Lock Nut, 1/4"-20	14

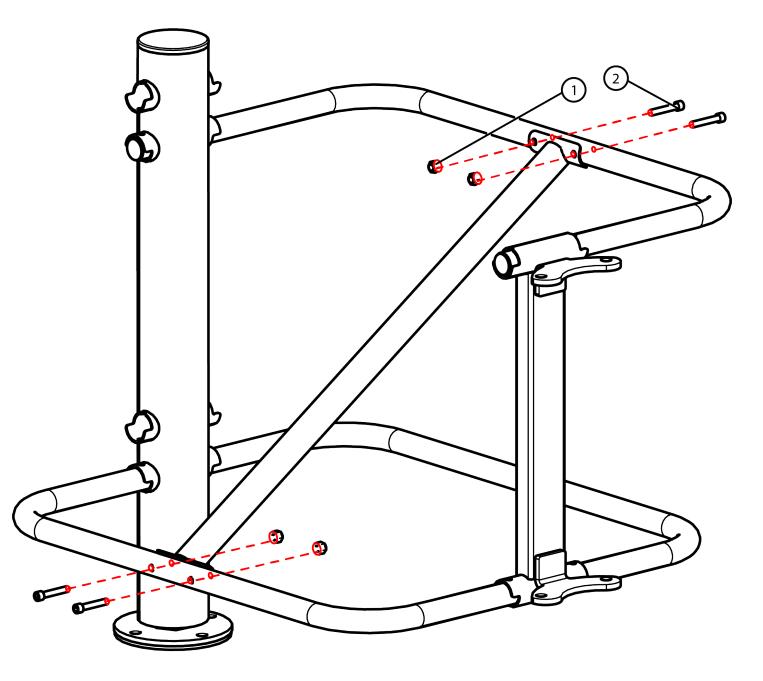




OPTIONAL ASSEMBLY STEPS:

Step 16B (Bosu Ball and Roller Rack):

Secure the Bosu Ball and Roller Rack	Item	Part Number	Description	Quantity
sub-assemblies as shown below using	1	C 611	SHCS, 1/4"-20, 1-1/2"	4
the identified hardware.	2	C 740	Lock Nut, 1/4"-20	4

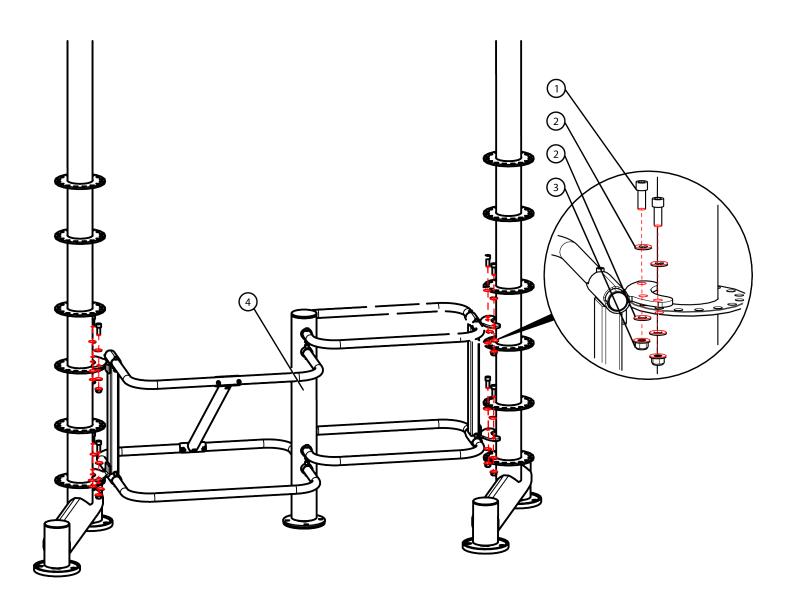




OPTIONAL ASSEMBLY STEPS:

Step 16C (Bosu Ball and Roller Rack):

Secure the Bosu Ball/Roller Rack to the	Item	Part Number	Description	Quantity
Tall or Short End Column and the Tall	1	C 623	SHCS, 5/8"-18, 1-1/4"	8
or Short End Column provided with	2	C 754C	Washer, Flat, 3/8"	16
the Bosu Ball and Roller Rack assembly	3	C 766A	Lock Nut, 3/8"-16	8
using the identified hardware.	4	XFT000-RLR500X	Bosu Ball/Roller Rack	1



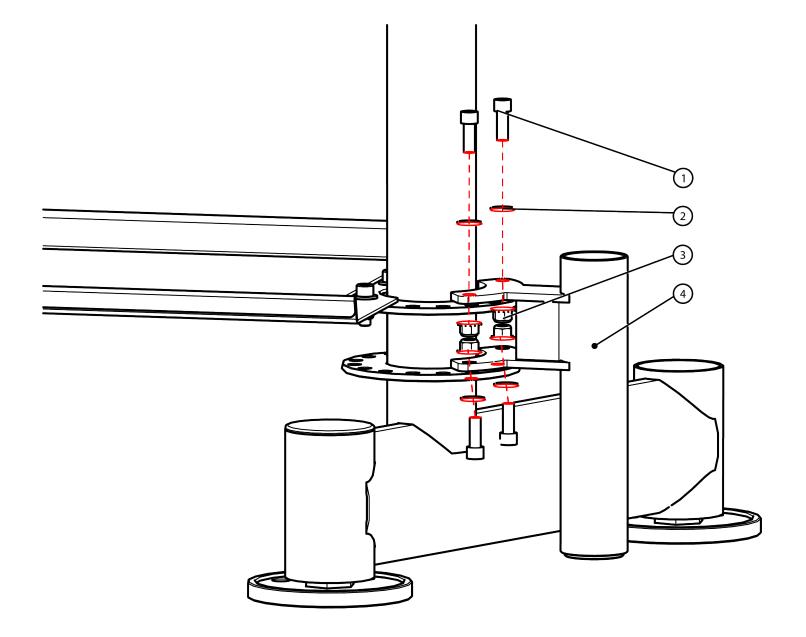


OPTIONAL ASSEMBLY STEPS:

Step 17 (Olympic Bar Storage):

Secure the Olympic Bar Storage to the end column using the identified hardware.

Item	Part Number	Description	Quantity
1	C 623	SHCS, 3/8"-16, 1-1/4"	4
2	C 754C	Washer, Flat, 3/8"	8
3	C 766A	Lock Nut, 3/8"-16	4
4	XFT-OBS	Olympic Bar Storage	1





OPTIONAL ASSEMBLY STEPS:

Step 18 (Core Trainer):

column using the identified hardware. 1 C1012 SHCS, 3/8"-16, 2-1/4" 2 2 C754C Washer, Flat, 3/8" 2 3 XFT-CRTA Core Trainer Assembly 1	Secure the Core Trainer to the end	Item	Part Number	Description	Quantity
2 C 754C Washer, Flat, 3/8" 2 3 XFT-CRTA Core Trainer Assembly 1	column using the identified hardware.	1	C1012	SHCS, 3/8"-16, 2-1/4"	2
		2	C 754C	Washer, Flat, 3/8"	2
		3	XFT-CRTA	Core Trainer Assembly	1
					7



OPTIONAL ASSEMBLY STEPS:

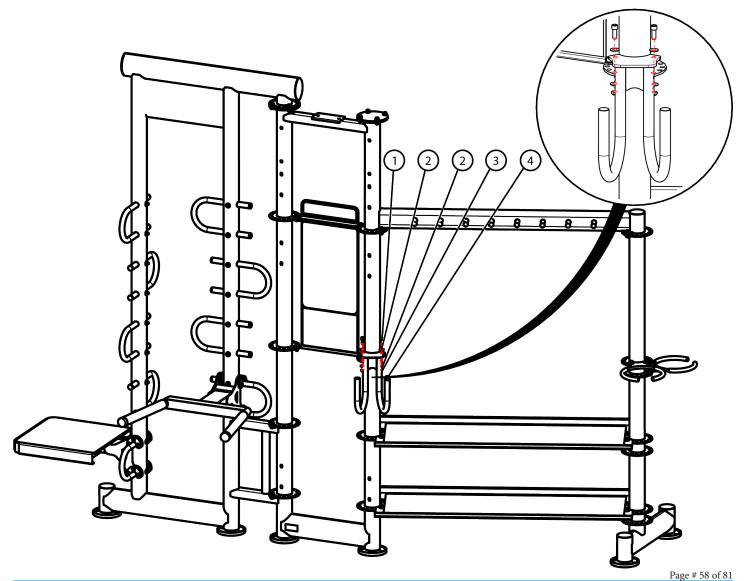
Step 20 (Battle Rope Hanger):

Secure the Battle Rope Hanger to the end column using the identified hardware.

Note: The Battle Rope Hanger can be secured in other column mounting locations dependent on your overall XFT-400 configuration.

Note: Step 20 shows the XFT-200/201, but it applies to the XFT-400 as well.

Item	Part Number	Description	Quantity
1	C1023	SHCS, 3/8"-16, 1"	2
2	C 754C	Washer, Flat, 3/8"	4
3	C 766A	Lock Nut, 3/8"-16	2
4	XFT000-RCK040X	Battle Rope Hanger	1
		Assembly	





CHAPTER 2: ASSEMBLY GUIDE

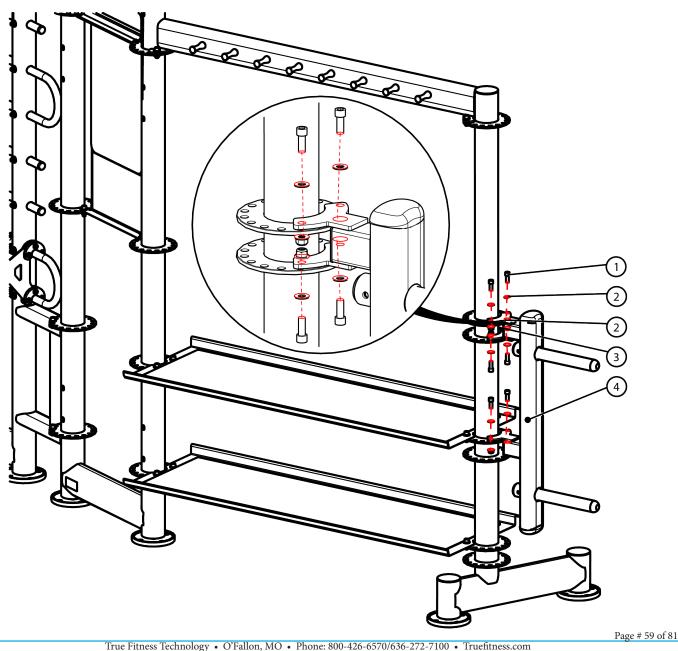
OPTIONAL ASSEMBLY STEPS:

Step 21 (Weight Plate Storage Bar):

Secure the Weight Plate Storage Bar to the Tall	Item	Part Number	Description	Quantity
End Column using the identified hardware.	1	C-623	SHCS, 5/8"-16, 1-1/4"	6
	2	C 754C	Washer, Flat, 3/8"	12
Note: The Short End Column can also be	3	C 766A	Lock Nut, 3/8"-16	6
used.	4	XFT-WPS	Weight Plate Storage	1

used.

Note: Step 21 shows the XFT-200/201, but it applies to the XFT-400 as well.



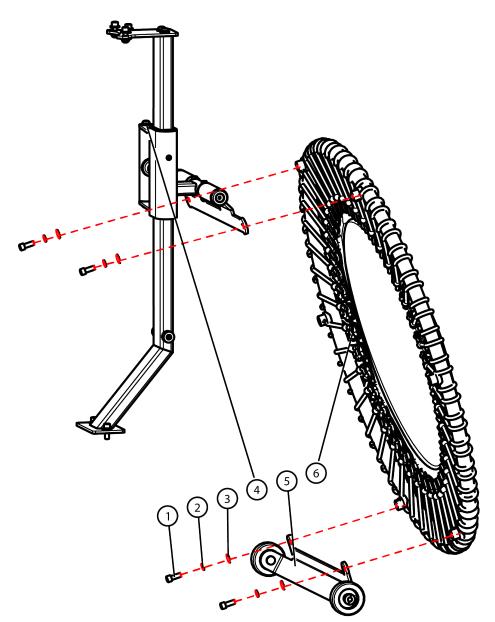


OPTIONAL ASSEMBLY STEPS:

Step 22A (Rebounder):

Secure the Rebounder sub-assemblies using the identified hardware.

Item	Part Number	Description	Quantity
1	C1023	SHCS, 3/8"-16, 1"	4
2	C 749	Washer, Lock, 3/8"	4
3	C 754C	Washer, Flat, 3/8"	4
4	XFT-RBR-	Rebounder Adjustable	1
	200X	Column	
5	XFT-RBR-	Rebounder Bracket with	1
	100X	Wheels	
6	XFT-RBRT	Rebounder	1



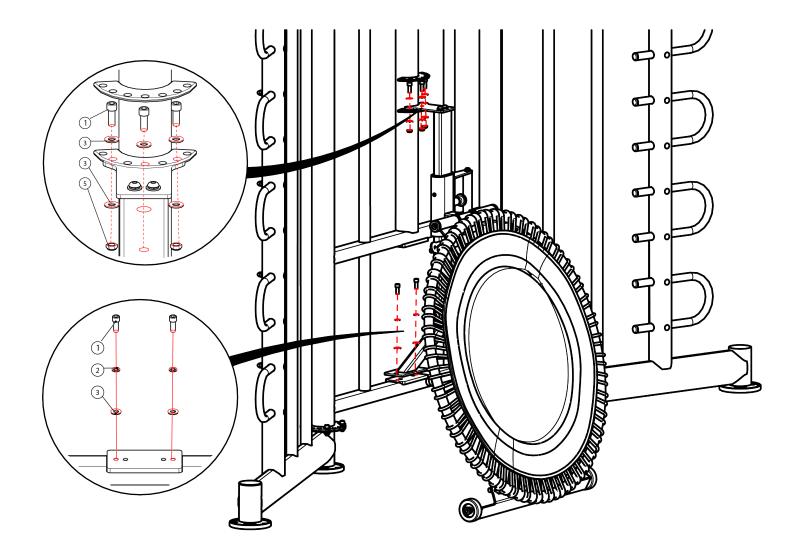


OPTIONAL ASSEMBLY STEPS:

Step 22B (Rebounder):

Secure the Rebounder to the Center Main Frame using the identified hardware.

Item	Part Number	Description	Quantity
1	C1023	SHCS, 3/8"-16, 1"	5
2	C 749	Washer, Lock, 3/8"	5
3	C 754C	Washer, Flat, 3/8"	5
4	XFT-RBR	Rebounder	1





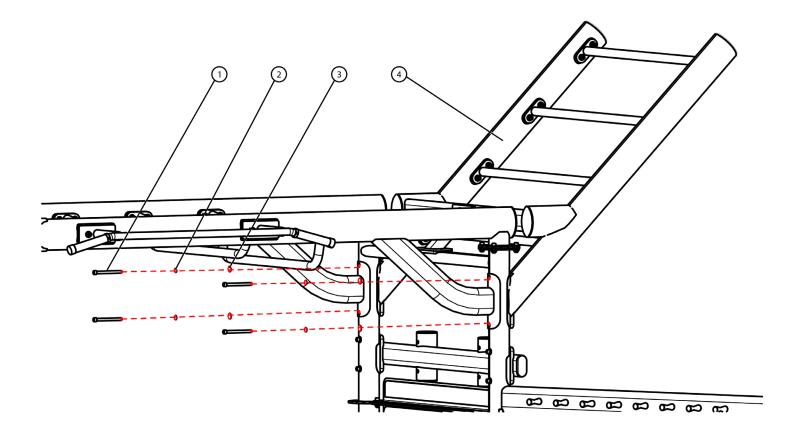
OPTIONAL ASSEMBLY STEPS:

Step 23A (Monkey Bar Ladder Weldment):

Secure the Monkey Bar Ladder Weldment to the Center Main Frame using the identified hardware.

Note: Disregard Steps 24A-27 if the Monkey Bar Ladder Weldment is installed in the same mounting location as the mounting locations are shared.

Item	Part Number	Description	Quantity
1			4
2	C 749	Washer, Lock, 3/8"	4
3	C 754C	Washer, Flat, 3/8"	4
4	XFT-MBL	Monkey Bar Ladder	1
		Weldment	



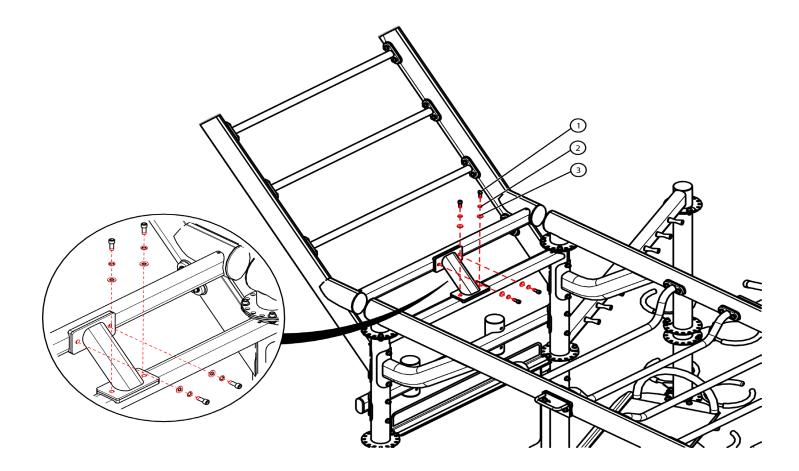


OPTIONAL ASSEMBLY STEPS:

Step 23B (Monkey Bar Ladder Weldment):

•		Part Number	De
Center Main Frame using the identified hardware.	1	C1023	SHCS
	2	C 740	Wash

e	<u>Item</u>	<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>
re.	1	C1023	SHCS, 3/8"-16, 1"	4
	2	C 749	Washer, Lock, 3/8"	4
	3	C 754C	Washer, Flat, 3/8"	4





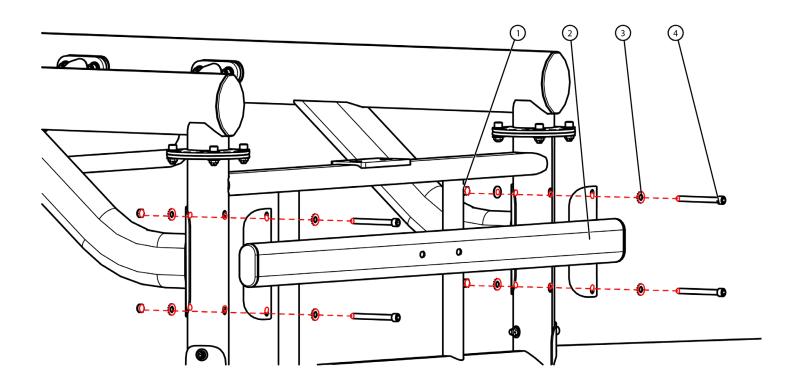
OPTIONAL ASSEMBLY STEPS:

Step 24A (Ball Target):

Secure the Ball Target Attachment Bracket to the Center Main Frame using the identified hardware.

Note: Disregard Steps 23A-23B and Steps 25A-27 if the Ball Target is installed in the same mounting location as the mounting locations are shared.

Item	Part Number	Description	<u>Quantity</u>
1	C 766A	Lock Nut, 3/8"-16	4
2	XFT-TRG-	Ball Target Attachment	1
	001X	Bracket	
3	C 754C	Washer, Flat, 3/8"	8
4	C1137	SHCS, 3/8"-16, 3-15/16"	4



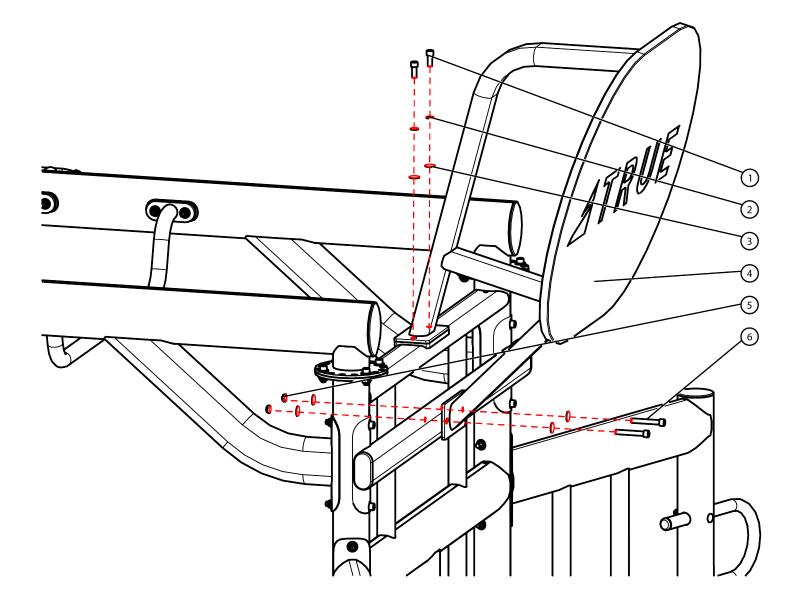


OPTIONAL ASSEMBLY STEPS:

Step 24B (Ball Target):

Secure the Ball Target to the Ball Target	ĺ
Attachment Bracket using the identified hardware.	İ

ſ	Item	Part Number	Description	Quantity
• [1	C1023	SHCS, 3/8"-16, 1"	2
	2	C 749	Washer, Lock, 3/8"	2
	3	C 754C	Washer, Flat, 3/8"	6
	4	XFT-TRG-	Ball Target	1
		002X		
	5	C 766A	Lock Nut, 3/8"-16	2
	6	C1145	SHCS, 3/8"-16, 2-1/2"	2





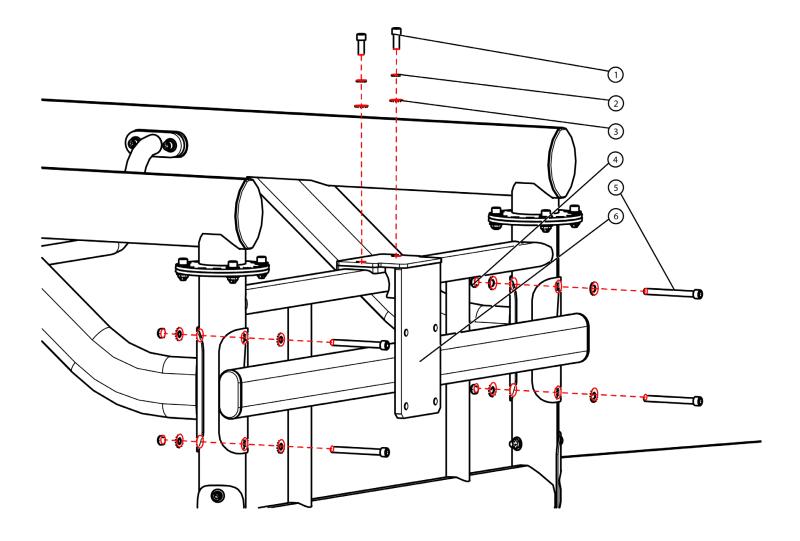
OPTIONAL ASSEMBLY STEPS:

Step 25A (Rope Flex):

Secure the Rope Flex Attachment Bracket to the Center Main Frame using the identified hardware.

Note: Disregard Steps 23A-24B and Steps 26A-27if the Rope Flex is installed in the same mounting location as the mounting locations are shared.

Item	Part Number	Description	<u>Quantity</u>
1	C1023	SHCS, 3/8"-16, 1"	2
2	C 749	Washer, Lock, 3/8"	2
3	C 754C	Washer, Flat, 3/8"	10
4	C 766A	Lock Nut, 3/8"-16	4
5	C1137	SHCS, 3/8"-16, 3-15/16"	4
6	XFT-RPP4B-	Rope Flex Attachment	1
	US	Bracket	

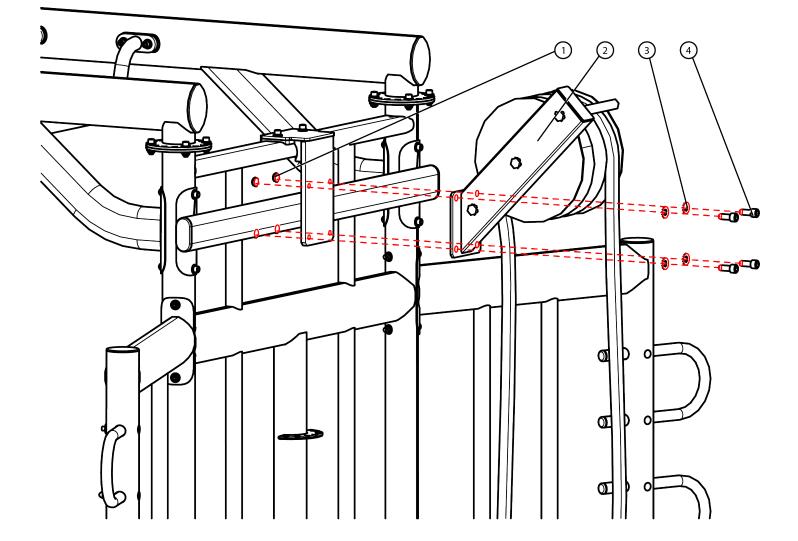




OPTIONAL ASSEMBLY STEPS:

Step 25B (Rope Flex):

Secure the Rope Flex to the Rope Flex Attachment	Item	Part Number	Description	Quantity
Bracket using the identified hardware.	1	W0220	Lock Nut, 1/2"-13	4
	2	XFT000-	Rope Flex	1
		RPL520X	_	
	3	C1066	Washer, Flat, 1/2"	4
	4	C1068	SHCS, 1/2"-13, 1-1/4"	4





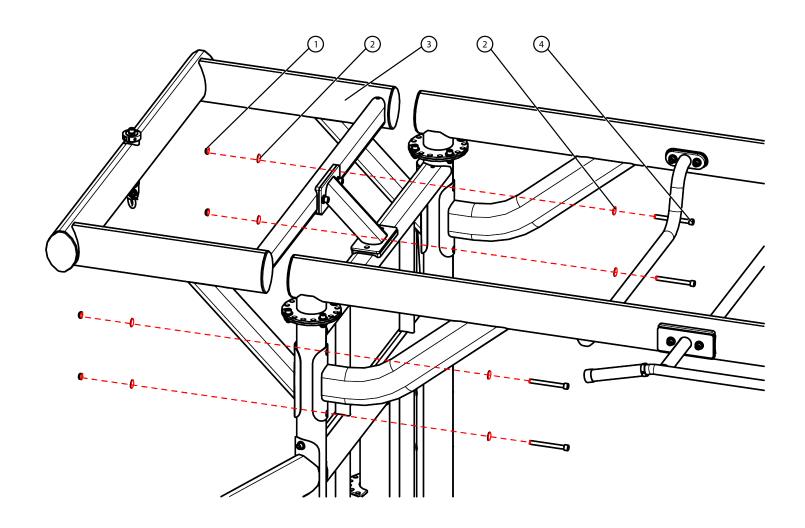
OPTIONAL ASSEMBLY STEPS:

Step 26A (Heavy Bag):

Secure the Heavy Bag Attachment Bracket to the Center Main Frame using the identified hardware.

Note: Disregard Steps 23A-25B and Step 27 if the Heavy Bag is installed in the same mounting location as the mounting locations are shared.

Item	Part Number	Description	<u>Quantity</u>
1	C 766A	Lock Nut, 3/8"-16	4
2	C 754C	Washer, Flat, 3/8"	8
3	XFT-HVY4B-	Heavy Bag Attachment	1
	US	Bracket	
4	C1137	SHCS, 3/8"-16, 3-15/16"	4



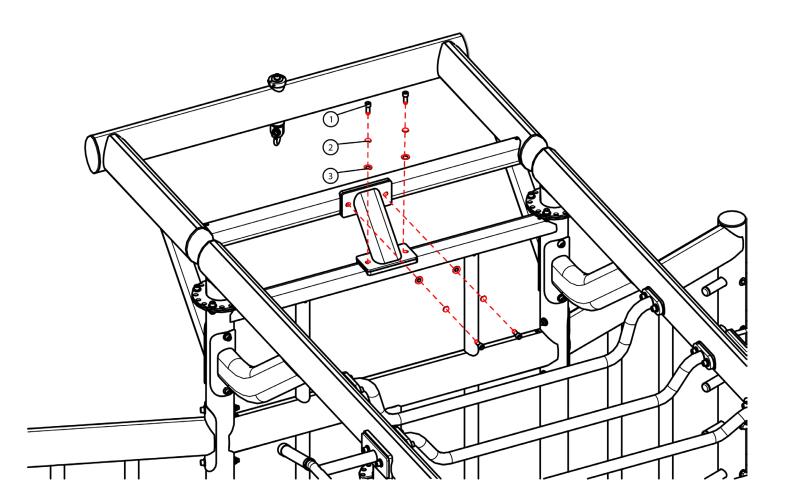


OPTIONAL ASSEMBLY STEPS:

Step 26B (Heavy Bag):

Secure the Heavy Bag Attachment Bracket to the
Center Main Frame using the identified hardware.

	Item	Part Number	Description	<u>Quantity</u>
e.	1	C1023	SHCS, 3/8"-16, 1"	4
	2	C 749	Washer, Lock, 3/8"	4
	3	C 754C	Washer, Flat, 3/8"	4





OPTIONAL ASSEMBLY STEPS:

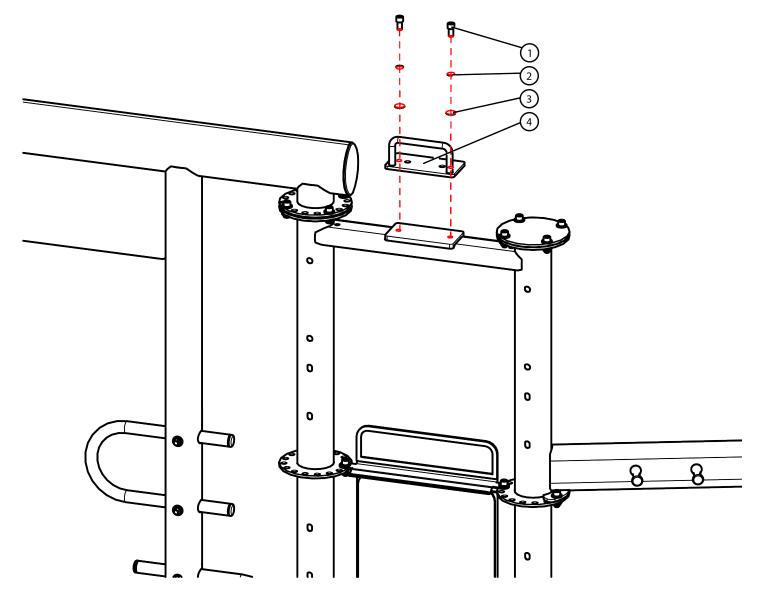
Step 27 (Suspension Bracket):

Secure the Suspension Bracket to either end of the XFT-400 using the identified hardware.

Note: Disregard Steps 23A-26B if the Suspension Bracket is installed in the same mounting location as the mounting locations are shared.

Note: Step 27 shows the XFT-200/201, but it applies to the XFT-400 as well.

Item	<u>Part Number</u>	<u>Description</u>	Quantity
1	C-622	SHCS, 5/8"-18, 3/4"	2
2	C-749	Washer, Lock, 3/8"	2
3	C-754C	Washer, Flat, 3/8"	2
4	XFT-SUS	Suspension Bracket	1





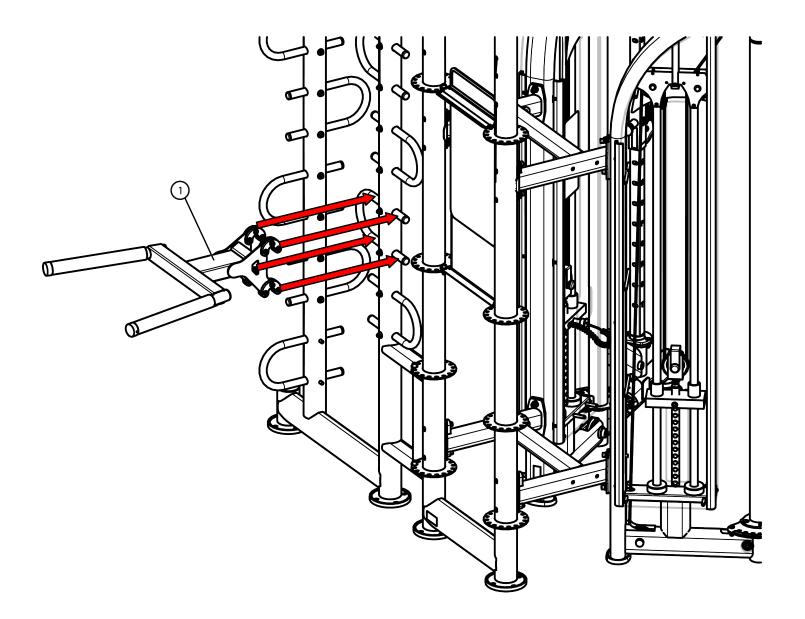
OPTIONAL ASSEMBLY STEPS:

Step 28 (Dip Station):

Assemble the dip station to the rack station.

Item	Part Number	Description	Quantity
1	XFT-DIP	Dip Station	1

Note: Step 28 shows the XFT-200/201, but it applies to the XFT-400 as well.





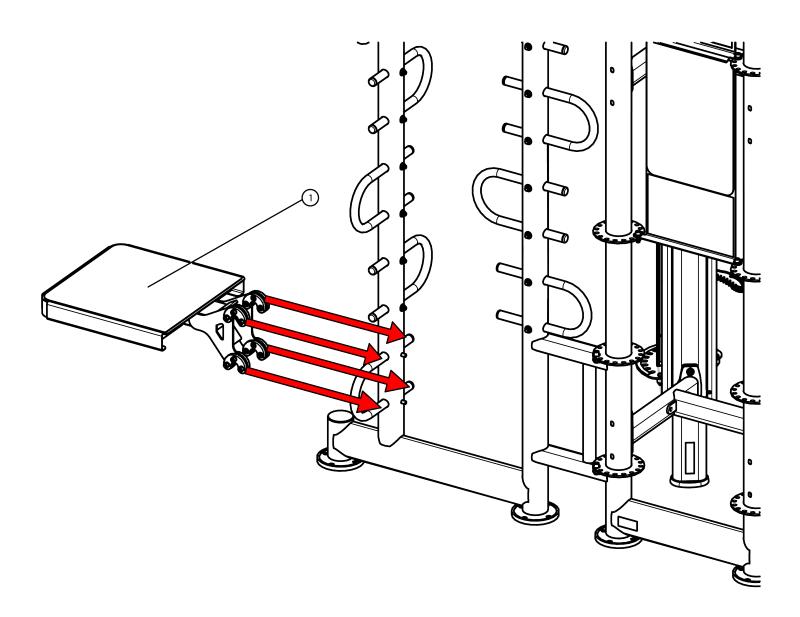
OPTIONAL ASSEMBLY STEPS:

Step 29 (Step Platform):

Assemble the step platform to the rack station.

Item	<u>Part Number</u>	Description	Quantity
1	XFT-SPL	Step Platform	1

Note: Step 29 shows the XFT-200/201, but it applies to the XFT-400 as well.





CHAPTER 3: CARE & MAINTENANCE

CARE & MAINTENANCE:

Preventative maintenance is crucial to maintaining the function and safety of this equipment. Your facility must establish written guidelines for preventative maintenance and keep written or online records of the maintenance performed on these products. As a minimum, the items presented in the Safety Instructions section of this document and the items that follow here, should be included in your maintenance program.

IMPORTANT: Always purchase replacement parts from TRUE Fitness. Many parts are tested and manufactured specifically for TRUE Fitness equipment. Use of unapproved parts may cause serious injury and/or void the limited warranty.

DAILY INSPECTION & MAINTENANCE:

The following items are critical to the safety of users and maintenance staff as well as ensuring the optimum performance of the machines. These inspections should be performed each day before the equipment is subject to use. TRUE Fitness is not responsible for performing or scheduling regular maintenance or inspections.

- Inspect cables for wear, tension, and proper connection (as described in the cable inspection section below) if equipped.
- Inspect all adjustment pins, weight stack pins, set screws, gas shocks, snap links, and pulleys if equipped.
- Inspect all safety and instructional decals.
- Inspect all weight stack shields if equipped.
- Verify that rubber hand grips are intact and secure.
- Verify that anti-skid foot grips are intact and secure
- Verify that the weight stack selector pin is attached with the coiled lanyard to the top plate if equipped.

WEEKLY INSPECTION & MAINTENANCE:

The following items are critical to the safety of users and maintenance staff as well as ensuring the optimum performance of the machines. These inspections should be performed each week. TRUE Fitness is not responsible for performing or scheduling regular maintenance or inspections.

- Check entire length of cable & end fittings for any signs of wear if equipped. Replace immediately as required. (Refer to Daily Maintenance Section).
- Verify that a minimum of 1/2 inch (12.7mm) of the threaded portion of the cable bolt is threaded into the top plate and that the nut is tight if equipped with a cable. (See Cable Inspection & Maintenance Section).
- Perform a function test by placing the selector pin in the top plate and cycling the machine through the intended motion if equipped with a cable. Verify that the machine operates smoothly without binding. Select a moderate weight and repeat.
- Verify that each pulley rotates freely when performing the exercise if equipped with pulleys. A pulley that does not rotate will cause extreme cable wear and could lead to cable failure. Determine cause and remedy immediately.
- Verify that the adjustment pop pins retract easily and fully engage (when released) into each adjustment disc hole/slot. The pop pins are spring loaded so they should return to the engaged position when you release the knob.
- Verify that the adjustment pin disengages and engages freely when actuating the adjustment mechanism. Be sure that the adjustment pin inserts fully into the adjustment disc.
- Verify that all hardware is tight and that associated frame members are secure. Apply a few small drops of a thread locking compound such as Loctite on any loose bolts.
- Inspect frame for integrity and function. Replace any components at the first sign of wear with only TRUE supplied parts.



<u>CHAPTER 3: CARE & MAINTENANCE</u> OTHER SCHEDULED PREVENTIVE MAINTENANCE:

TRUE recommends that scheduled maintenance be performed by a qualified service technician. Please contact your dealer or visit www.truefitness.com to contact a local TRUE authorized service technician.

Monthly:

Clean guide rods and lubricate with a Teflon grease if equipped with guide rods.

Every 6 months:

Lubricate pivot bearing and linear bearings with lithium grease.

CLEANING THE EQUIPMENT:

Daily Cleaning:

Wipe all machines with a water dampened cloth and dry completely. This includes painted parts, chrome plated parts (except guide rods), plastic parts, and upholstered pads. It is important not to leave parts damp. This will increase the potential for corrosion to occur.

A CAUTION:

Certain anti-bacterial cleaners and other harsh cleaning agents can induce corrosion on the machine components. These solutions can also dry out and cause cracking and splitting on the upholstery.

Heavy Duty Cleaning:

Guide Rods (If Equipped): Clean and lubricate with a Teflon Spray. Be sure to coat the entire guide rod. Spraying lubricant into the cap plate bushings is also recommended.

Chromed Adjustment Tubes: Wipe away dust and dirt before applying a Teflon spray lubricant. TRUE Fitness recommends using TriFlow or a similar brand.

Linear Bearings: Clean the linear shaft and lubricate (as required) with Teflon based grease. Keeping linear bearings clean and lubricated is critical to long life and good performance.

Painted Frames: If you have scuff marks, grease or a heavy dirt buildup on frame components, start with a mild soap solution or a diluted solution of a product such as Simple Green with a dilusion of 32:1. If you cannot remove the marks using those methods, use a car polish/cleaner. DO NOT use solvents such as lacquer thinner, mineral spirits or acetone. For deeper scuff marks, use an automobile finish rubbing compound.

Upholstery: For heavy duty cleaning, use a mild soap solution. This method should be sufficient in the majority of instances. In severe stain cases, you can use a solution of 5-10% household bleach diluted with water. Be sure to test an inconspicuous area first. DO NOT use chemical cleaners on the vinyl upholstery. You can also use a lanolin based hand cleaner to clean your upholstery. Wipe off after cleaning with a damp cloth and thoroughly dry. Plastic Parts: use a mild soap solution to clean dirt and grease marks. Labels: use a mild soap solution to clean dirt and grease marks.

A CAUTION:

Do not use any acidic cleaners. Doing so will weaken the paint or powder coatings and may void the TRUE Fitness Warranty. Never pour or spray liquids on any part of the equipment. Allow the equipment to dry completely before using. Page # 74 of 81



CHAPTER 3: CARE & MAINTENANCE

A CAUTION:

If you determine that the equipment needs service, make sure that the equipment cannot be used inadvertently and ensure other users know that the machine needs service.

*To order parts or to contact a TRUE Authorized Service representative, please visit www.truefitness.com

CABLE INSPECTION & MAINTENANCE:

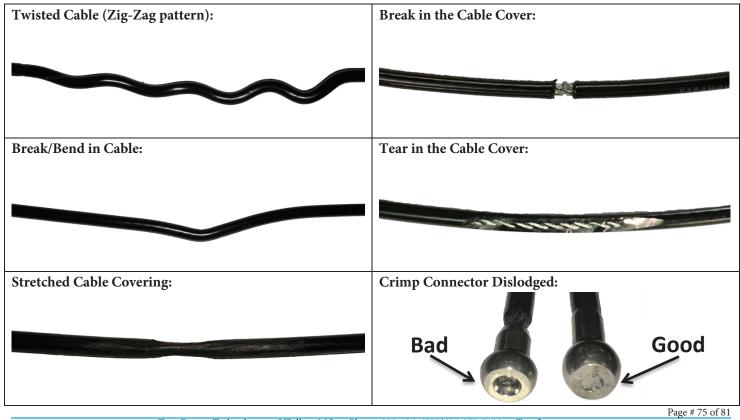
One of the most critical areas that require frequent inspection on any weight machine is the cable or belt system that lifts the weight stack if the machine is equipped with those items. Sudden failure of a worn cable can, in some instances, result in injury to the user. It is the responsibility of the facility to inspect the cables frequently.

Cables are components that wear over time. This means that the more often a piece of equipment is used, the greater the likelihood that cable wear will occur. This holds true for equipment made by any manufacturer and applies to urethane belts as well as wire rope cables. Listed below are the areas of the cable that require inspection.

*TRUE Fitness recommends that all cables be replaced on an annual basis to maintain the safety of all users.

Cable Wear:

Inspect all cables for any signs of wear. Pay close attention to the cable in the area of the end fittings and attachment points. Inspect the areas around the pulleys and/or cams. Shown below are examples of cables that exhibit signs of potential failure. If any of these conditions are apparent, the machine should immediately be taken out of service and repaired. Be sure to use only cables supplied by TRUE Fitness. DO NOT use cables that have fittings attached with hand-crimp tools.



True Fitness Technology • O'Fallon, MO • Phone: 800-426-6570/636-272-7100 • Truefitness.com



CHAPTER 3: CARE & MAINTENANCE

Cable Tension:

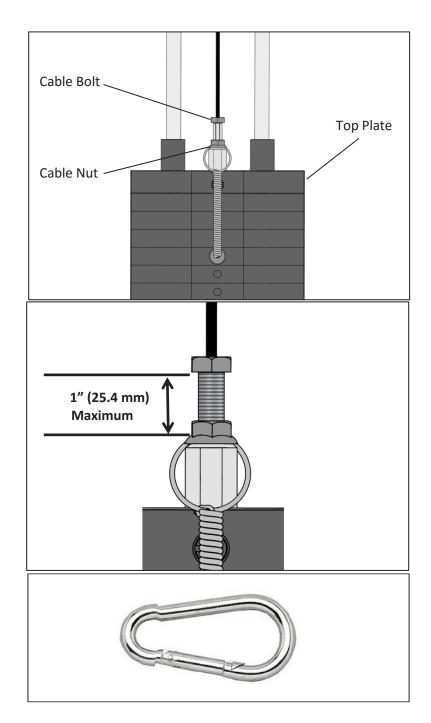
Ensure that the cables are adjusted to remove any slack using the threaded end fittings. These are normally located at the weight stack connection. Depending upon the machine, there may be multiple threaded fitting on multiple cables. You can determine if there is too much slack by performing the exercise. As you start to move a load arm or handle, the weight stack should lift immediately. If not, the cable tension needs to be adjusted.

To adjust the cable tension, loosen the cable nut that is located on the cable bolt connected to the top plate. Tighten the cable bolt until the top plate is barely lifted off of the first weight plate and then re-tighten the cable nut.



A minimum of 1/2 inch (12.7mm) of the threaded portion of the cable bolt must be threaded into the top plate.

*No more than 1 inch (25.4 mm) of the threaded portion of the cable bolt should be visible.



Handle Fittings (if applicable):

Inspect the cable fittings where any handles are attached to the end of the cable. The fittings supplied with this machine are load rated snap-links. Ensure that the snap-link opens and closes easily and is fully engaged when closed. Replace the snap-link as needed.



CHAPTER 4: CUSTOMER SERVICE

CONTACTING SERVICE:

TRUE Fitness recommends that you gather the serial number, model number, and a brief description of the reason for the request. After information has been gathered you may choose to contact your selling dealer or local service company to set an appointment. (If you are not familiar with who is in your area, you may visit our website at www.truefitness.com and use our dealer locator to obtain the contact information for the closest dealer).

You may also contact TRUE Fitness' customer support team by calling 800-883-8783 or emailing us at service@ truefitness.com Monday — Friday during normal hours of operation.

TRUE FITNESS SERVICE DEPARTMENT 865 HOFF ROAD ST. LOUIS, MO 63366 1.800.883.8783 HOURS OF OPERATION: 8:30 A.M. - 5:00 P.M. CST E-MAIL: service@truefitness.com

CONTACTING SALES:

Interested in TRUE products? Please contact us with any sales or product inquires so that we may direct you to the appropriate sales representative to answer your questions.

TRUE FITNESS HOME OFFICE 865 HOFF ROAD ST. LOUIS, MO 63366 1.800.426.6570 HOURS OF OPERATION: 8:30 A.M. - 5:00 P.M. CST E-MAIL: sales@truefitness.com



CHAPTER 4: CUSTOMER SERVICE

REPORTING FREIGHT OR PARTS DAMAGE:

Unfortunately, sometimes materials can be damaged during shipment. If materials are damaged during shipment, please follow the guidelines below to determine the appropriate process for you to follow in case of damages.

Severe Damage:

Obvious damage to external packaging / internal product. Please refuse the shipment and it will be returned to TRUE Fitness by the carrier. Contact the TRUE Fitness customer support team by calling 800.883.8783 or sales support team by calling 800.426.6570 Monday-Friday during normal hours of operation to notify us that the shipment has been refused. Once we have received the damaged shipment, a replacement shipment will be sent to you. Only refuse the damaged piece if the shipment is multiple boxes.

Slight Damage:

The box may have minimal damages and you are not sure if the actual product is damaged or not. You must sign the bill of lading as damaged when accepting the shipment. Once you have opened the box and you have determined something is indeed damaged please gather the serial number, model number, description and photos of damages. Please make sure the photos include the damaged product as well as the damaged box the product arrived in. Contact the TRUE Fitness customer support team by calling 800.883.8783 or sales support team by calling 800.426.6570 Monday-Friday during normal hours of operation.

Concealed Damage:

You may receive a shipment that looks intact and discover once the box has been opened that there are hidden damages. Please notify the carrier immediately. We will not be able to file a claim if the carrier is not notified in a timely manner. Once you have called the carrier you will need to gather the serial number, model number, description and photos of damages. Contact the TRUE Fitness customer support team by calling 800.883.8783 or sales support team by calling 800.426.6570 Monday-Friday during normal hours of operation.



CHAPTER 5: WARRANTY INFORMATION

Save Time and Register Online! Activate Multiple Warranties at truefitness.com

All TRUE[®] Fitness products are distributed by TRUE and are warranted to the original registered product purchaser and the parts of the TRUE product (the "Product") listed below, under normal use and service, shall be free of manufacturing defects in workmanship and materials only for the period of time beginning from the original date of purchase set forth below:

Fra	ime*	10 Years
Pa	rts	
•	Frame (excluding coatings) & Ropeflex structural components (excluding coatings)	10 Years
•	Ropeflex Bearings & Pulleys	3 Years
•	Attachment Kits & all other	1 Year
	components and accessories not mentioned elsewhere	
•	Ropeflex Rope	6 months
•	Cosmetics, Coatings, Grips, Surfaces, Heavy Bag, and Rebounder	3 months
La	bor	
•	Frame (excluding coatings), Ropeflex, Attachment Kits & all other components and accessories not mentioned elsewhere	1 Year
•	Cosmetics, Coatings, Grips, Surfaces, Heavy Bag, and Rebounder	3 Months

NOTE: Warranty valid for USA and Canada only. NOTE: Failure to register this product will result in no servicing or authorization of parts to be shipped. NOTE: Buying after-market products from a 3rd party will result in voided warranty.

NOTE: This product is intended for Commercial use. If this product will not be used in this particular setting, please contact TRUE as is warranty is void.

Frame: The frame is warranted for defects in material and workmanship for a 10 years. The frame is warranted for labor and freight (for parts shipped from TRUE) for one year from date of purchase. * This limited warranty on structural frame does not include paint or coatings.

Parts: The Atlas' Ropeflex structural components (excluding coatings) are warranted for defects in material and workmanship for ten years with one year labor warranty. Ropeflex Bearings and Pulleys are warranted for defects in material and workmanship for three years with one year labor warranty. Attachment Kits and all other components and accessories not mentioned elsewhere are warranted for defects in material and workmanship for one year with one year labor warranty. Ropeflex Rope is warranted for defects in material and workmanship for six months with one year labor warranty. This limited warranty does not cover damage or equipment failure resulting from or caused by improper assembly/installation, failure to follow instructions and warnings in owner's manual, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance.

Cosmetics: The Atlas HD's cosmetic parts, coatings, grips and upholstery are warranted for defects in material and workmanship for three months with labor warranty to match the parts warranty period. This limited warranty does not cover damage or equipment failure resulting from or caused by improper assembly/installation, failure to follow instructions and warnings in owner's manual, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance. This limited warranty will apply to, but may not be limited to, plastic covers, shrouds, caps, badges, overlays, paint, coatings, soft step inserts, and grips.

Labor: Labor is covered for a period of one year from the date of purchase unless otherwise expressed within this limited warranty as long as a TRUE authorized service provider performs the service. Service that requires over 50 miles of travel may be subject to additional charges. Reasonable and necessary maintenance guidelines can be found in the owner's manual.

Claims Procedure: TRUE Limited Warranty service may be obtained by contacting the authorized TRUE dealer from whom the Product was purchased. If the dealer from whom the Product was purchased is no longer an authorized TRUE dealer, then TRUE Limited Warranty service may be obtained by contacting TRUE directly using the following contact information:

TRUE Fitness, Service Department 865 Hoff Road, St. Louis, MO 63366 1.800.883.8783 Hours of operation 8:30am - 5:00 pm CST

CHAPTER 5: WARRANTY INFORMATION

Save Time and Register Online! Activate Multiple Warranties at truefitness.com

The above Limited Warranty is subject to and will be in accordance with the conditions set forth below:

1. THIS LIMITED WARRANTY GIVES YOU SPECIAL LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

2. This Limited Warranty can be processed only if the Warranty Registration Form is completed online, or if the attached form is filled in, signed by the original purchaser, and mailed to TRUE within 30 days of purchaser's receipt of this Product. The serial number must be intact on the Product for this Limited Warranty to be valid.

3. This Limited Warranty applies to the product only while the Product remains in the possession of the original purchaser and is not transferable

4. This Limited Warranty becomes VALID ONLY if the Product is initially assembled/installed by a TRUE authorized dealer/ technician (if anyone other than a TRUE authorized dealer/ technician initially assembles and installs the Product, this Limited Warranty will be void unless the written authorization of TRUE is first obtained).

 This Limited Warranty does not cover damage or equipment failure resulting from or caused by improper assembly/ installation, failure to follow instructions and warnings in owner's manual, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance (as referenced in thw owner's manual.)
 This Limited Warranty applies only to the cost of repair or replacement of parts and does not include labor (beyond the above warranty period), transportation, service, return and freight charges associated therewith except as expressly specified herein.

7. This Limited Warranty shall not apply to: Service calls to correct installation of the equipment or instruction to owners on how to use the equipment; or any labor costs incurred beyond the applicable labor warranty period.

8. This Limited Warranty, which is given expressely and in lieu of all other express warranties, constitutes the only warranty made by TRUE.

9. ANY IMPLIED WARRANTY, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION AND REMEDY TO THE TIME PERIOD COVERED BY THE LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. 10. THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND TRUE'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. TRUE'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE PRODUCT, NOR SHALL TRUE UNDER ANY CIRC UMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTIAL, SPECIAL, OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDNETIAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

NOTE TO AUTHORIZED WARRANTY LABOR PROVIDERS:

Warranty labor reimbursement or warranty parts rights may not be transferred to, reassigned to, a third party without the express written consent of TRUE. Even jobbing out warranty labor requires TRUE's written approval.

ATLAS HD SERIAL NUMBER:

The Atlas HD comes with one serial number on the base of the machine. Please write down your serial number below and keep for your records.

SERIAL NUMBER:

SAMPLE SERIAL NUMBER STICKER:



MODEL NO: XFT400

SERIAL NO: 18-XFT40001A

Keep this page for your records



CHAPTER 5: WARRANTY INFORMATION

Thank you for purchasing a TRUE product. To validate the TRUE product warranty the fast and easy way, please go on-line now to truefitness.com/support and register your product. The information you provide will never be distributed to any other individuals or agencies for any purpose. If you prefer to mail your warranty card, have the owner of the product complete the information below and return it to TRUE Fitness within 30 days from the date of equipment installation.

To mail your warranty information, please fill in the information below and mail to: Service Dept., TRUE Fitness, 865 Hoff Road, St. Louis, MO 63366 (or save postage and register online at truefitness.com)

PLEASE PROVIDE YOUR SERIAL NUMBER BELOW. REQUIRED FOR WARRANTY REGISTRATION:

S	ER	IAL	NU	JM	BE	R:
-	_					

State	ZIP
Websi	ite
_Fax	
about TRUE?	
b. Website	
i. Other	
RUE product?	
b. Dealer S	
T. IKUERE	pulation
	State Websi _Fax bout TRUE? b. Website d. Referral f. Other RUE product?

____ g. Student Rec Center ____ h. Other 4. What other types of equipment does your company ly own? ____a. Treadmill Brand ____ b. Bike Brand ____ c. Elliptical Brand ____ d. Free Weights/Gym Brand 5. How many people use your facility on a daily basis? ____ b. 25-75 ____ a. <25 ____ c. 76-150 ____ d. 150+ 6. Do you plan to purchase more fitness equipment in the next 6-12 months? Yes No 7. If you answered "yes" to question 6, what type do you plan to purchase? _ b. Elliptical ____ a. Treadmill _____ d. Free Weights _____ c. Stationary Bike

_____ a. Apartment/Condo _____ b. Corporate Fitness Center

____ d. Health Club/Gym/Spa

____ f. Military Base

3. Please indicate your type of facility:

____ c. Municipality

____ e. Hotel/Resort

_____e. Gym

8. Would you recommend TRUE to other club owners? _____ Yes _____ No

____f. Other ____

9. You are a valued TRUE customer and your suggestions allow us to continually improve your experience. Is there anything else you would like us to know? Please explain: